

Agenda: Rehabilitation provider and intern orientation Friday, Aug. 23, 2024

7:30 a.m.	Registration desk sign-in and download materials, as needed	
7:45 a.m.	General information	Jerrica Walker
8 a.m.	Workers' compensation 101	Jerrica Walker
9 a.m.	Working as a rehabilitation provider	Jeanne Vogel and Annette Schumer Rehabilitation statistics, completion of R-forms and applications of practice
10 a.m.	Break	
10:15 a.m.	Medical aspects	Sharon Benkufsky HIPAA information, treatment parameters, medical management information, IMEs and more
10:45 a.m.	Rehabilitation consultation practice and ethics	Jerrica Walker Rehabilitation consultation determinations and ethics discussion
11:45 a.m.	Lunch	
12:15 p.m.	A vendor's perspective	Kari Terwey Vendor skill sets, referral information, job goal development, setting realistic expectations and communications
1 p.m.	Registration, renewal and completion of internship	Tracey Haskin Registration renewal process, QRC intern and intern supervisor responsibilities, completion and general information
1:30 p.m.	Internship completion requirements	Jeanne Vogel and Vicky Cywar Conducting labor market analysis, transferable skills analysis and vocational testing
2:30 p.m.	Engaging interpreters in workers' compensation cases	Callie Murray Maximizing your effectiveness through interpreter communications
3 p.m.	Break	
3:15 p.m.	Litigation procedures at DLI	Nancy Wallrich and Debra Heisick Alternative Dispute Resolution interaction, disputes, filing requests for assistance and administrative conferences
4 p.m.	Follow-up questions and answers	Jerrica Walker