

Work Comp Campus release notes, Feb. 9, 2023

Insurers, self-insurers, third-party administrators and trading partners

Issue: At times, external users were unable to submit some required webforms when the division file was closed.

Expected: This has been fixed; the Department of Labor and Industry (DLI) division's file status now does not impact an external user's ability to submit to a claim.

Issue: There were a limited number of document categories and document type options available to choose from when labeling new documents being submitted to a Work Comp Campus file.

Expected: New document category names, with additional document types selections, have been added under the "Other Filing – Claim," "Other Filing – Dispute," "Other Filing – WCCA Case," "Other Filing – Penalty" and "Other Filing – Rehab" document categories.

Issue: Trading partners did not have a "Reporting History" tab on their main dashboard in Campus.

Expected: A "Reporting History" tab has been added to the main dashboard for trading partners, enabling them to view the submissions for the groups for which they have proper permission.

Issue: Claim administrator parties did not have a "Reporting History" tab on their main Campus dashboard.

Expected: A "Reporting History" tab has been added to the main dashboard for claim administrators, enabling them to view the submissions for the groups for which they have proper permission.

Issue: The average weekly wage (AWW) field was not populating on the indemnity worksheet when external parties were using the indemnity calculator feature.

Expected: This has been resolved; the AWW rate now populates on the indemnity worksheet when the indemnity calculator feature is being used.

Issue: After the Special Compensation Fund approves an annual claim webform, users do not see the annual claim document memorializing the webform submission.

Expected: Now, when an annual claim webform has been approved, a copy of the annual claim document is placed into the "Documents" tab of the claim transaction.

Issue: Users were able to submit annual claim webforms on claims where the electronic data interchange (EDI) filing was not updated, causing delays in processing the annual claim reimbursement.

Expected: Users are now required to submit an EDI FROI UR or SROI UR to file an annual claim webform, allowing the reimbursement to be processed more efficiently.