



MINNESOTA DEPARTMENT OF
LABOR & INDUSTRY

OFFICE OF WORKERS' COMPENSATION OMBUDSMAN

An Overview of the OWCO

For the September 2014
Rehabilitation Provider Update

OWCO Program Development

- ▶ Legislative Auditor's 2009 Report
 - ▶ Purpose and Goals
 - ▶ Injured Worker Services
 - ▶ Small Business Services
- 

Background

(from 1920 Attorney General Opinion)

plans in effect in other states, the act provides

Under section 24-A the Department of Labor has four points of contact with the administration of the Workmen's Compensation Law.

First, to advise an employer or an employe or his dependent of his or their rights under the act.

Second, to assist in adjusting differences between the employe or his dependent and the employer.

Third, to act as representative in court, of one of the parties to a compensation proceeding.

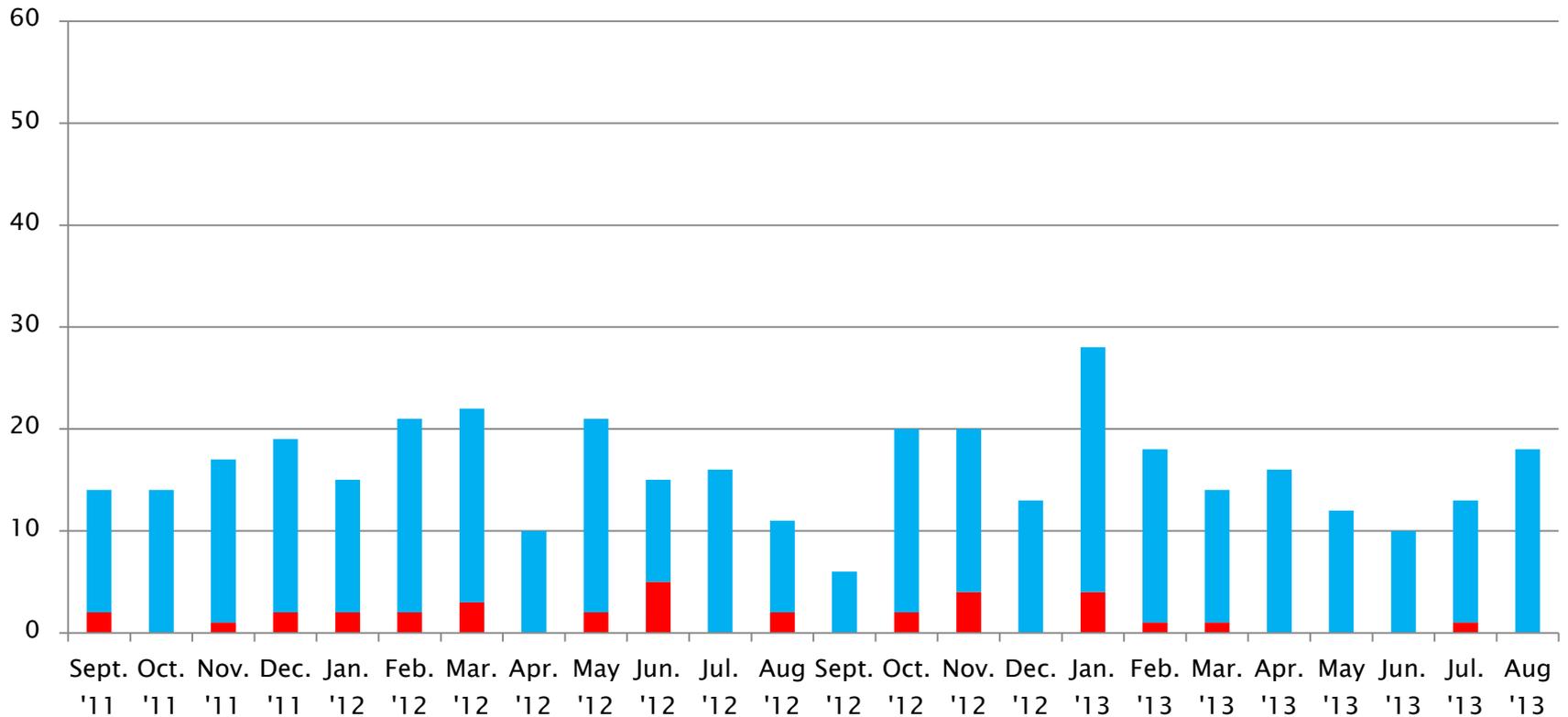
Fourth, to observe in detail the operation of the act throughout the state.

Background

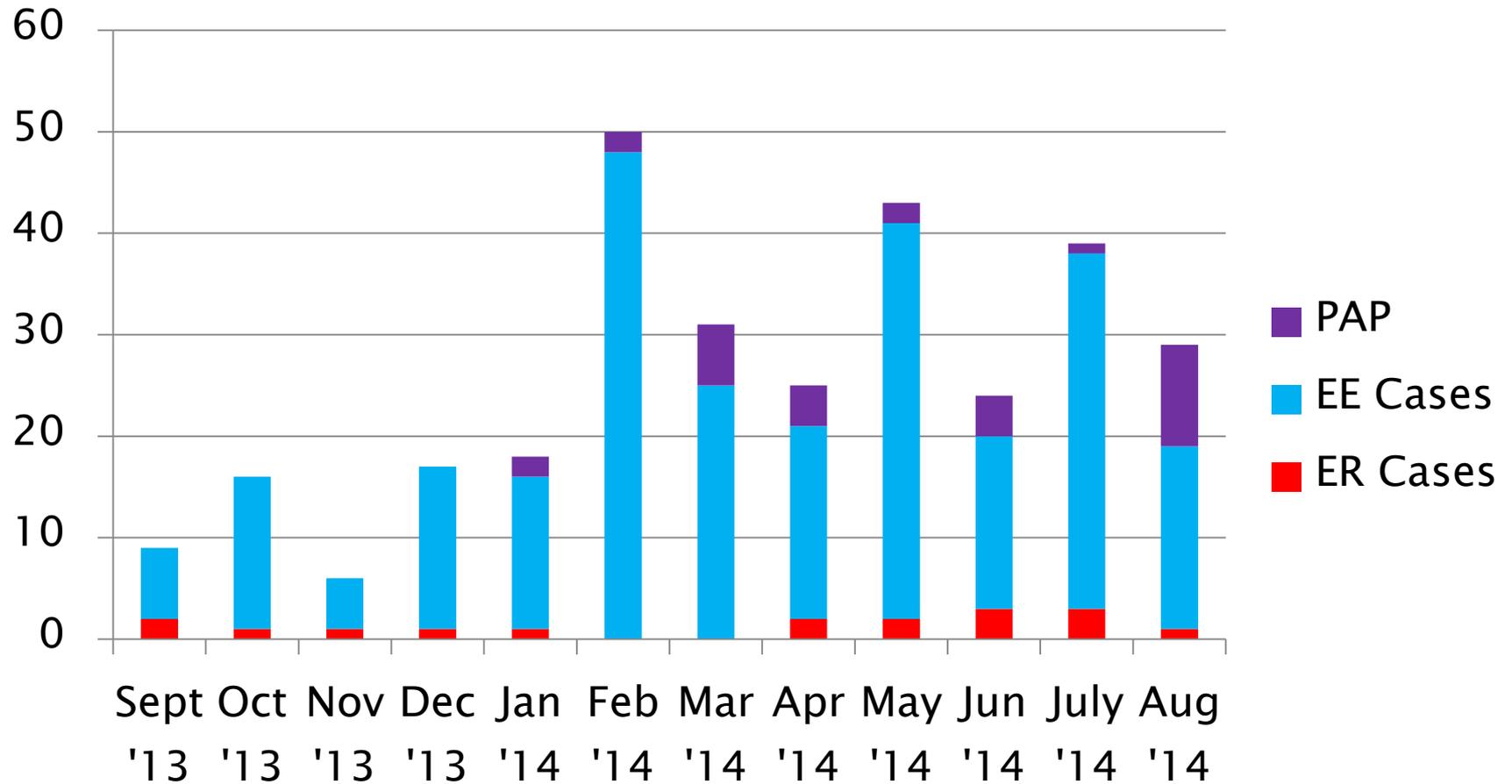
- ▶ **Minn. Stat. §176.261** When requested by an employer or an employee or an employee's dependent, the commissioner of the Department of Labor and Industry may designate one or more of the division employees to advise that party of rights under this chapter, and as far as possible to assist in adjusting differences between the parties.

Two-Year Report

OWCO New Cases (Sept. 2011 thru Aug. 2013)

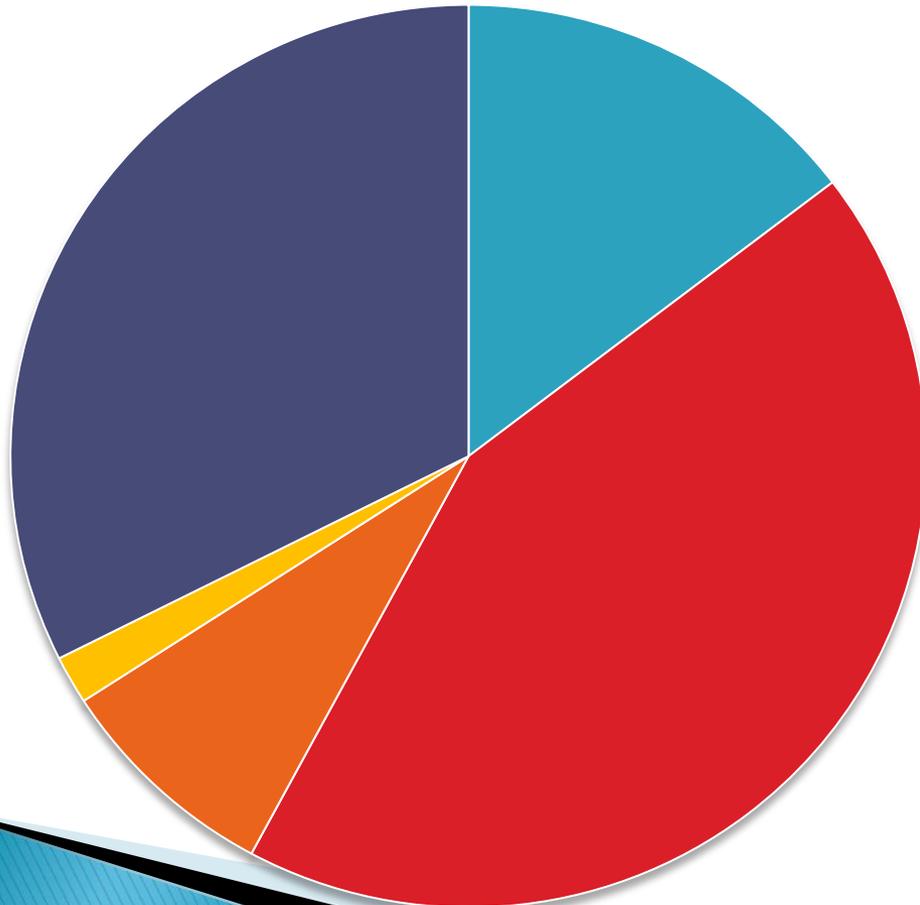


Current Year Report



Injured Worker Report

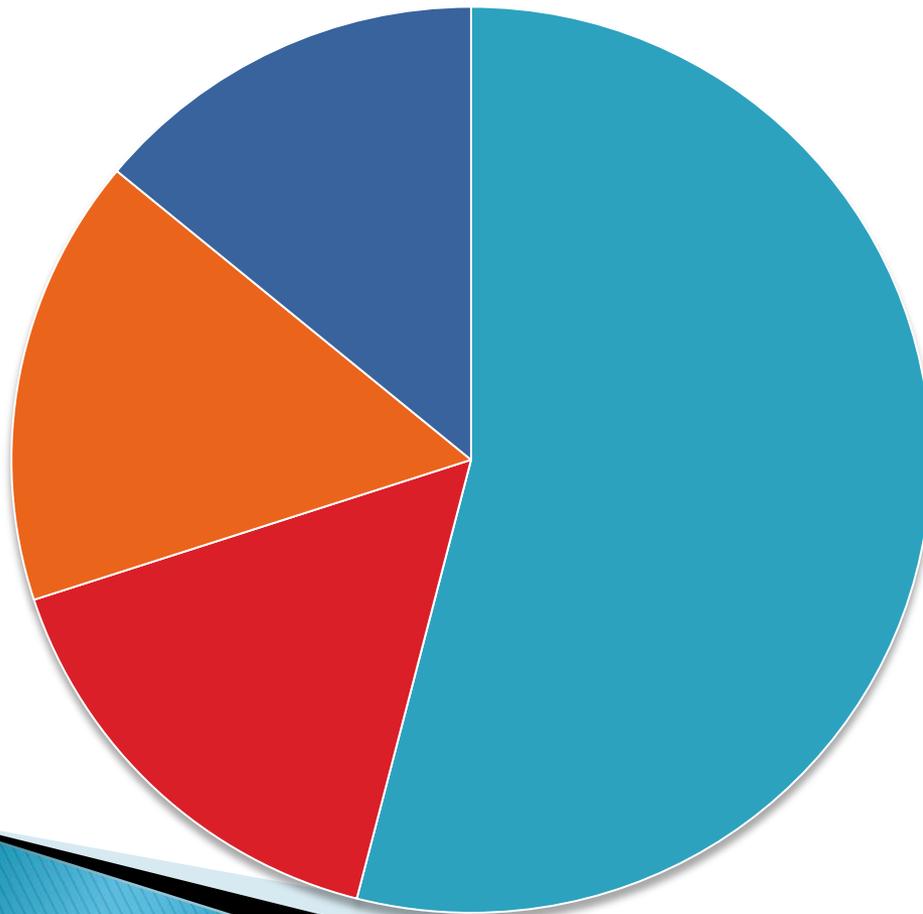
All Years



- DOPL / Report Injury
- Denial of Benefit
- Settlement
- Counseling
- Attorney Relations
- Other Issues

Small Business Report

All Years



- Mandatory Coverage
- Insurance Procurement
- Premium Dispute
- Other



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