

# **Work Comp Campus**

**External User Manual** 

2024

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### Welcome

Welcome to the Minnesota Department of Labor and Industry Workers' Compensation Campus external user technical manual.

This manual is an updated resource put together to guide users with "step by step" guidance with visual aids to understand how to perform common job functions in Campus.

All names and data portrayed in these materials are fictitious and used only for demonstrative purposes. No identification with actual persons or entities is intended or should be inferred.

## **Work Comp Campus Help Desk**

#### **Contacting the Work Comp Campus Help Desk**

Individuals can contact the Help Desk in the following ways:

- Phone at 651-284-5005, option 3 (800-342-5354 option 3); or
- Email at helpdesk.dli@state.mn.us

The team is available Monday through Friday from 8 a.m. to 4:30 p.m. If calling outside of office hours, leave a voicemail and a Help Desk staff member will respond within 24 hours.

#### Tips for contacting the Help Desk

When contacting the Help Desk, please be as detailed as possible in your messages, both in voicemail and email. It is also helpful to the Help Desk staff to have as much identifying information as possible regarding your inquiry.

If you are having technical issues with Campus, like receiving an error message while filing a claim. We encourage you to do the following:

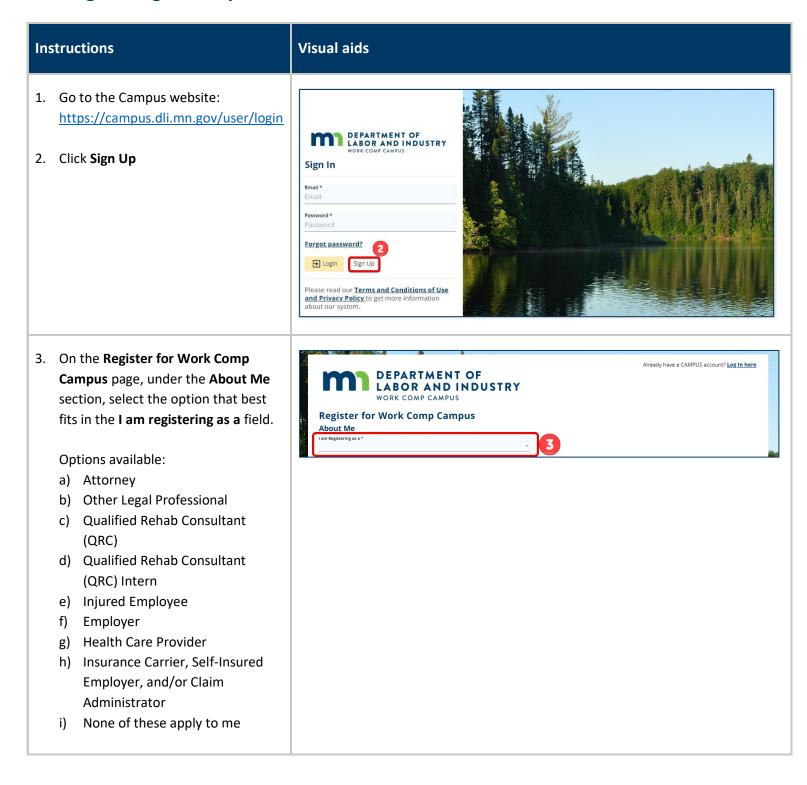
- 1. Take a screenshot of the error or issue.
- 2. Make a note of the date and time the problem occurred.
- 3. Send this information via email (<a href="mailto:helpdesk.dli@state.mn.us">help Desk.</a>

Including the claim or dispute number on which the issue occurred is also important. This information will help the Help Desk and the Campus technical team to assist and resolve the issue.

## **Getting Started in Work Comp Campus**

As a new user to Campus, you will need to register your account. If you are already registered, follow the steps in the section titled "Logging into Campus".

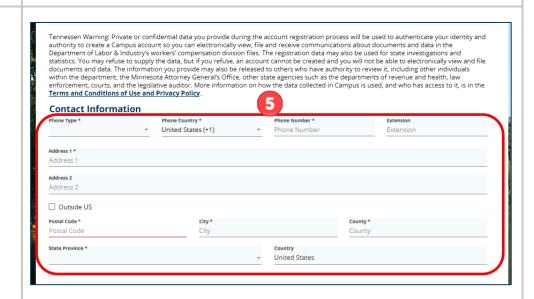
#### **Registering in Campus**



 Enter personal information for the user registering. /All fields with asterisks (\*) are required to be filled.



 Complete fields marked with the black asterisks (\*) in the Contact Information section.



 In the My Account section, enter a valid email address and create a password that matches the requirements.

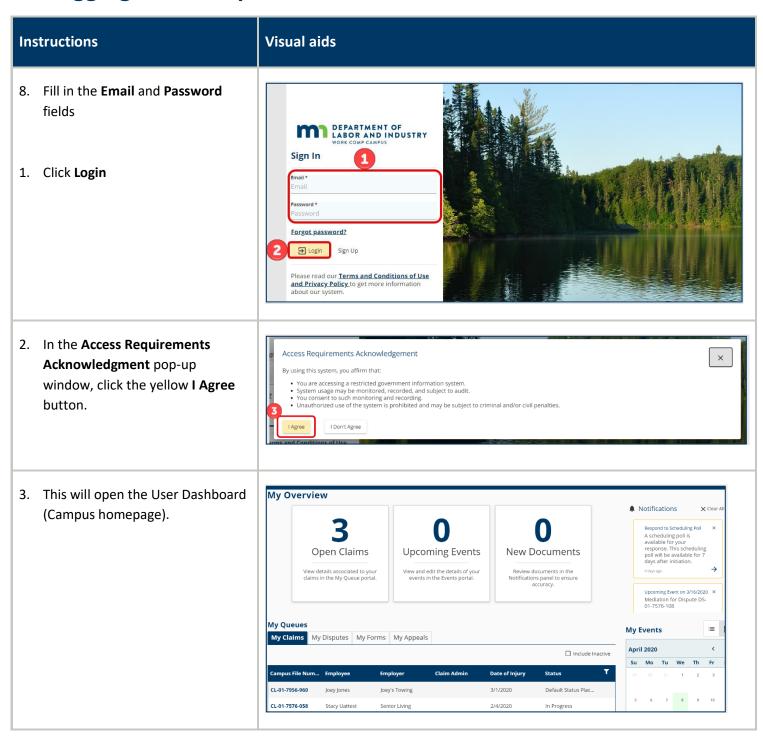
Check boxes to accept the Terms and Conditions, Access Requirements and legal service.

Click the reCAPTCHA box.

- 7. Click **Sign Up** to register your new Campus account.
  - \*A verification email will be sent to the email address that was used to sign up. You will need to verify the email used to register and confirm your account registration before you can access Campus. Contact the Help Desk for further assistance if the email is not received.



## **Logging into Campus**



NOTE: Campus will time out after 30 minutes of inactivity. It is important that you click **Save as Draft** for any forms you are working on as a precaution.

#### **Resetting Password**

Campus passwords expire every ninety (90) days and can only be reset once every twenty-four (24) hours.

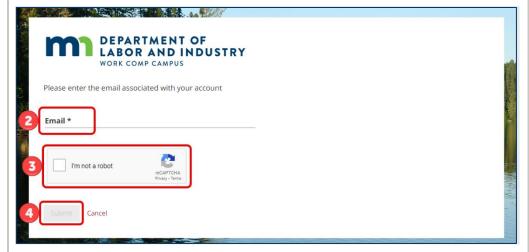
#### Instructions

 From the Sign In page, click on Forgot Password.

#### **Visual aids**



- 2. In the **Email** field, enter the email address used when registering in Campus.
- 3. Mark the reCAPTCHA box.
- 4. Click the **Submit** button. This will turn yellow once the information has been entered.
- \*An email with directions on how to create a new password will be sent to the email address entered. If you do not receive the email or experience any issues, contact the Help Desk for further assistance.



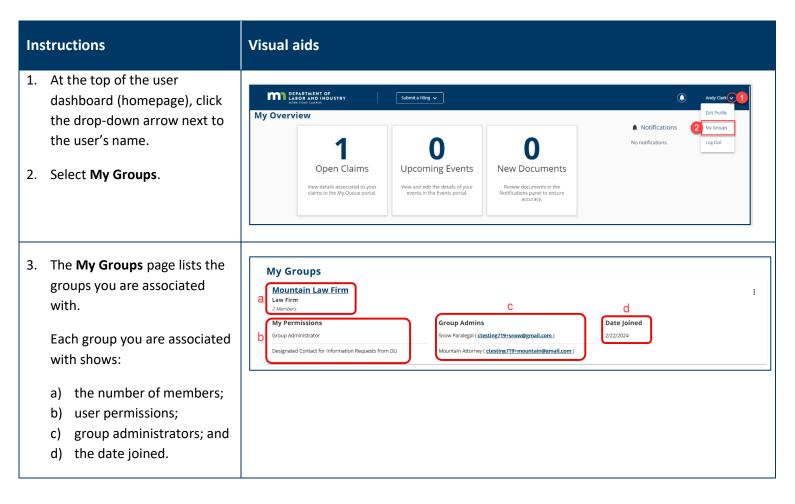
## **Group Administration**

Group administration tasks, such as adding members to a group, changing permissions, editing relationships and more, can only be performed as a group administrator within Campus.

There are several actions needed for a group administrator to grant permissions or create relationships for users within Campus.

- 1. The individual must register in Campus, making themself a Campus user.
- 2. A group administrator of the group adds the user as a member of the group. Only members of groups can access claims in Campus with the exception of injured workers.
- 3. A group administrator can then assign specific permissions to any members within the group.
- 4. A group administrator can also link individual users within the group to share claim access with each other, such as linking a paralegal to an attorney.

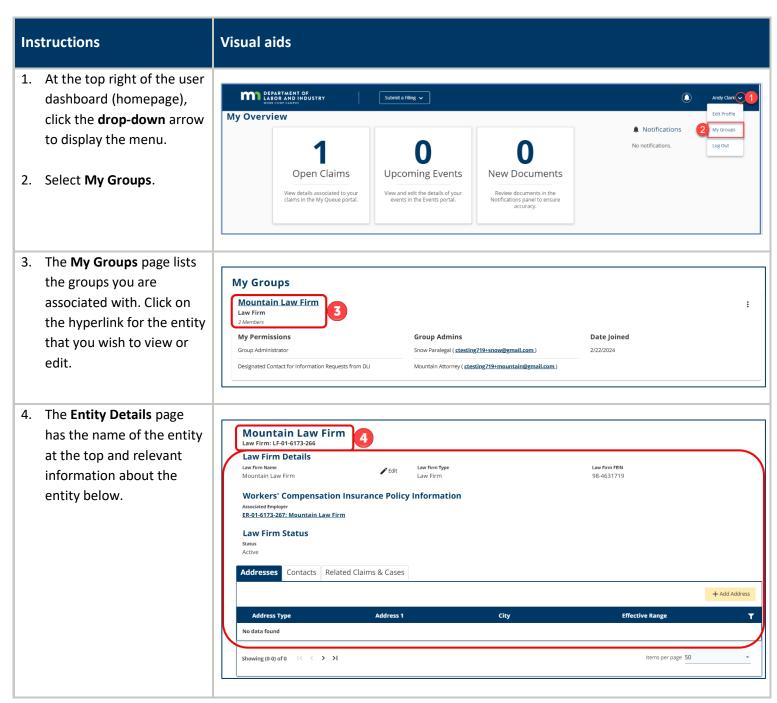
#### Viewing group information



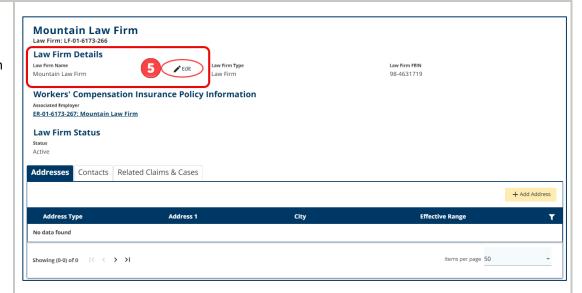
#### Viewing and editing entity details

An entity can be an individual user within Campus or a group, such as an employer, insurer, third-party administrator, trading partner, law firm, rehabilitation providers or supplemental entities. Except for employees, all entities can view entity details. To edit entity details, you must have the profile management designation.

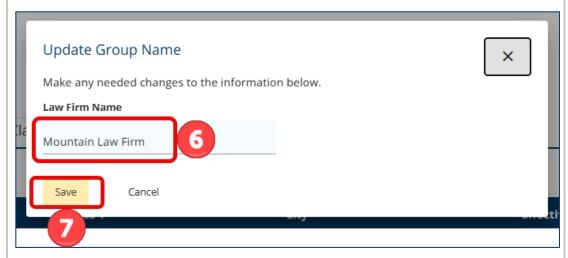
**Note:** Any edits made to the entity name or address information will be submitted to DLI and require approval. When the request is approved by DLI, the changes will be reflected in Campus.



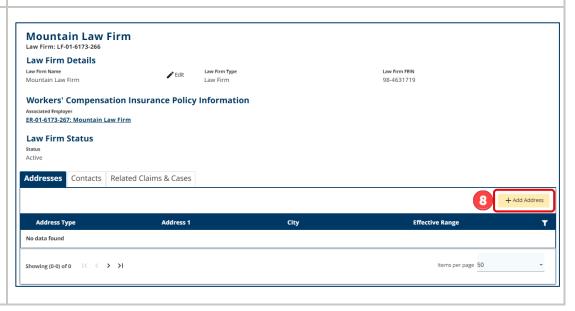
5. From this page, the group name can be updated by clicking on the **Edit** button next to the group name.



- The Update Group Name window will display. Under in the text field, edit the group name.
- When complete, click the yellow Save button to confirm the changes or click Cancel to exit without any changes being made.



To add an address for the group, click on the yellow
 +Add Address button.

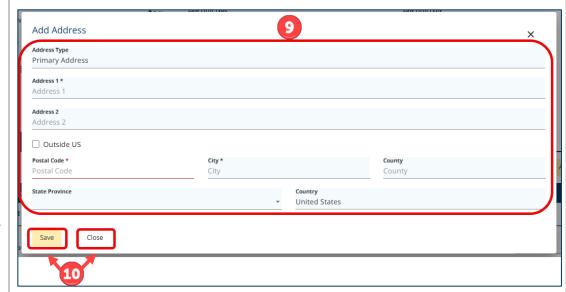


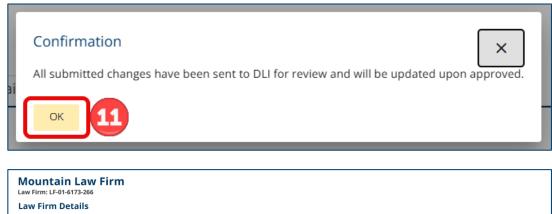
 The Add Address window will pop up. Click on the drop-down menu to select the Address Type and fill in all required information marked with an asterisk(\*).

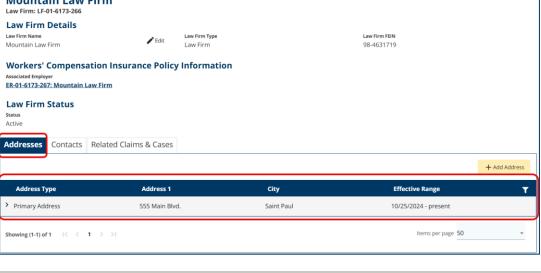
**Note:** If no primary address has been entered, the dropdown menu in the **Address Type** field will not be available.

- Click Save to submit the new address request or Close to exit without saving.
- 11. Once submitted, a Confirmation window will pop up. Click the yellow OK button to close the window.

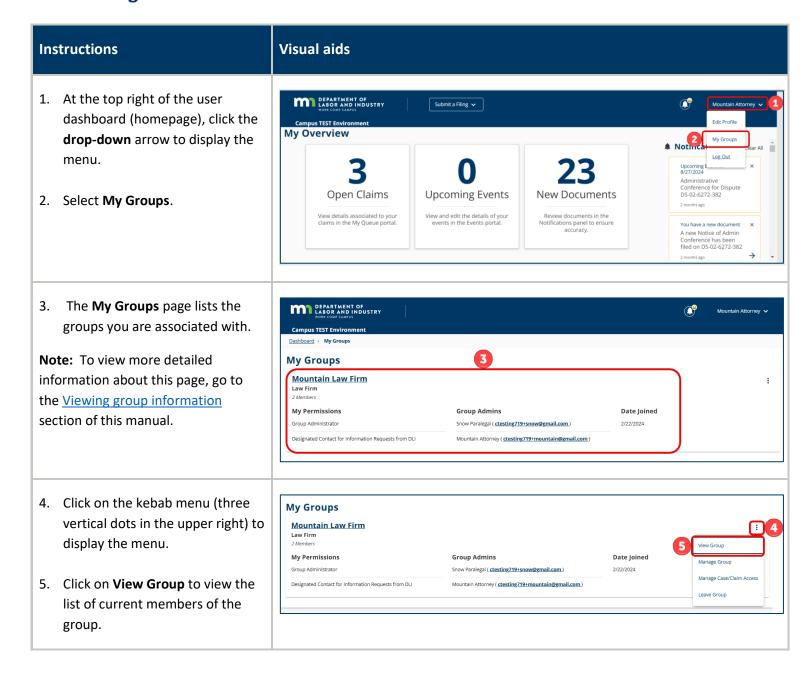
**Note:** The system will send notification to DLI staff members for review; if approved, the address will be visible on the **Entity Details** page, under the **Addresses** tab.



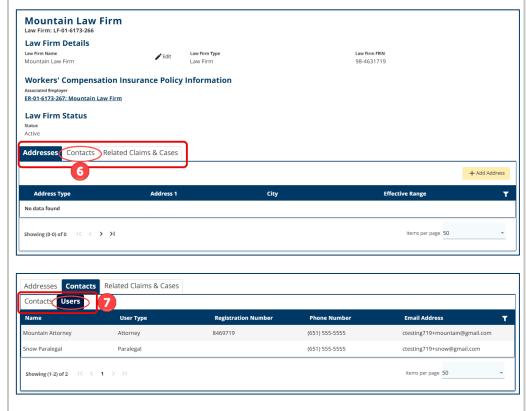




### Viewing member information



- 6. The **Entity Details** page will open; click on the **Contact** tab.
- Under the Contacts tab, click on the Users tab to view all the users connected to this entity.

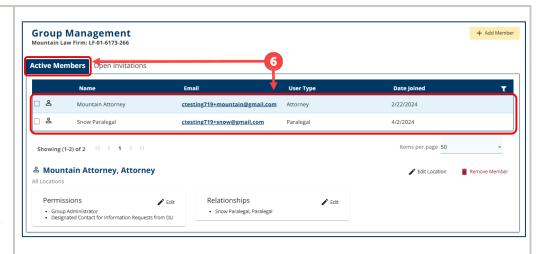


#### **Accessing group administrator settings**

#### Instructions Visual aids 1. At the top right of the user DEPARTMENT OF LABOR AND INDUSTRY Submit a Filing 🗸 dashboard (homepage), click the My Overview drop-down arrow to display the My Groups Log Out menu. Administrative Conference for Dispute DS-02-6272-382 Open Claims **Upcoming Events New Documents** 2. Select My Groups. 2 months ago View and edit the details of your events in the Events portal. Review documents in the Notifications panel to ensure accuracy. View details associated to your claims in the My Queue portal. You have a new document A new Notice of Admin Conference has been filed on DS-02-6272-382 The My Groups page lists the DEPARTMENT OF LABOR AND INDUSTRY groups you are associated with. Dashboard > My Groups Note: For instructions about how to My Groups view the current members of the **Mountain Law Firm** group, go to the Viewing member My Permissions Date Joined information section of this manual. Group Administrator Snow Paralegal ( ctesting719+snow@gmail.com ) 2/22/2024 Designated Contact for Information Requests from DLI Mountain Attorney ( ctesting719+mountain@gmail.com) 4. Click on the kebab menu (three My Groups vertical dots in the upper right) to **Mountain Law Firm 3** 4 display the menu. View Group My Permissions **Group Admins Date Joined** Manage Group Manage Case/Claim Access 5. From the drop-down menu, Mountain Attorney ( ctesting719+mountain@gmail.com) select the Manage Group option. Note: This option is only available to group administrators.

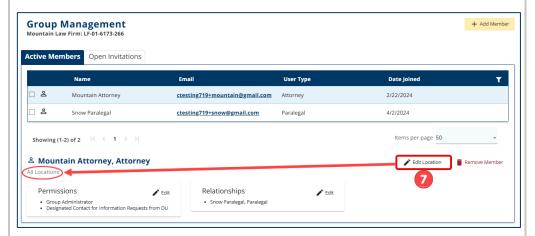
- 6. The Group Management page displays all Active Members and includes their:
  - a) name;
  - b) email address;
  - c) user type; and
  - d) date joined.

**Note:** An **Active Member** is a user who has registered in Campus and is linked to the group entity. If the user is not registered, see more detailed instructions in the <u>Member not</u> registered section of this manual.



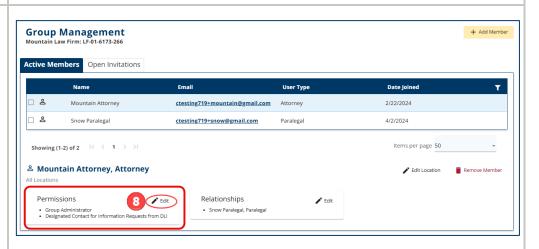
 As a group administrator, you can update the address information associated with a member by clicking on the Edit Location link.

More detailed instructions are provided in the <u>Editing member's</u> location section of this manual.



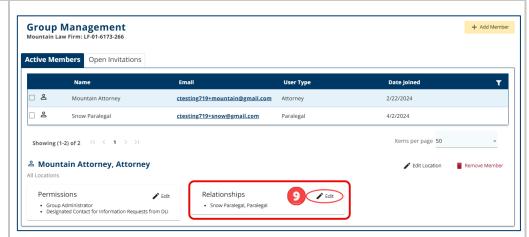
8. Permissions are displayed for the member. Click the **Edit** link to update **Permissions**.

More detailed instructions are provided in the <u>Editing member</u> <u>permissions</u> section of this manual.



 Relationships are displayed for the member. Click the Edit link to update Relationships.

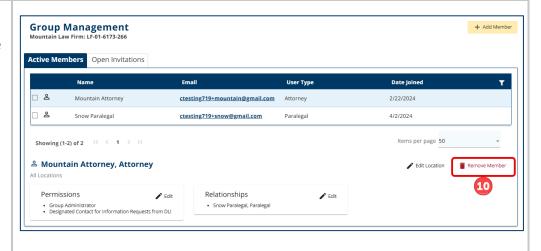
More detailed instructions are provided in the <u>Editing member</u> relationships section of this manual.



 If you need to delete a member associated to this group, click the Remove Member link.

**Note:** A user cannot leave a group if they are the only member assigned the group administrator or service of process designee permissions. Another group administrator or service of process designee must be identified before removing this member from the group.

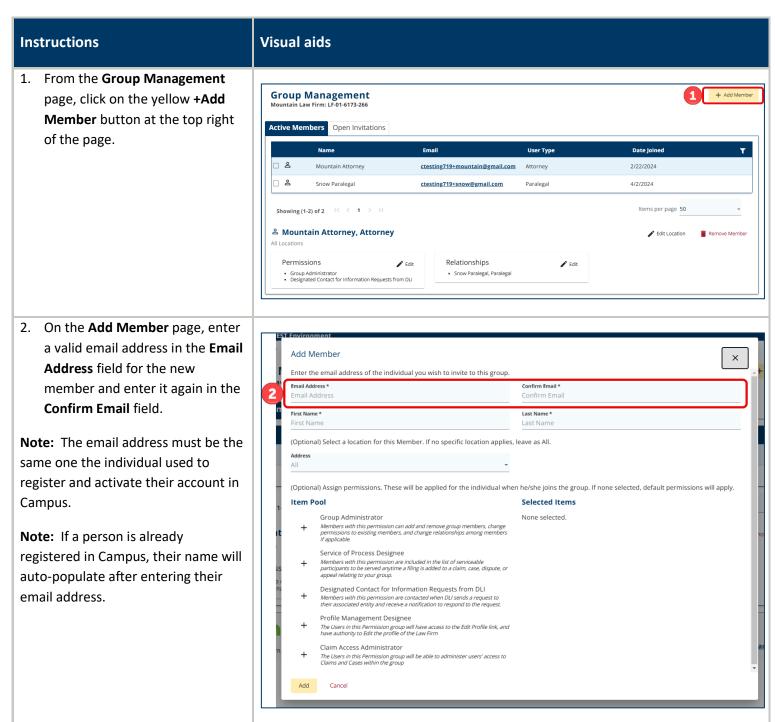
More detailed instructions are provided in the <u>Removing a member from group</u> section of this manual.



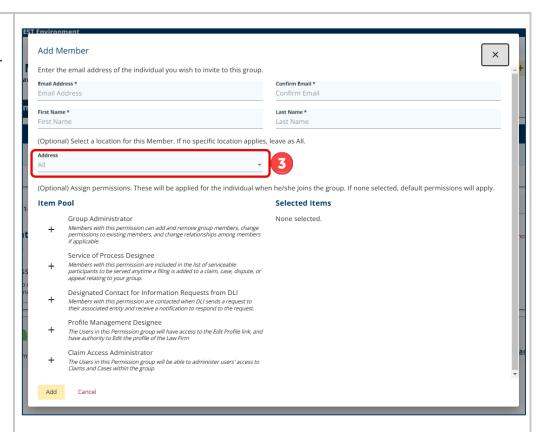
#### Adding members to a group

#### Member already registered in Campus

A group administrator has the ability to add and remove members for their group. If a member needs to make updates to their individual user information, such as an email address, they must log in and make that update.



 Optional: In the Address field, select a location for the member.
 If no specific location applies, leave as All.

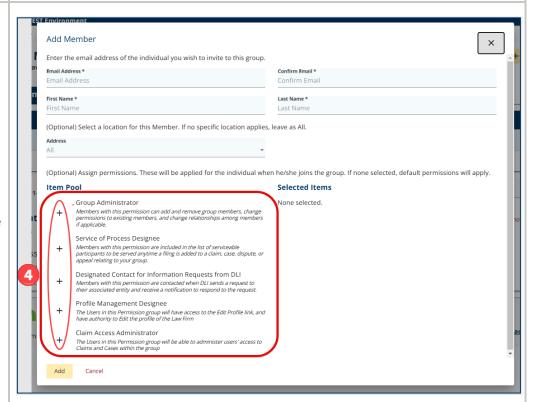


 Assign the appropriate permissions for this member by clicking on the + symbol.

Permissions available are as follows.

- a) Group Administrator –
  members with this
  permission can add and
  remove group members,
  change permissions to
  existing members and change
  relationships among
  members if applicable.
- b) Service of Process Designee

   members with this
   permission are included in
   the list of serviceable
   participants to be served any
   time a filing is added to a
   claim, case, dispute or appeal
   relating to your group.
- c) Designated Contact for Information Requests from



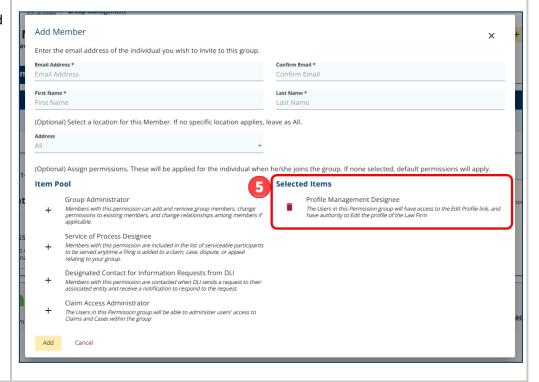
**Note:** Permissions do not have to be selected in this step. Member permissions can be set up at any time, either when the individual is initially added to a group or at a

**DLI** – members with this permission are contacted when DLI sends a request to their associated entity and receive a notification to respond to the request.

- d) Profile Management
  Designee users in this
  permission group have access
  to the Edit Profile link and
  have authority to edit the
  profile of the group.
- e) Claim Access Administrator users in this permission group are able to administer users' access to claims and cases within the group.

later time by the group administrator. More detailed instructions are provided in the Editing member permissions section of this manual.

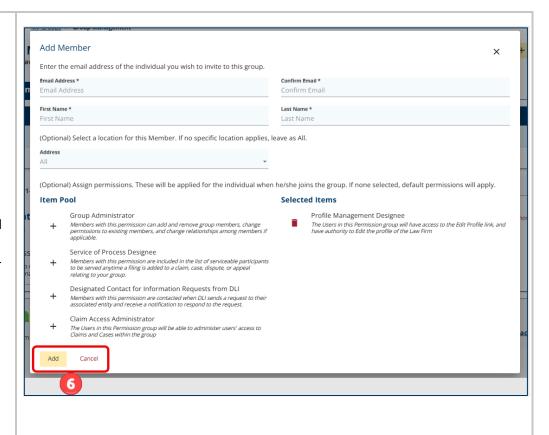
 Any permissions that are selected will show in the **Selected Items** column.



 After permissions are selected, click the yellow Add button to save the information or click Cancel to exit without any changes.

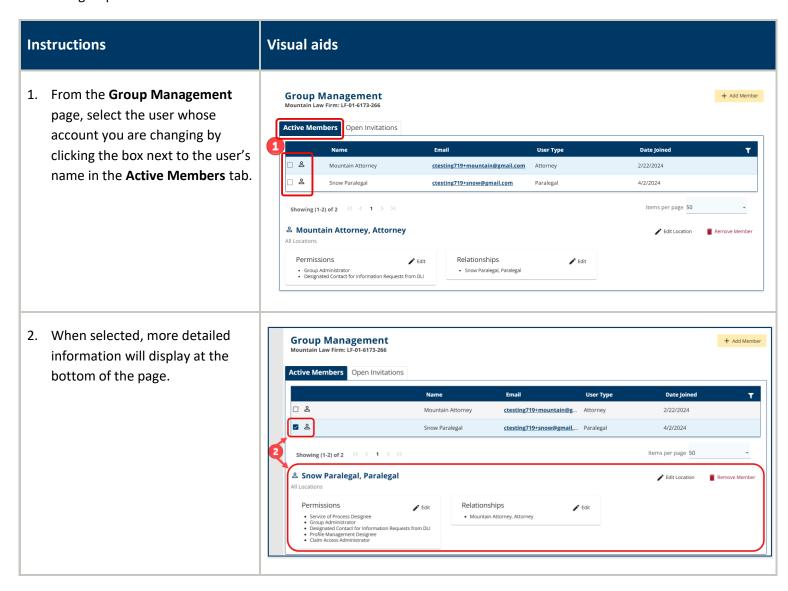
**Note:** The individual who has been added will receive an email message to the address listed in Campus.

They will need to confirm their email address to get access. After confirmation, their name will appear under the **Active Members** tab on the **Group Management** page.

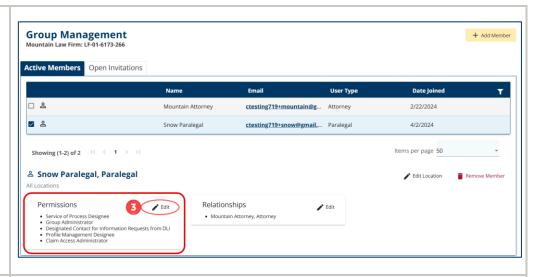


#### **Member not registered in Campus**

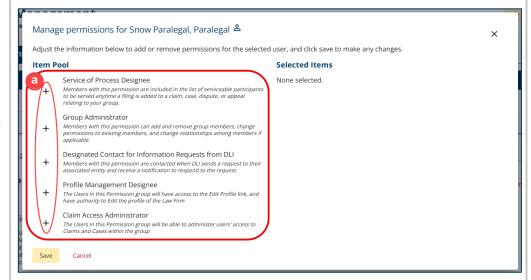
Member permissions can be set up at any time, either initially when the member is added to a group or later by the group administrator.

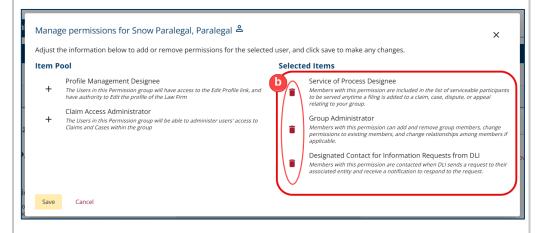


 To edit their permissions, click on the Edit button in the permissions box.



- The Manage Permissions window will display.
  - a) To add permissions, click on the + next to the permission.
  - To remove a permission, click on the red trash can icon to remove.





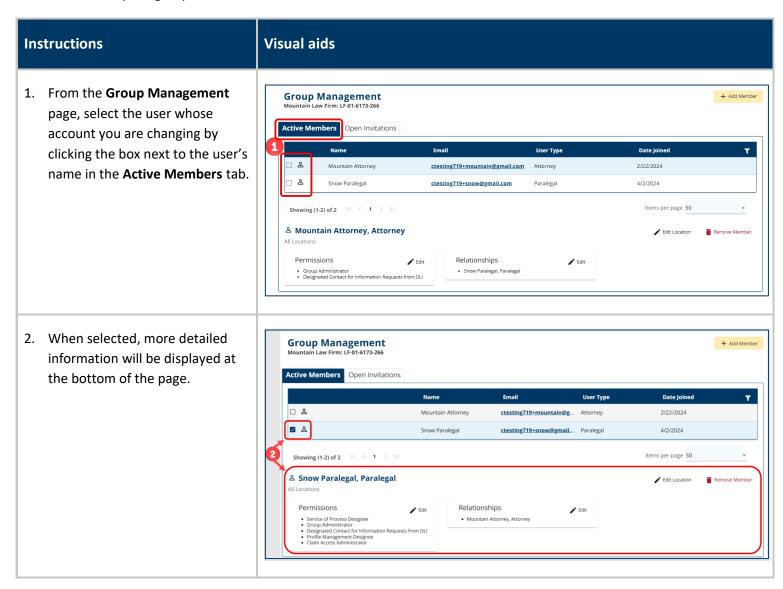
When completed, click the yellow Save button at the bottom of the window.

**Note:** Changes will take effect immediately. Have the user log out of Campus and log back in for the changes to be applied to their account.

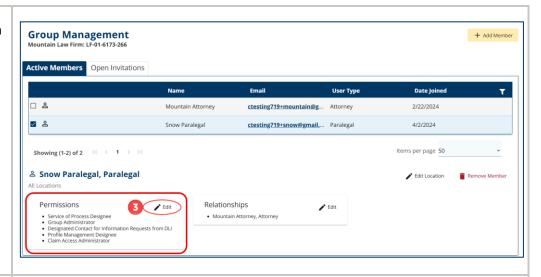


#### **Editing member permissions**

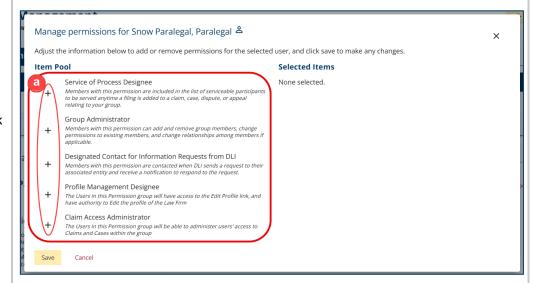
Member permissions can be set up at any time, either initially when the member is added to a group or at a later time by the group administrator.

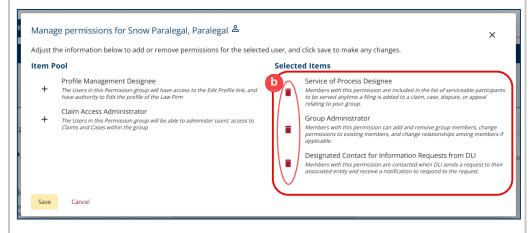


 To edit their permissions, click on the Edit button in the permissions box.



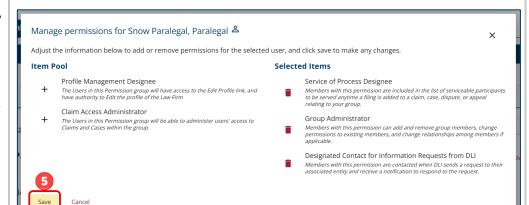
- The Manage Permissions window will display.
  - a) To add permissions, click on the + next to the permission.
  - To remove a permission, click on the red trash can icon to remove.





When completed, click the yellow Save button at the bottom of the window.

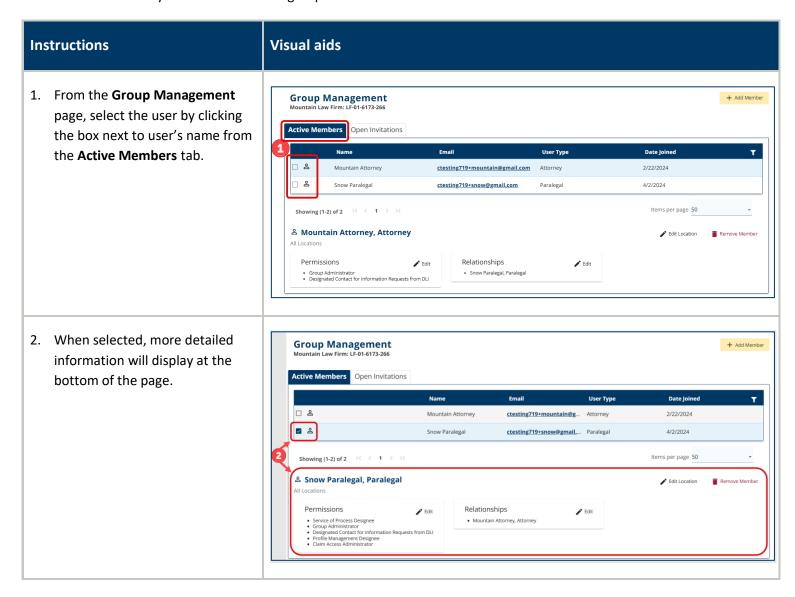
**Note:** Changes will take effect immediately. Have the user log out of Campus and log back in for the changes to be applied to their account.



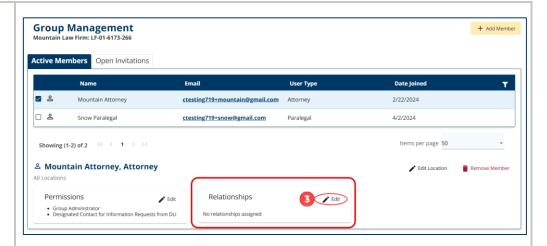
## Law firm groups: Creating and editing member relationships

Group administrators can create relationships between members of a group by linking individual users within their group, to be able to share access with each other, such as a paralegal to an attorney. They may also edit those relationships at any time after they are established.

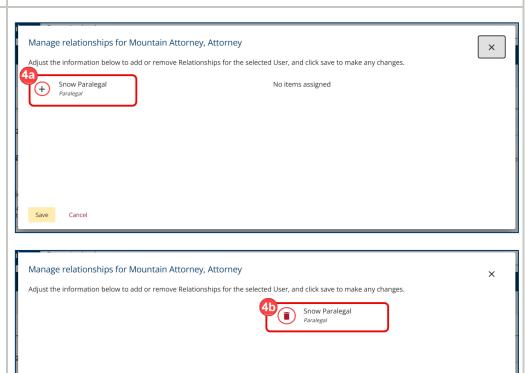
Note: This is only relevant to law firm groups and members.



 To create or edit the user's relationships, click on the Edit button in the Relationships box.



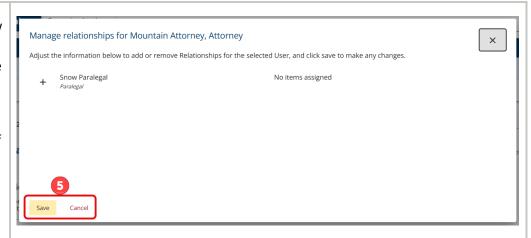
- 4. The **Manage relationships for ...** window will display.
  - To add a relationship, click on the + next to the appropriate name.
  - To remove a relationship, click on the red trash can icon to remove.



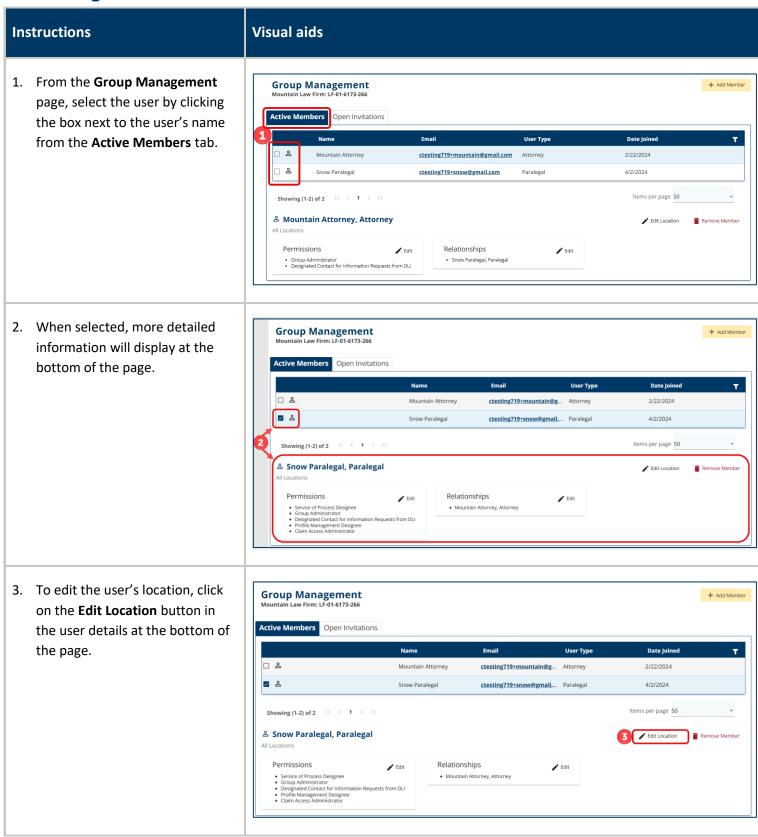
Cancel

 When completed, click the yellow Save button at the bottom of the window or click Cancel to exit the window without any changes.

**Note:** Changes will take effect immediately. Have the user log out of Campus and log back in for the changes to be applied to their account.

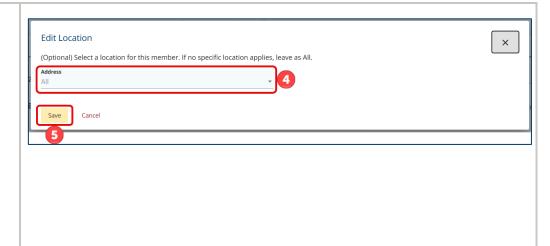


### **Editing member's location**

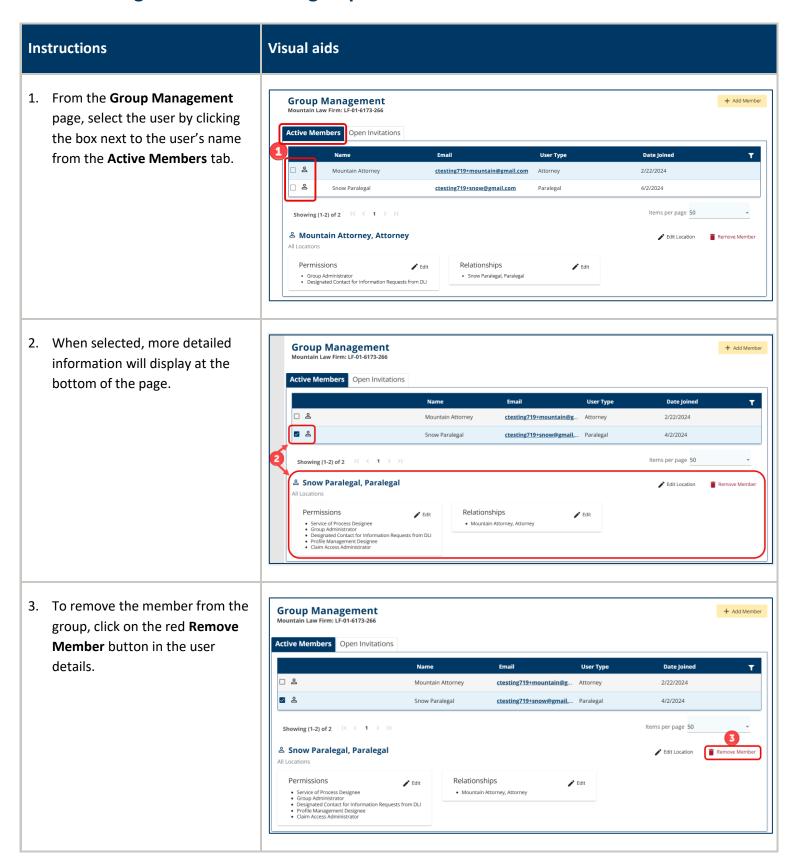


- 4. The **Edit Location** window will display. In the **Address** dropdown menu, select the location for the user.
- 5. Click the yellow **Save** button when completed.

**Note:** Changes will take effect immediately. Have the user refresh their browser for the changes to be applied to their account.

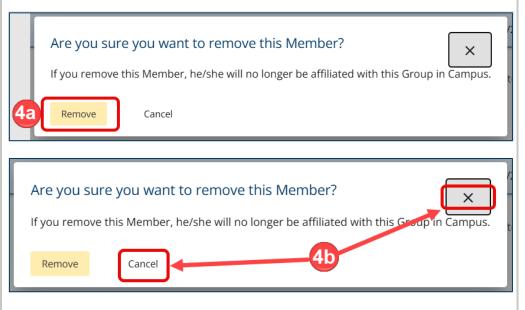


#### Removing a member from a group



- A confirmation window will display asking if you are sure you want to remove this member.
  - a) To remove, click on the yellow **Remove** button.
  - b) To exit this window and not remove the member, click on the **Cancel** button or the **X** in the corner of the window.

When completed, the user will no longer be affiliated with the group in Campus.



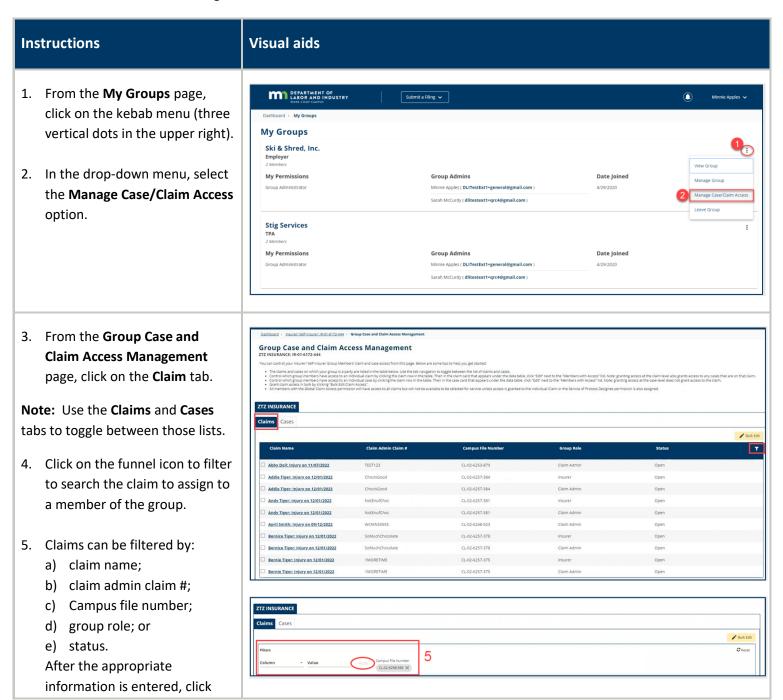
**Note:** Changes will take effect immediately. Have the user log out of Campus and log back in to apply the changes to their account.

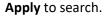
# **Managing Case and Claim Access**

A member with claim access administrator permission can control the group members' claim and case access from the **Manage Case/Claim Access** page. This function is not applicable for law firms.

## Single edit

Use this to edit data in a single case or claim.



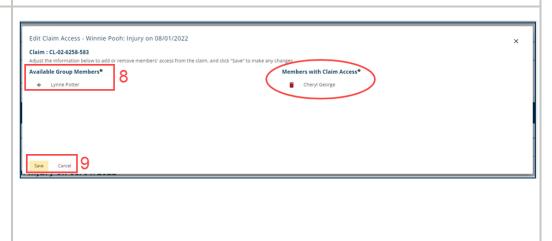


- 6. After the claim is displayed, click the box next to the claim name.
- 7. The claim information will display at the bottom of the page. In the **Members with Access** box, click **Edit**.
- 8. The Edit Claim Access window will pop up; click on the + symbol to select the group member(s) for whom you wish to grant or remove access. Any members who are selected will now appear in the Selected Group Members area.
- 12. To remove members, click on the red trash can icon next to their name.
- Select Save to confirm your changes or Cancel to exit without saving the changes.

**Note:** Changes will take effect immediately. Have the user refresh their browser for the changes to be applied to their account.

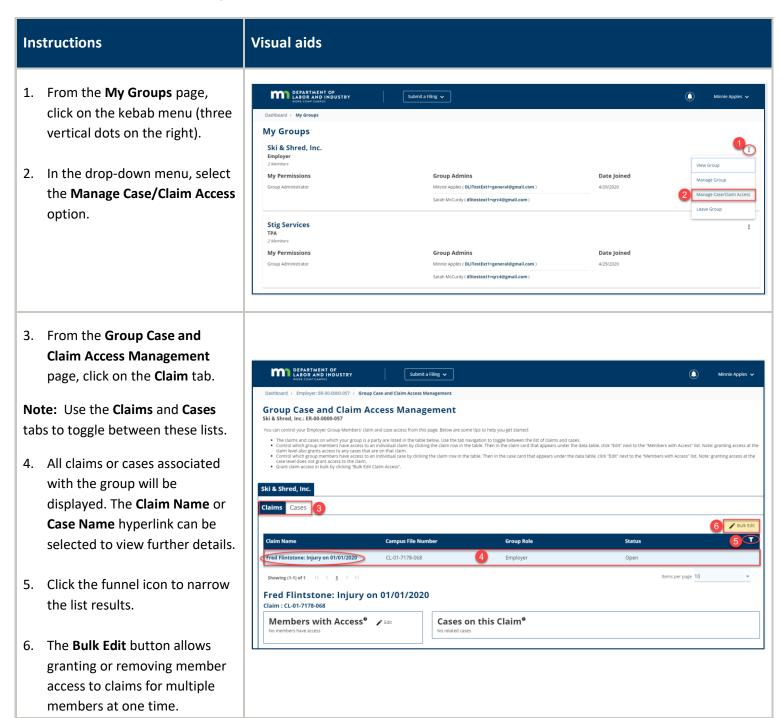






### **Bulk edit**

Use this to edit data in multiple related cases or claims.



- 7. Select either option to **Grant**Access or Remove Access.
- 8. Click on the box to **Select All Claims**.

**Note:** A single claim search can be done by selecting the drop-down menu arrow in the **Claims** field. More detailed instructions are provided in the <u>Single edit</u> section of this manual.

 Click on the + symbol to select the group member(s) for whom you wish to grant or remove access. Any members who are selected will now appear in the Selected Group Members area.

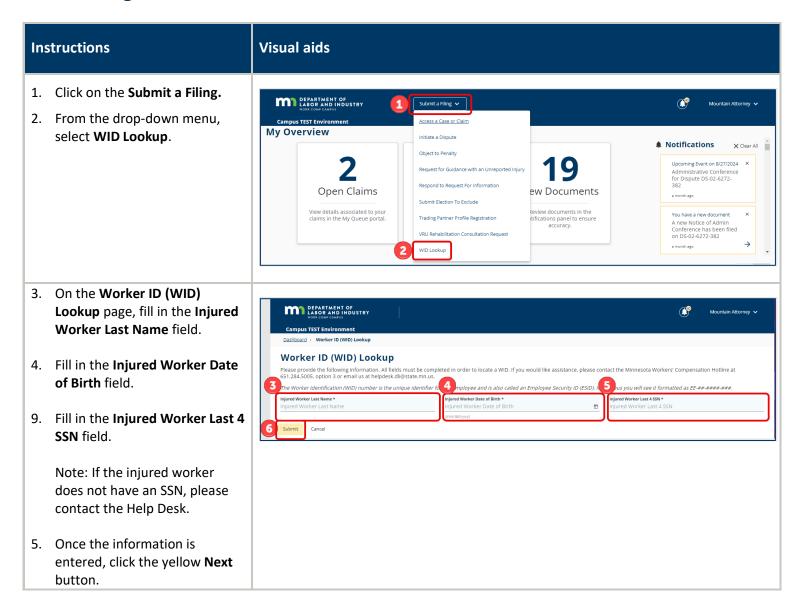
**Note:** Click on the + symbol to add and the – symbol to remove access.

 Select Save to confirm your changes or Cancel to exit without saving the changes.



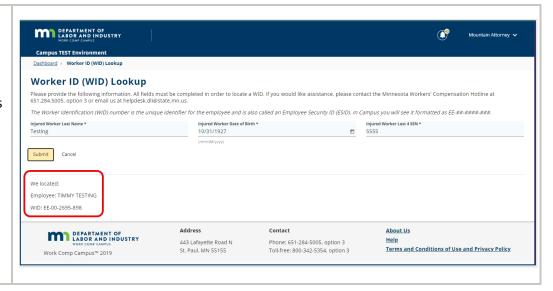
## **Claim Access**

## **Locating a Worker Identification Number**



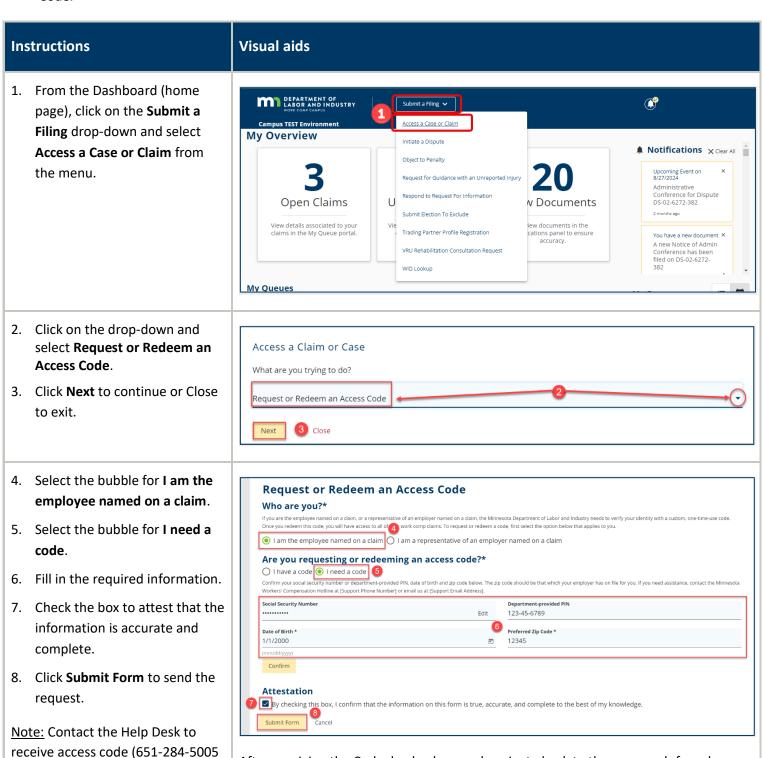
 The injured worker's information will display under the yellow Submit button.

A worker identification (WID) number, which is person-specific, is generated by the DLI and is used instead of a Social Security number (SSN) to identify workers' compensation claims.



### Requesting and redeeming a unique access code - Employee

To gain Access to a Claim as an Employee (Injured Worker), you will first need to generate a unique Claim Access Code.



following steps 1 - 3 then go to step 9 to continue.

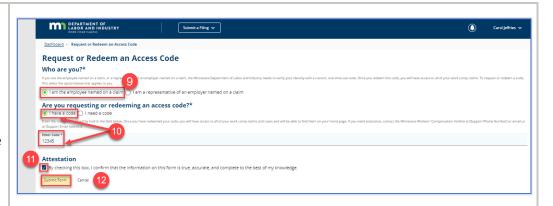
option 3).

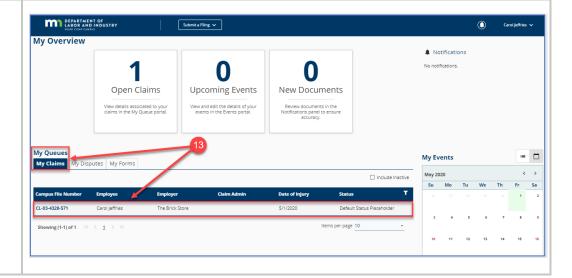
After receiving the Code, log back on and navigate back to the same web form by

- 9. Select the bubble for I am the employee named on a claim.
- 10. Select the bubble for I have a code and type the code in the Enter Code \* field.
- 11. Check the box to attest that the information is accurate and complete.
- 12. Click **Submit Form** to send the request.

<u>Note:</u> If successful, you will see a confirmation message and receive a confirmation email.

13. You can now see and access the Claim on your Dashboard (home page) under the My Queues, My Claims tab.

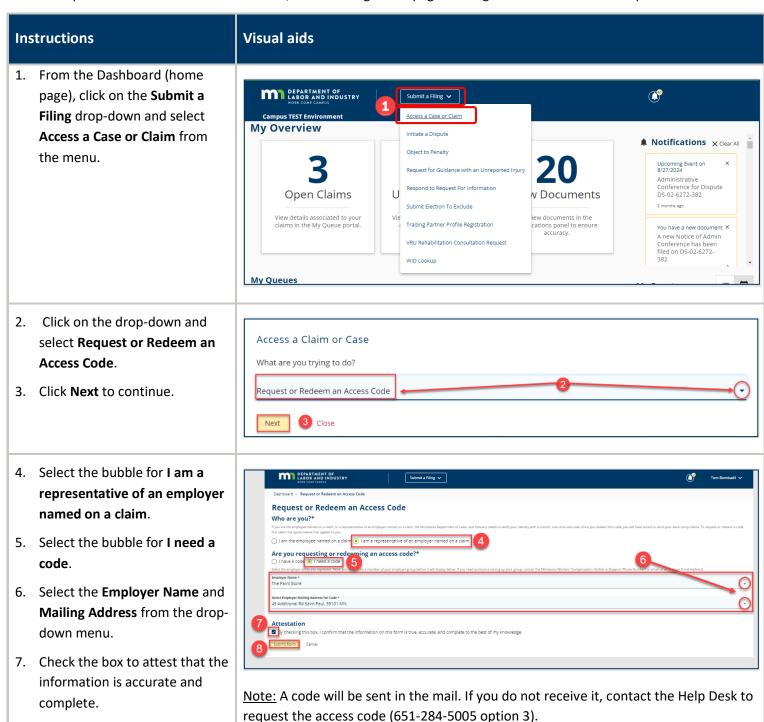




### Requesting and redeeming a unique access code - Employer

An individual from the Employer group must generate an access code for anyone in this group to access Claims affiliated with the Employer. Once the code is redeemed, the user can access the Claim and Case Management pages.

**Note:** A Member of the Group must generate the access code after establishing your Employer Group. Also, your Group Administrator can access the Case/Claim Management page to assign Case and Claim access permissions.



8.	Click <b>Submit Form</b> to send the	After receiving the Code, log back on and navigate to the same web form by following
	request.	steps 1- 3.

### Claim Access Authorization Webform

Campus users who are not foundational parties to the Claim (e.g., Spouse of an injured worker, QRCs, attorneys and representatives of Employee's Estate) must submit the Claim Access Authorization webform to DLI. DLI will review the submission and determine whether Claim access will be granted.

If the Employee or other appropriate individual has authorized the user to access the Claim, they must attach the authorization to this webform submission.

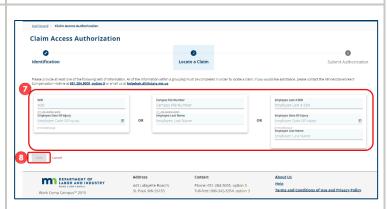
Access will be granted for **six (6)** months beginning on the approval date. Once your access expires, you will receive an automated email informing you of your access removal. If at any point during a Claim's lifetime your access is removed, you will receive an email indicating your removal.

#### Instructions Visual aids Click on the **Submit a Filing** drop-down to access the DEPARTMENT OF menu and select Access a Case or Claim. My Overview ▲ Notifications ★ clear All oming Event on Open Claims v Documents Access a Claim or Case Click on Submit an Authorization. What are you trying to do? Submit an Authorization Click Next to continue. Close The first step Identification. Under Section 1: Which of DEPARTMENT OF LABOR AND INDUSTRY the following applies to you?, select the option that best describes your access role. Options are: Dashboard > Claim Access Authorization a) I am the spouse of an Employee **Claim Access Authorization** b) I am the parent or guardian of an Employee • 2 c) I am a dependent of a deceased Employee Identification Locate a Claim d) I am a representative of the Employee's estate lete this webform if you have a signed authorization to access a claim file. If you have received authorization from the employee or ott cal copy of their signed authorization with this submission. You can download and print this form by <u>clicking hars</u>. If you are requesting tunity to attach your signature to this webform. All submissions will be reviewed by DLT Copy file Review. e) I am a QRC or QRC Intern f) I am someone else Section 1: Which of the following applies to you? I am the parent or guardian of an Employee with signed authorization to access his/her claim I am a dependent of a deceased employee with signed authorization to access his/her cla Under Section 2: Who is the qualified individual I am a representative of an employee's estate with signed authorization to access his/her claim I am a QRC or QRC Intern with signed authorization to access a claim authorizing your request?, select the option that best I am someone else with signed authorization to access a clain Section 2: Who is the qualified individual authorizing your request? describes the type of authorization given. am authorized to sign my own request Next Save as Draft Cancel a) I have written consent from the Employee or other authorized individual DEPARTMENT OF LABOR AND INDUSTRY 443 Lafayette Road N St. Paul, MN 55155 Phone: 651-284-5005, option 3 Toll-free: 800-342-5354, option 3 b) I am authorized to sign my own request Work Comp Campus™ 2019

- Click the yellow **Submit** button to continue.
- The second step is to Locate a Claim. Pick one of the groups of information and enter it for the injured worker authorization is being requested.

Note: If unsure of the WID, there are instructions in the Locating a Worker Identification Number section.

 Click the yellow Submit button once the information is entered.



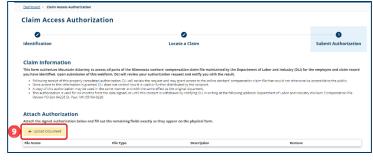
 The third step is to Submit Authorization. Upload the physical authorization form by clicking on the + Upload Document button.

Note: The Department of Labor and Industry has a <u>Authorization for File Review or Release of Copies of</u> Workers' Compensation Claim File form that can be used.

- In the **Upload** Document pop-up window, select the file(s) by dragging and dropping them in the box or by clicking and using the upload button.
- Select the **Document Type** from the drop-down menu.
- Enter a brief **Description**.
- Click Upload to continue.
- Under the Authorizing Individual Information section, fill in the Name of the Authorizing Individual field.
- Fill in the Date Signed field.
- Select the reason why the signing individual is authorized to access the files.
- Attach any additional supporting documentation by clicking the yellow + Upload Document button.

Note: See steps 10 – 13 to upload documents.

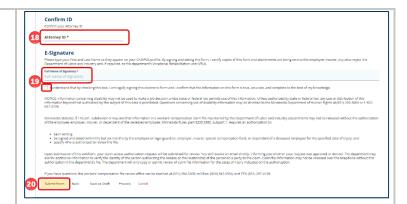
 Under the Confirm ID section, fill in the Attorney ID field.







- Type your full name in the Full Name of Signatory field (must match your Campus user profile name) to sign electronically and click the checkbox to attest that you are legally signing and confirming the accuracy.
- Click the **Submit Form** button to save and continue.

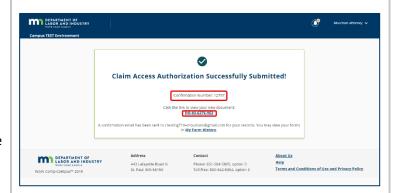


 Upon submission you will see a confirmation screen showing a Confirmation Number and the Associated ID.
 You will also receive a confirmation email to the email address you have on file.

A DLI representative will then review your submission, and either accept or reject.

If **Approved** – you will receive an email to the account on file informing you of access approval and you will now see the Claim displayed on your My Claims Tab.

If **Denied** – you will receive an email to the account on file informing you of the access denial and providing you with the Campus support hotline information.

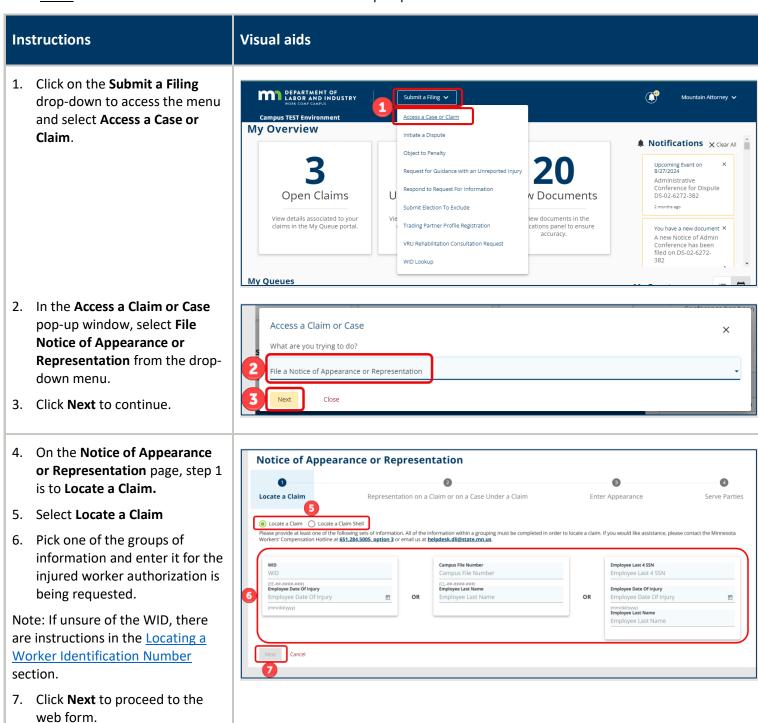


# **Law Firm Filing Functions**

### Filing a Notice of Appearance or Representation

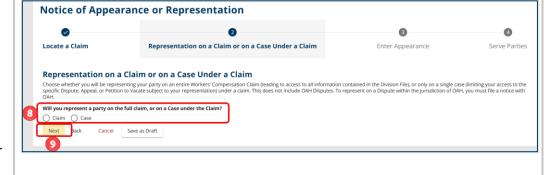
As an Attorney trying to gain access to a Claim, you will need to file a Notice of Appearance or Representation.

Note: You will need to be associated to a Law Firm Group to proceed.



- 8. Step 2 is to select

  Representation on a Claim or
  on a Case under a Claim.
  - a) A Claim is all the information contained in the Division File.
  - b) A Case limits access to a specific Dispute, Appeal, or Petition to Vacate under a Claim.
- Click the yellow **Next** button to continue.



10. Step 3 is to **Enter Appearance** selections. In the

Representation section, under the Who do you represent? area, select the party you are representing.

Options are:

- a) Employee
- b) Employer
- c) Insurer
- d) Other
- 11. Under the **What party do you** represent? area, select the party.



Note: You will need to select both the type of representation and at least one party to continue.

12. In Are there limitations regarding your representation?, drop-down, select the option that best applies.

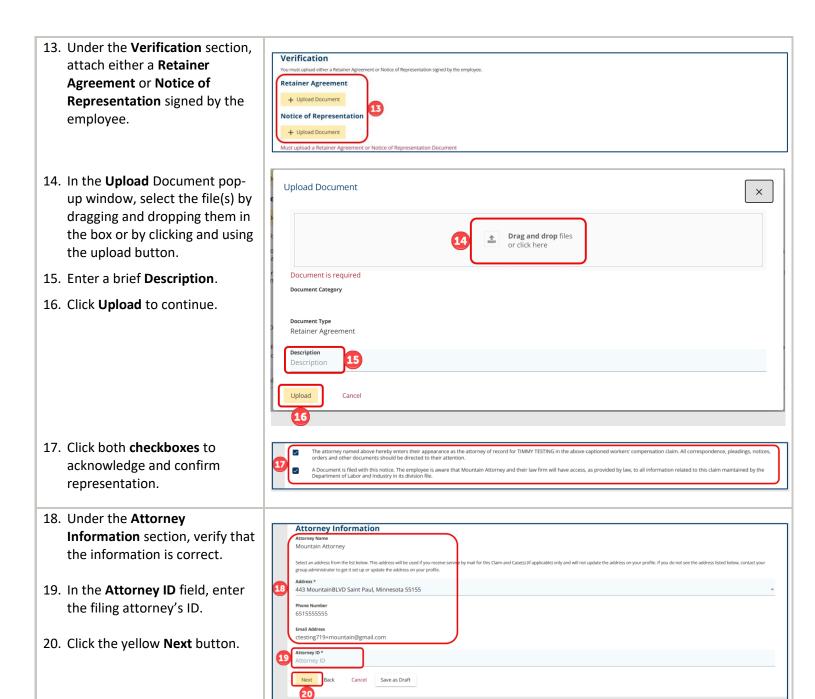
Options are:

- a) None
- Yes, Duration you will need to specify the date which representation will expire.
- c) Yes, Other

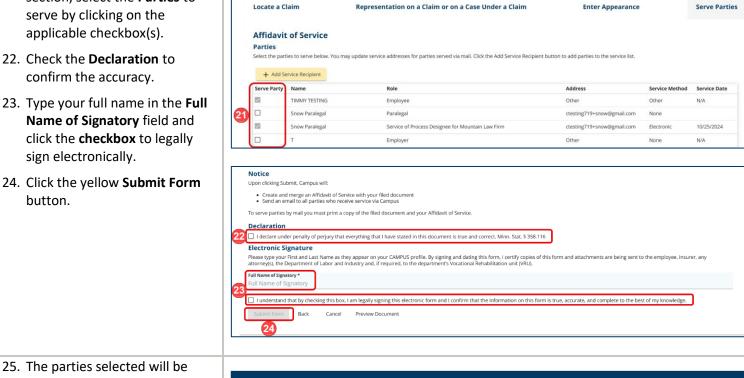
there limitations regarding your representation?

One

If you answer "Yes/Other" to the question "Are there limitations regarding your representation", you will need to wait for access approval/denial from DLI.



21. Step 4 is to Serve Parties. Under the Affidavit of Service section, select the Parties to serve by clicking on the applicable checkbox(s).

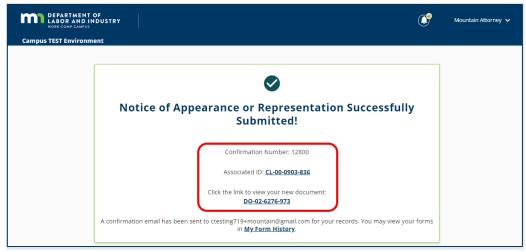


**Notice of Appearance or Representation** 

0

Locate a Claim

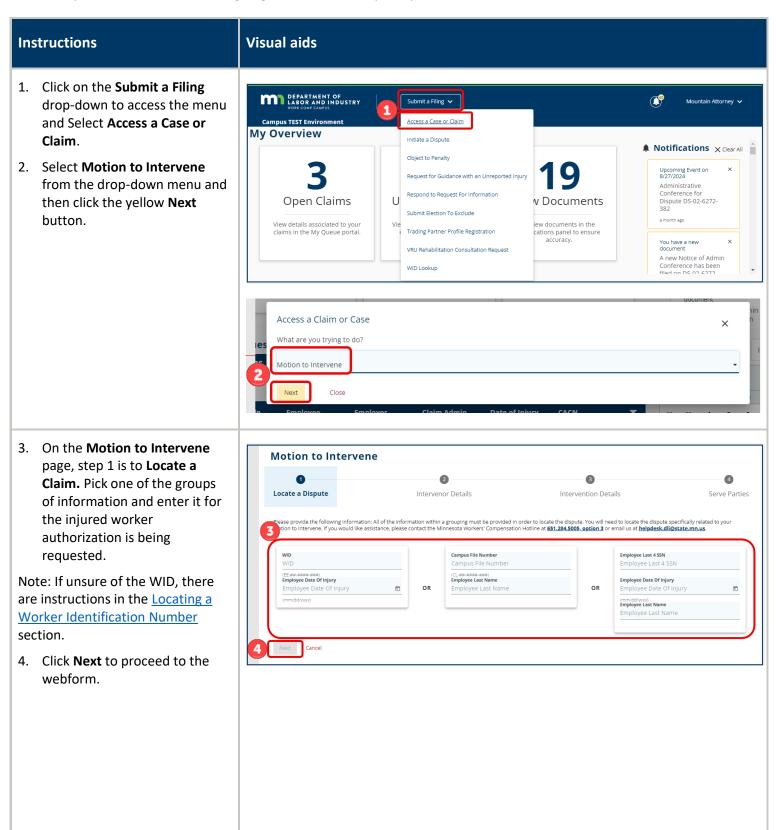
served, and you will be taken to a submission confirmation page showing the Confirmation Number, Associated ID and Document number.

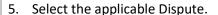


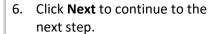
0

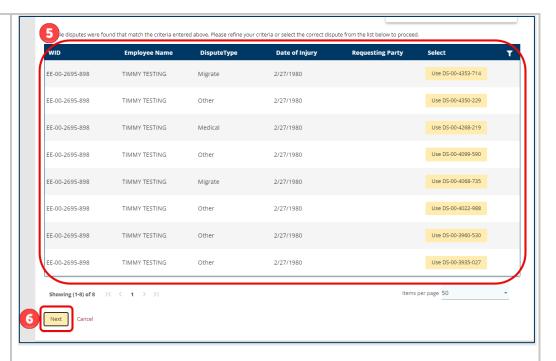
## Filing a Motion to Intervene

As a potential Intervenor looking to gain access to a Dispute, you will need to file a Motion to Intervene.

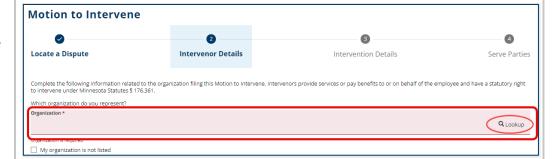








 Step 2 is to identify the Intervenor Details. Under the Organization field, click on the Lookup.



8. Select the option that aligns with the type of intervenor.

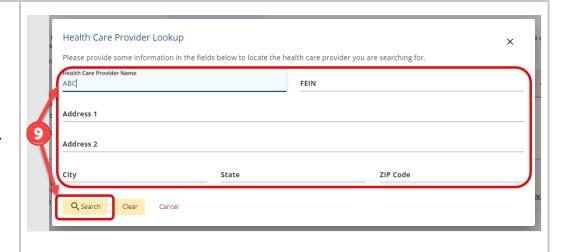
Options are:

- a) Employer
- b) Insurer
- c) Rehab Provider Group
- d) Health Care Provider
- e) Supplemental Entity



 A pop-up window will display, fill in the intervenors information and click the yellow Search button.

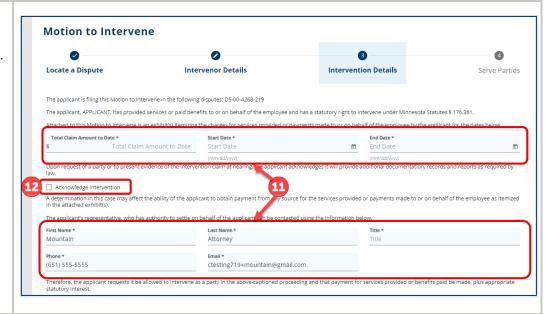
Note: The more information provided the easier it will be to locate the intervenor information.



10. Once the information is selected, click the yellow **Next** button to continue.



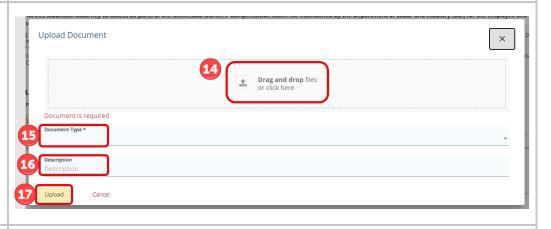
- 11. Step 3 is filling in the **Intervention Details** fill out the required fields on the page.
- 12. Select the **Acknowledge Intervention** checkbox.

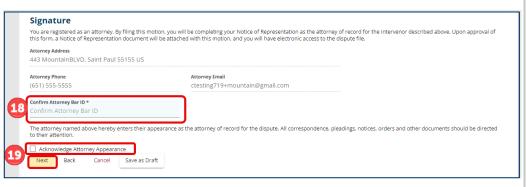


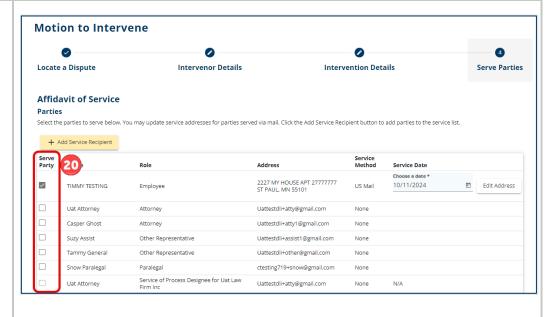




- 14. In the **Upload** Document popup window, select the file(s) by dragging and dropping them in the box or by clicking and using the upload button.
- 15. Select the **Document Type** from the drop-down menu.
- 16. Enter a brief **Description**.
- 17. Click **Upload** to continue.
- 18. In the **Confirm Attorney Bar ID** field, enter the filing attorney's bar ID number.
- 19. Mark the checkbox to acknowledge attorney appearance and click the yellow **Next** button to continue.
- 20. The final step is to **Serve Parties** select the parties to serve by clicking on the applicable checkbox(s).

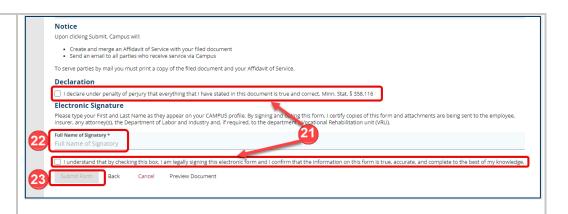


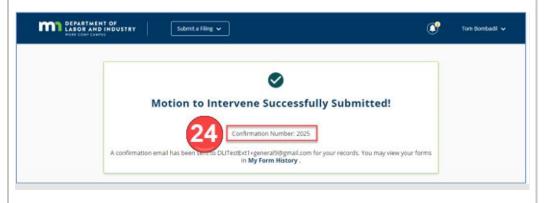






- 22. Type your full name and click the checkbox to confirm your electronic signature.
- 23. Click Submit Form.
- 24. The confirmation page appears indicating that your request has been sent to DLI for processing. A **Confirmation Number** will display on the screen and you will also receive a confirmation to your email on file.
- 25. Once **approved**, it will appear in your Dashboard > My Disputes Tab.

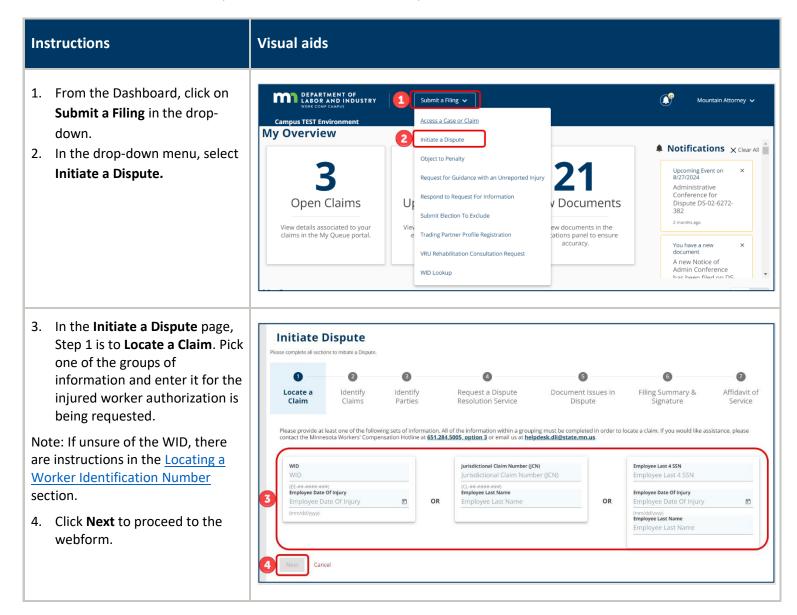




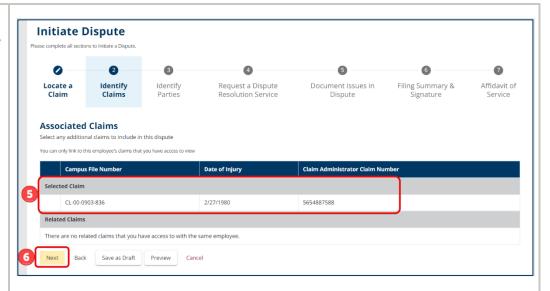
# Filing a Request for Assistance

#### From the Dashboard

External users can file a Request for Assistance (RFA) in Campus.



- 5. Step 2 is to **identify Claims**, the associated claim will already be selected.
- 6. Click Next.

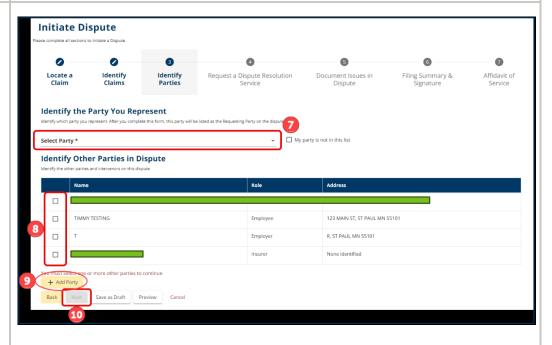


Step 3 is to Identify Parties.
 Under the Select Party drop-down, select the primary parties being represented.

- 8. In the **Identify Other Parties in Dispute** section, select the parties that will need to be served later in the process.
- 9. If any parties aren't listed and need to be added click the yellow **+Add Party** to add additional parties if needed, e.g., an employer or insurer not already listed.

**Do not** add attorneys or intervenors here.

10. Click the yellow Next button.



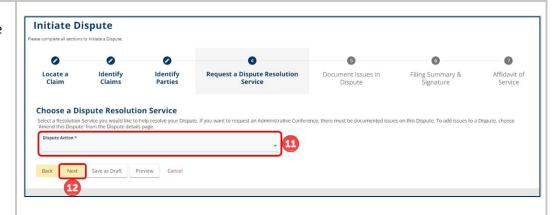
- 11. Step 4 to **Request a Dispute Resolution Service**. Select one of the following Dispute actions from the drop-down:
  - Certify this Dispute
  - Request a Mediation
  - Request an Administrative Conference
  - Request no service now, only initiate the dispute – Not a valid choice
- 12. Click the yellow **Next** button.

Note: For this example, we will be requesting an administrative conference.

13. Step 5 is to **Document Issues in a Dispute**. In the drop-down
menu, select if the Dispute is
Medical or Rehabilitation.

Note: For this example, we will select medical.

- 14. Under the **Disputed Issues** section, click **+Add Issue** to add at least one disputed issue.
- 15. In the **Open Issue** pop-up window, under the **Are you** requesting a service or seeing reimbursement? field, select the appropriate option:
  - a) Service
  - b) Seeking Reimbursement
- 16. In the Which of the following applies to the service you are requesting or seeking reimbursement for? field, select the appropriate option:
  - a) Change of doctor
  - b) Equipment

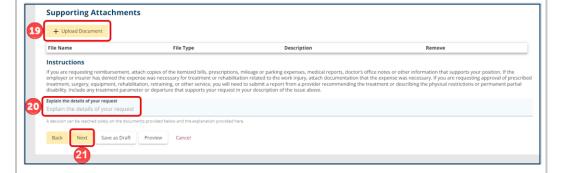




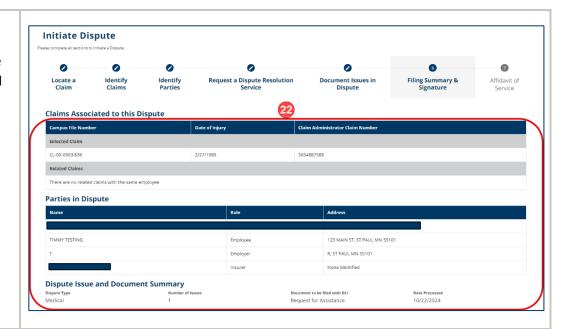




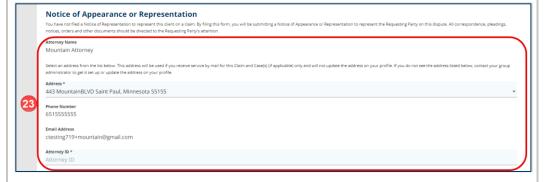
- c) Medical Prescriptions
- d) Second opinion/Consultation
- e) Surgery
- f) Treatment
- g) Change of Rehab Provider
- h) Plan content
- i) Plan duration
- j) Rehab consultation/Eligibility
- k) Retraining
- I) Other
- m) Other Medical
- n) Other Rehab
- 17. In the **Specify any details**about the issue field, enter a description regarding the issue.
- 18. Once completed, click the yellow **Save** button.
- 19. Under the Supporting Attachments section, click Upload Document to add any supporting documentation. Examples include but are not limited to:
  - Itemized bills
  - Medical reports
  - Mileage or parking expenses
- 20. In the **Explain the details of your request** field, enter a
  detailed narrative in support of
  the claim.
- 21. Once completed, click the yellow **Next** button to continue.



22. Step 6 is the **Filing Summary** and **Signature**. This section provides a summary of all the information entered as a final review prior to submission.



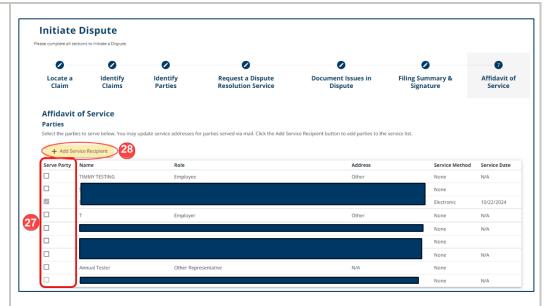
23. If a Notice of Appearance has not been filed in the claim, the Notice of Appearance or Representation section will display and allow for this to be completed during this step.



- 24. Under the Electronic Signature section, enter the full name of the requesting user in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically.
- 25. Mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 26. Once complete, click the yellow **Next** button.



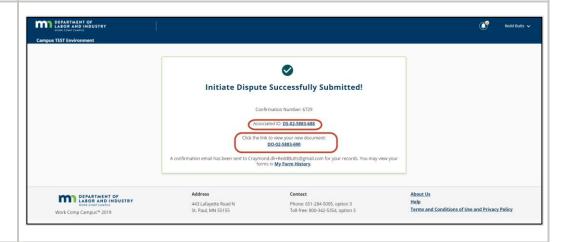
- 27. Step 7 is the **Affidavit of Service**. Under the **Serve Party**column, select the parties that require service.
- 28. Click the yellow **+Add Service Recipient** button to add any parties not listed or additional parties that require service.



- 29. Under the **Declaration** section, box.
- 30. Under the Electronic Signature section, enter the full name of the requesting user in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically.
- 31. Mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 32. Once complete, click the yellow **Submit Form** button.
- 33. If **successful**, a confirmation page will display.

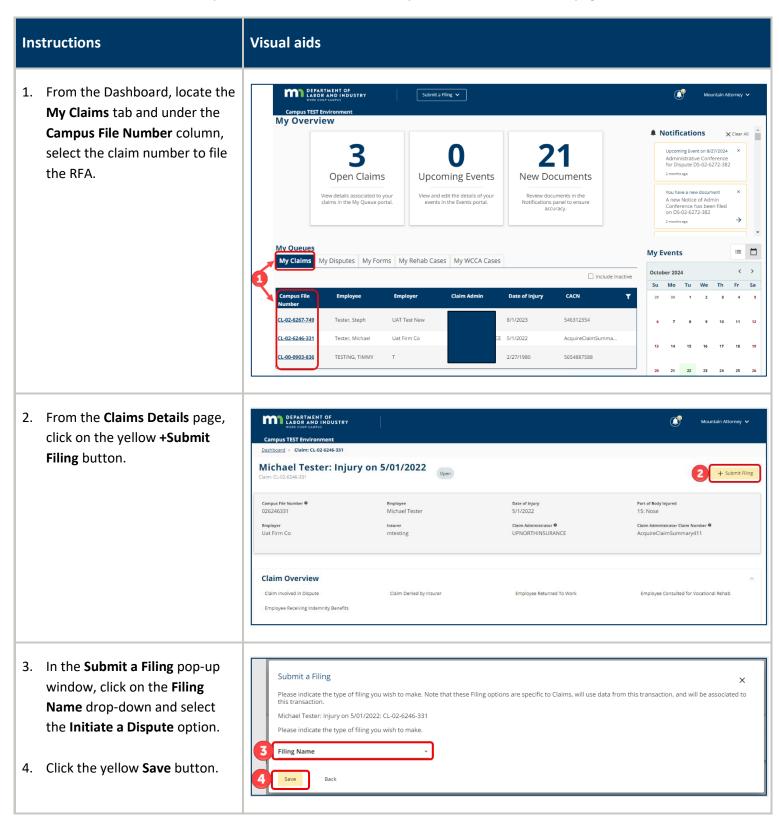
This includes links to the **Dispute** (**DS**) and the document (**DO**) that was created within Campus. This will also be visible on the user's Campus Dashboard.



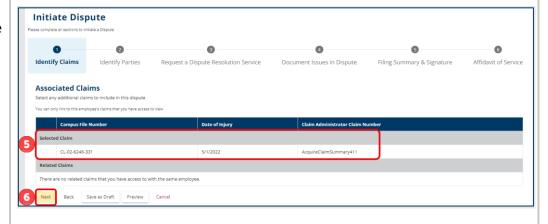


### From the Claims Details Page

External users can file a Request for Assistance (RFA) in Campus from the Claims Details page.



- In the Initiate a Dispute page, Step 1 is to Identify Claims. The associated claim will already be selected.
- 6. Click the yellow **Next** button to proceed to the web form.

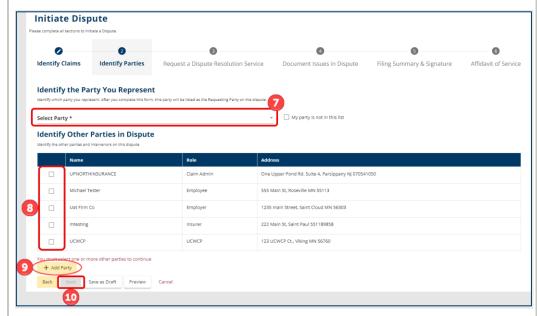


Step 2 is to Identify Parties.
 Under the Select Party drop-down, select the primary parties being represented.

- 8. In the **Identify Other Parties in Dispute** section, select the parties that will need to be served later in the process.
- If any parties aren't listed and need to be added click the yellow +Add Party to add additional parties if needed, e.g., an employer or insurer not already listed.

**Do not** add attorneys or intervenors here.

10. Click the yellow Next button.



- 11. Step 3 to Request a Dispute Resolution Service. Select one of the following Dispute actions from the drop-down:
  - a) Certify this Dispute
  - b) Request a Mediation
  - c) Request an Administrative Conference
  - d) Request no service now,only initiate the dispute –Not a valid choice
- 12. Click the yellow **Next** button.

Note: For this example, we will be requesting an administrative conference.

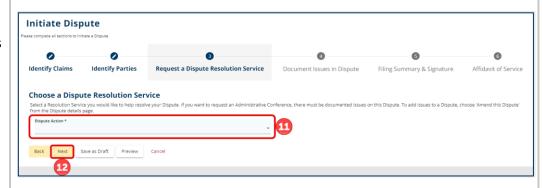
13. Step 4 is to **Document Issues in a Dispute**. In the drop-down
menu, select if the Dispute is
Medical or Rehabilitation.

Note: For this example, we will select medical.

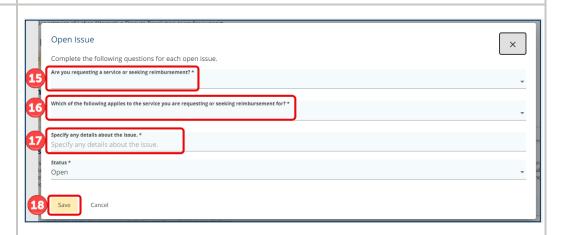
14. Under the **Disputed Issues** section, click **+Add Issue** to add at least one disputed issue.

Disputed Issues

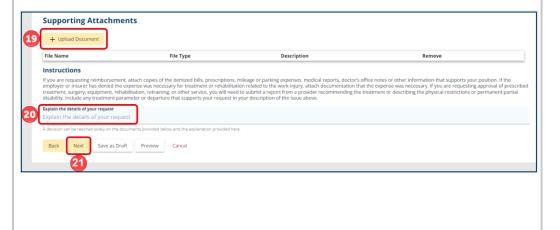
- 15. In the Open Issue pop-up window, under the Are you requesting a service or seeing reimbursement? field, select the appropriate option:
  - a) Service
  - b) Seeking Reimbursement
- 16. In the Which of the following applies to the service you are requesting or seeking reimbursement for? field, select the appropriate option:
  - a) Change of doctor
  - b) Equipment
  - c) Medical Prescriptions
  - d) Second opinion/Consultation
  - e) Surgery



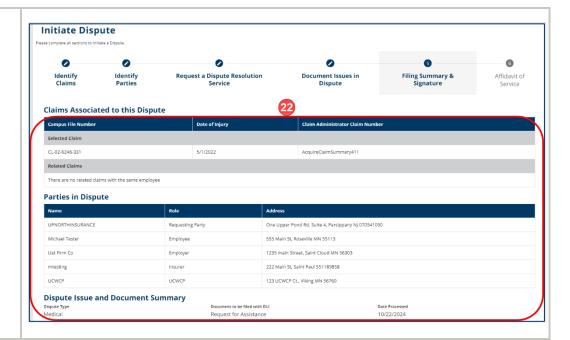




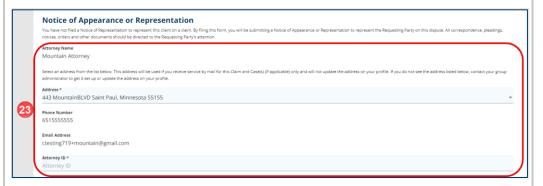
- f) Treatment
- g) Change of Rehab Provider
- h) Plan content
- i) Plan duration
- j) Rehab consultation/Eligibility
- k) Retraining
- I) Other
- m) Other Medical
- n) Other Rehab
- 17. In the **Specify any details**about the issue field, enter a description regarding the issue.
- 18. Once completed, click the yellow **Save** button.
- 19. Under the Supporting Attachments section, click Upload Document to add any supporting documentation. Examples include but are not limited to:
  - a) Itemized bills
  - b) Medical reports
  - c) Mileage or parking expenses
- 20. In the **Explain the details of your request** field, enter a
  detailed narrative in support of
  the claim.
- 21. Once completed, click the yellow **Next** button to continue.



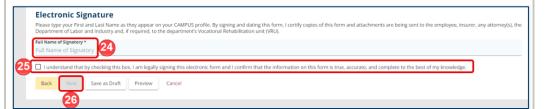
22. Step 5 is the **Filing Summary** and **Signature**. This section provides a summary of all the information entered as final review prior to submitting.



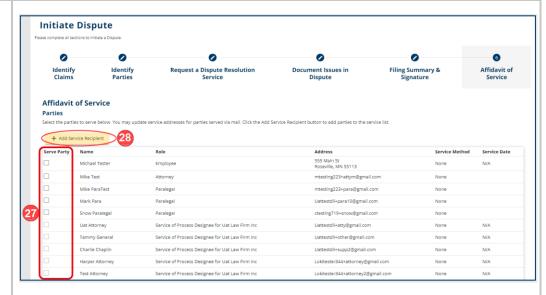
23. If a Notice of Appearance has not been filed in the claim, the Notice of Appearance or Representation section will display and allow for this to be completed during this step.



- 24. Under the Electronic Signature section, enter the full name of the requesting user in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically.
- 25. Mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 26. Once complete, click the yellow **Next** button.

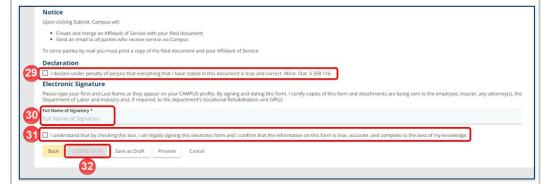


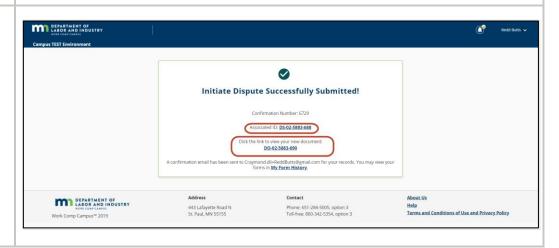
- 27. Step 6 is the **Affidavit of Service**. Under the **Serve Party**column, select the parties that require service.
- 28. Click the yellow **+Add Service Recipient** button to add any parties not listed or additional parties that require service.



- 29. Under the **Declaration** section, box.
- 30. Under the Electronic Signature section, enter the full name of the requesting user in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically.
- 31. Mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 32. Once complete, click the yellow **Submit Form** button.
- 33. If **successful**, a confirmation page will display.

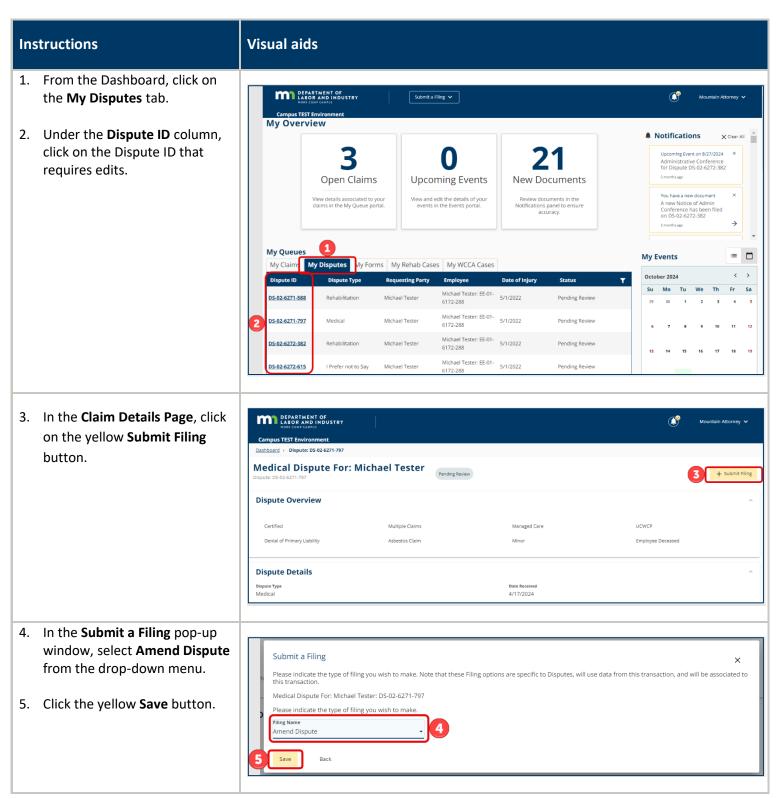
This includes links to the **Dispute** (**DS**) and the document (DO) that was created within Campus. This will also be visible on the user's Campus Dashboard.



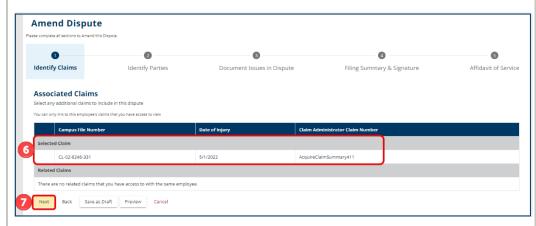


### **Amending a Request for Assistance**

Through this process, you can add or remove parties, add or remove issues, and add documents to the dispute. Here are different Amendments that can be made.



- In the Amend a Dispute page, Step 1 is to Identify Claims. The associated claim will already be selected.
- 7. Click the yellow **Next** button to proceed to the webform.

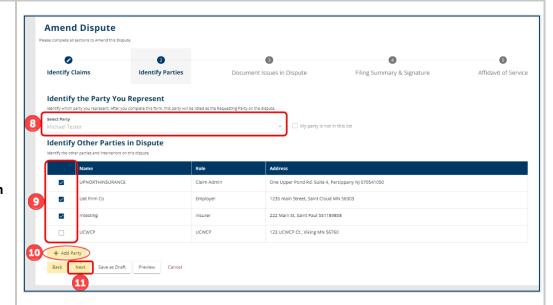


8. Step 2 is to **Identify Parties.**Under the **Select Party** the primary party being represented is pre-populated.

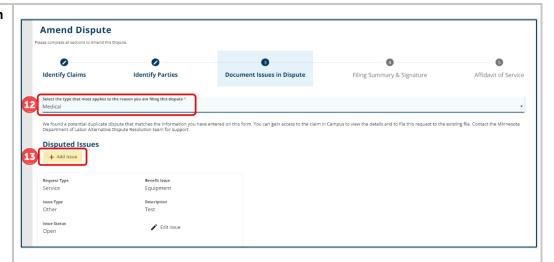
- In the Identify Other Parties in Dispute section, select or remove the parties that will need to be served later in the process.
- 10. If any parties aren't listed and need to be added click the yellow **+Add Party** to add additional parties if needed, e.g., an employer or insurer not already listed.

**Do not** add attorneys or intervenors here.

11. Click the yellow Next button.



- 12. Step 3 is to **Document Issues in** a Dispute. In the drop-down menu, change if the Dispute is Medical or Rehabilitation.
- 13. Click Add Issues to add any missed or new issues.



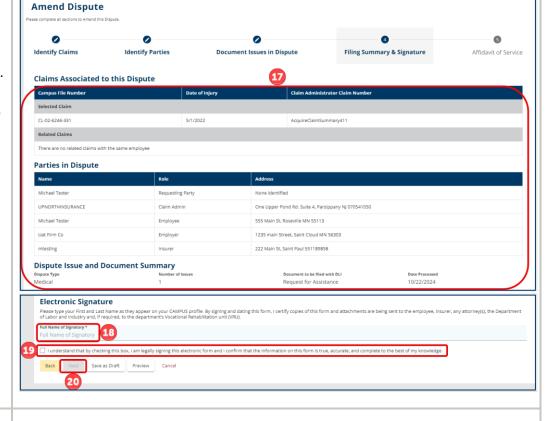
14. Under the Supporting Attachments section, click **Upload Document** to add any additional supporting documentation. Examples include but are not

limited to:

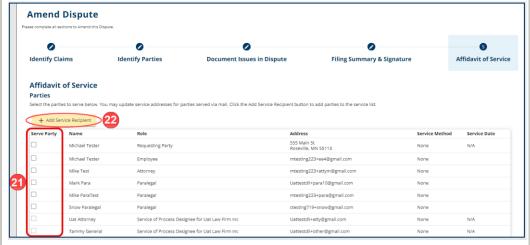
- Itemized bills
- Medical reports
- Mileage or parking expenses
- 15. In the Explain the details of your request field, update the detailed narrative in support of the claim.
- 16. Once completed, click the yellow Next button to continue.



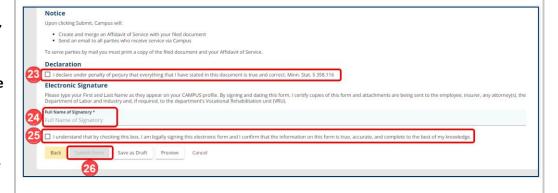
- 17. Step 4 is to review the **Filing Summary and Signature**. This will provide a summary of all the information entered as final review prior to submitting.
- 18. Provide an Electronic Signature
- 19. Check the attestation box
- 20. Click Next



- 21. Step 5 the **Affidavit of Service**. Under the **Serve Party** column, select the parties that require service.
- 22. Click the yellow **+Add Service Recipient** button to add any parties not listed or additional parties that require service.



- 23. Under the **Declaration** section, box.
- 24. Under the Electronic Signature section, enter the full name of the requesting user in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically.



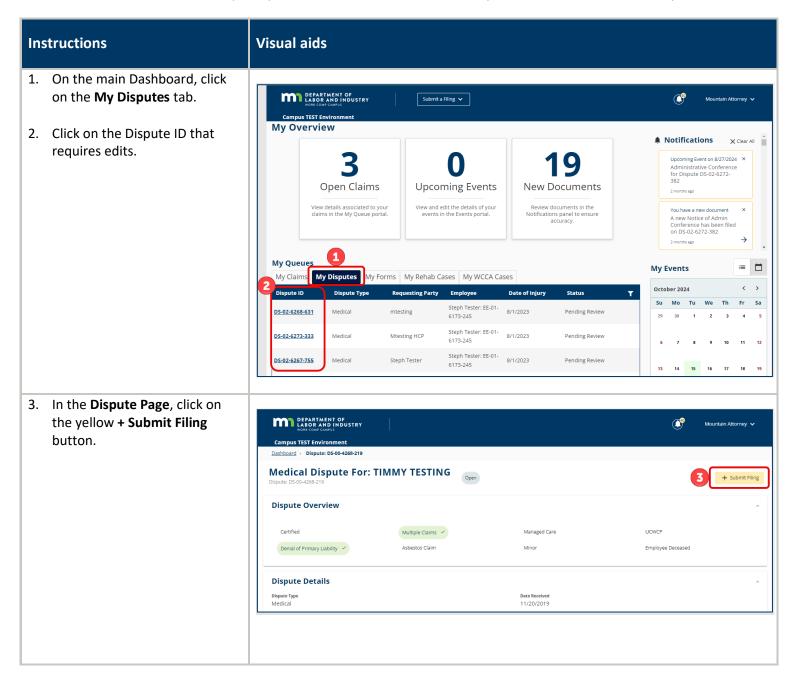
- 25. Mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 26. Once complete, click the yellow **Submit Form** button.
- 27. If **successful**, a confirmation page will display.

This includes links to the **Dispute** (**DS**) and the document (**DO**) that was created within Campus. This will also be visible on the user's Campus Dashboard.

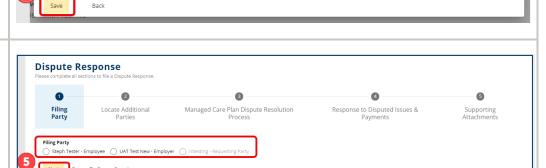


## **Rehabilitation/Medical Response**

The **Rehab/Medical Response** can only be filed once an RFA has been filed and an Admin Conference is scheduled; but has not taken place yet. The form cannot be submitted by the user who initiated the Dispute.



- 4. In the Submit a Filing pop-up window, select Rehab/Medical Response from the drop-down menu and click the yellow Submit button to continue. Options available:
  - Motion to Intervene
  - Other Filing
  - Rehab/Medical Response
- On the Dispute Response page, step 1 is to identify the Filing Party. Select the party being represented and click the yellow Next button to continue.



Please indicate the type of filing you wish to make. Note that these Filing options are specific to Disputes, will use data from this transaction, and will be

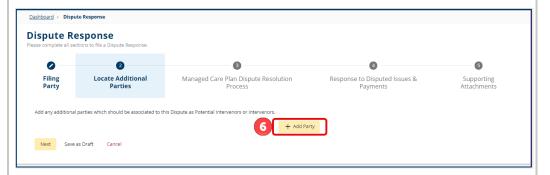
associated to this transaction

Filing Name

Medical Dispute For: TIMMY TESTING: DS-00-4268-219

Please indicate the type of filing you wish to make.

- Step 2 is to Locate Additional Parties, this is where intervenors, or potential intervenors, are added as parties on the dispute. To add a party(ies), click the yellow + Add Party button.
- In the Name field, click the Lookup to select the type of entity that needs to be added. The options are as follows:
  - Employer
  - Insurer
  - TPA
  - Health Care Provider
- 8. In the **Lookup** window, a search can be done with any of the following information:
  - Entity name
  - FEIN
  - Address
- 9. Click the yellow **Search** button.





 In the Results under the Lookup fields, click the yellow Select button next to the correct entity name.

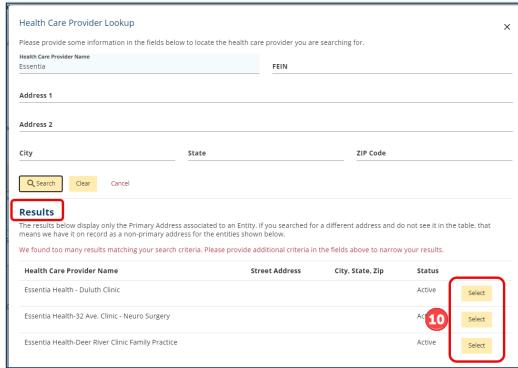
11. The pop-up window will disappear and back on Step 2 – Locate Additional Parties, under the Select Address drop down, select the correct address for the entity.

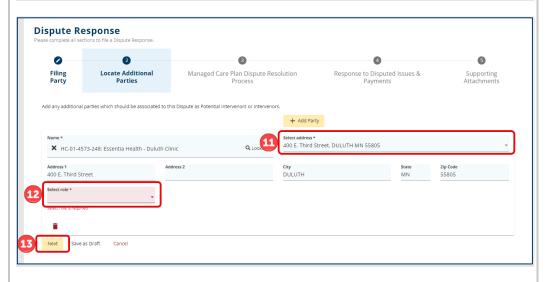
<u>Note:</u> This will auto-populate the address information in the appropriate fields.

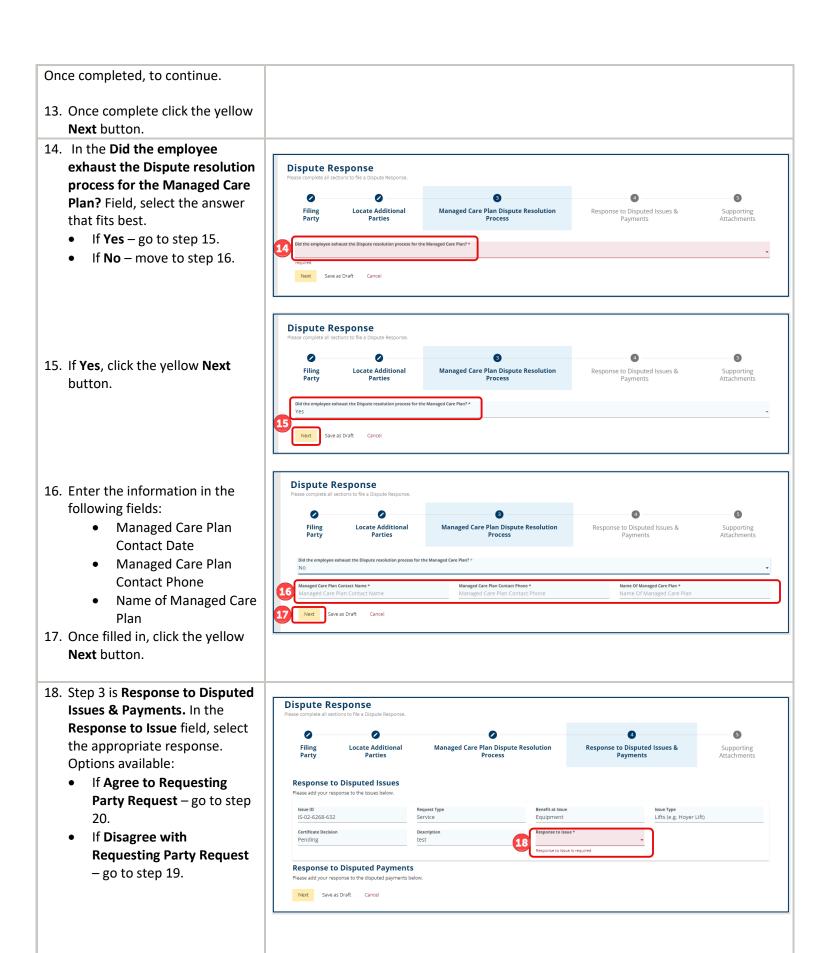
- 12. In the **Select Role** drop down, select the role of the entity. Options available:
  - Intervenor
  - Potential Intervenor

Note: If more than one party needs to be added, repeat steps 6 - 13.

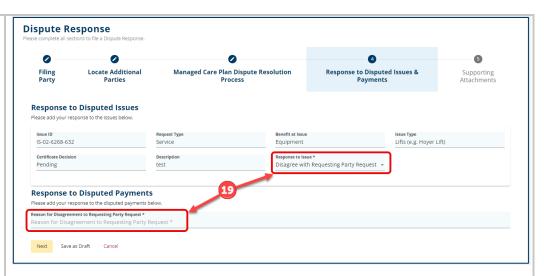








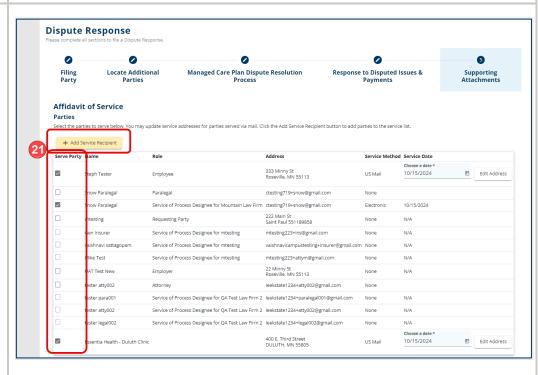
19. If response to issue is Disagree with Requesting Party Request, in the Reason for Disagreement to Requesting Party Request field enter a detailed reason for disagreement.

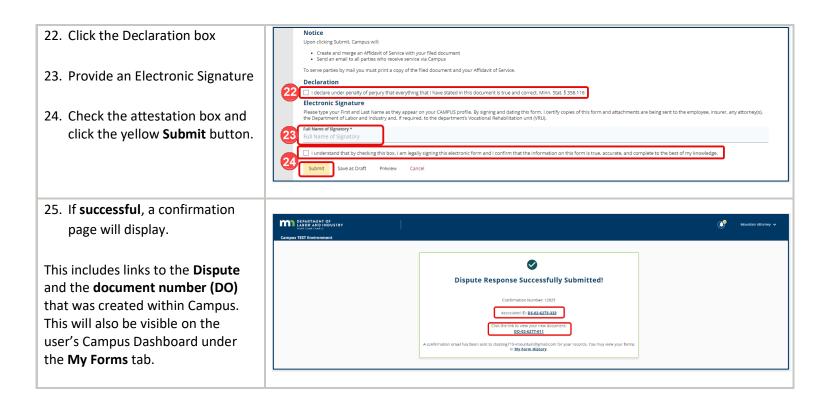




20. Once complete, click the yellow **Next** button.

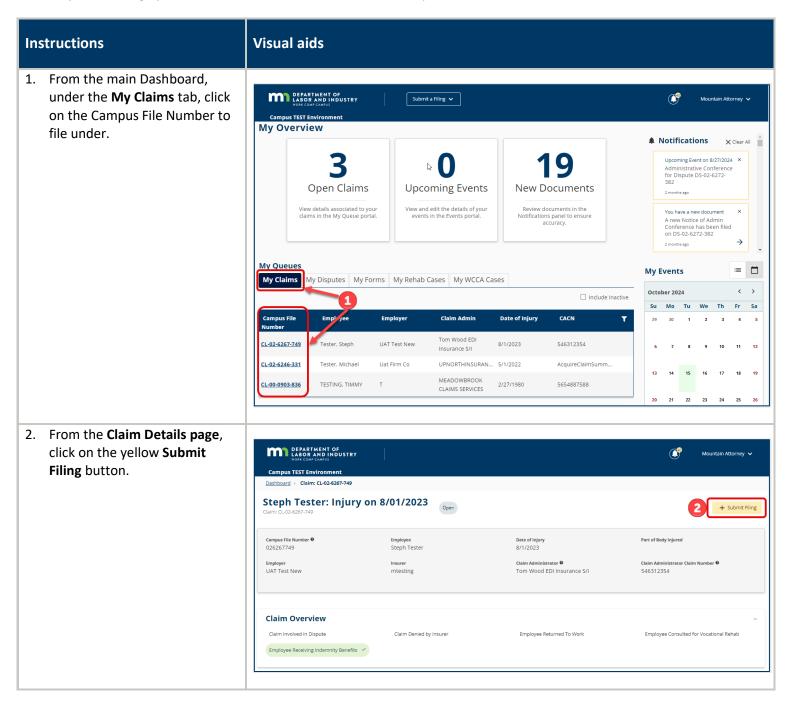
21. Step 5 - Supporting
Attachments. Select the parties that will need to be added to the affidavit of service. If any parties are missing, click on the yellow + Add Service Recipient button to add a missing party.

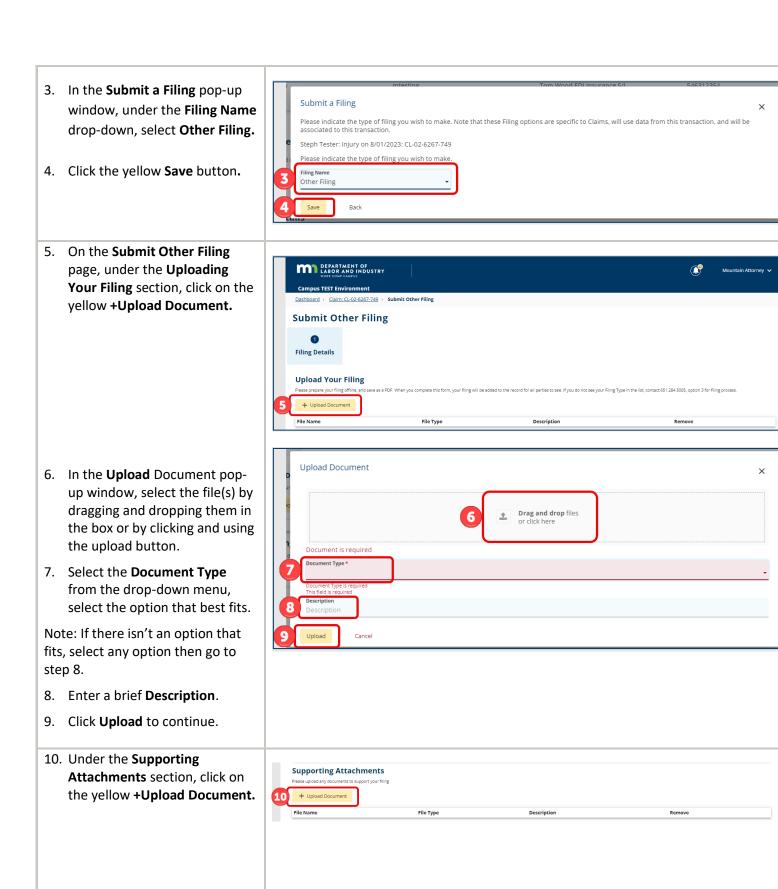




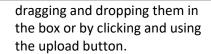
# **Other Filing**

The **Other Filing** option should be chosen when you want to upload a document to the dispute that does not fit any of the filing options or additional documents need to be uploaded.





11. In the **Upload** Document popup window, select the file(s) by

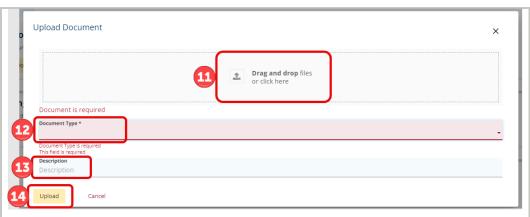


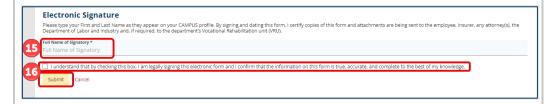
12. Select the **Document Type** from the drop-down menu, select the option that best fits.

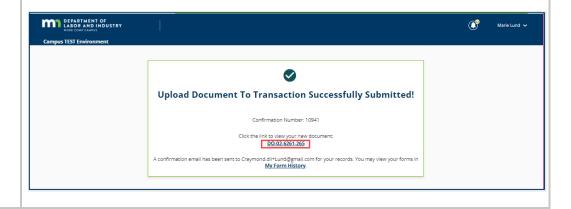
Note: If there isn't an option that fits, select any option then go to step 8.

- 13. Enter a brief **Description**.
- 14. Click **Upload** to continue.
- Once all the documents are uploaded, fill in the Full Name of Signatory field.
- 16. Check the attestation box and click the yellow **Submit** button.
- 17. If **successful**, a confirmation page will display.

This includes a link to the document number (DO) created within Campus. This will also be visible on the user's Campus Dashboard.



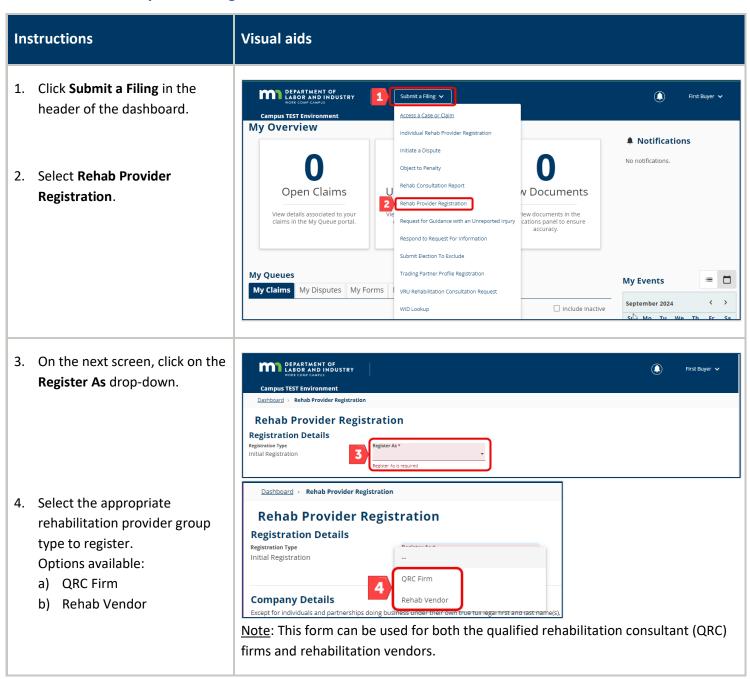




# **Qualified Rehabilitation Consultant (QRC) Filing Functions**

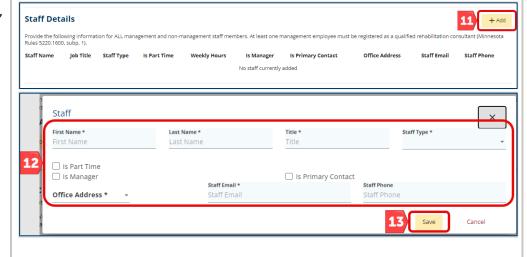
# **Rehabilitation Firm/Provider Functions**

#### Rehabilitation provider registration



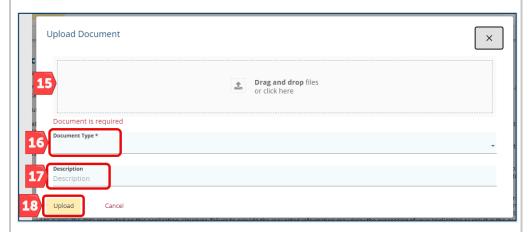
5. Fill in the Company Details Legal Business Name \* Secretary of State Registered Yes O No section for your rehabilitation FEIN \* Minnesota Tax ID \* provider. Have you previously applied for registration as a rehabilitation provider in Minnesota or any other state? \* Note: If an existing rehabilitation provider is found with the same FEIN or Minnesota tax ID number, you will not be able to submit the form. 6. Fill in the Insurance Details Insurance Details section for your rehabilitation provider. Effective Date \* 7. Under the Office Address List Office Address List section, add the address by There must be one primary address defined clicking on the yellow +Add No addresses currently added button. Office Address 8. In the Office Address pop-up Address Type Primary Address window, enter the address information. Address 2 Address 2 9. Click the yellow Save button to Outside US add the information to the Postal Code \* City \* form. State Province United States 10. The pop-up window will close, and the address will appear in the form. If you need to edit Office Address List the address, click on the kebob Entity Address ID Address Type Is outside the US? Zip Code City County State Address 1 Country (three vertical dots) to Edit or United States 10 Primary Address 12345 Main Street No 55115 Saint Paul Washington Minnesota Delete. **Staff Details** 

- 11. Under the **Staff Details** section, add staff members by clicking on the yellow **+Add** button.
- 12. In the **Staff** pop-up window, enter at least one primary contact, one manager and one QRC.
- 13. Click the yellow **Save** button to add the staff to the form.

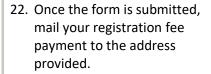


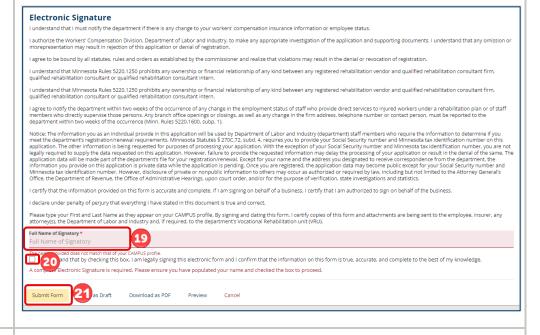
- 14. Under the **Supporting**Attachments section, add any documentation to support your application for registration.
  Examples include but are not limited to:
  - a. Resume
  - b. List of activities
  - c. License/certification information
- 15. In the **Upload Document** popup window, select the file(s) by dragging and dropping them in the box or by clicking and using the upload button.
- 16. Under the **Document Type** drop-down, select the appropriate option.
- 17. Enter a detailed description of the document or any information you need to share with DLI.
- 18. Click the yellow **Upload** document to add the information to the form.

Upload document pop up with type, description and upload button highlighted.



- 19. Type your full name in the **Full Name of Signatory** field (must match your Campus user profile name) to sign electronically.
- 20. Click the checkbox to attesting the legal signature and confirming the accuracy of the document.
- 21. Click the **Submit Form** button to save and continue.





Registration Fee

Your registration has been submitted for review. Please mail your registration fee as a check or money order for \$200 payable to the "Minnesota Department of Labor and Industry". Send payment to the department's Financial Services unit at: Minnesota Department of Labor and Industry, Financial Services, 443 Lafayette Road N., St. Paul, MN 55155.

OK

Send registration fees as a check or money order for \$200 payable to "Minnesota Department of Labor and Industry" and send payment to:

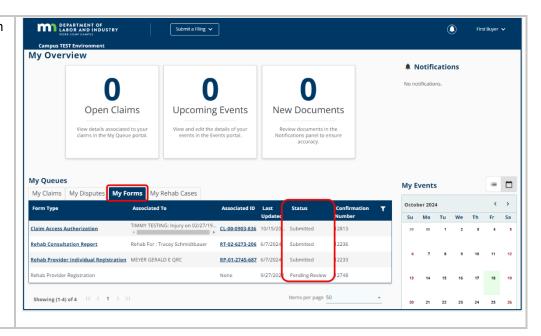
Minnesota Department of Labor and Industry Financial Services 443 Lafayette Road North St. Paul, MN 55155

23. After your application is approved, a notification will be generated by Campus and appear in **Notifications**.

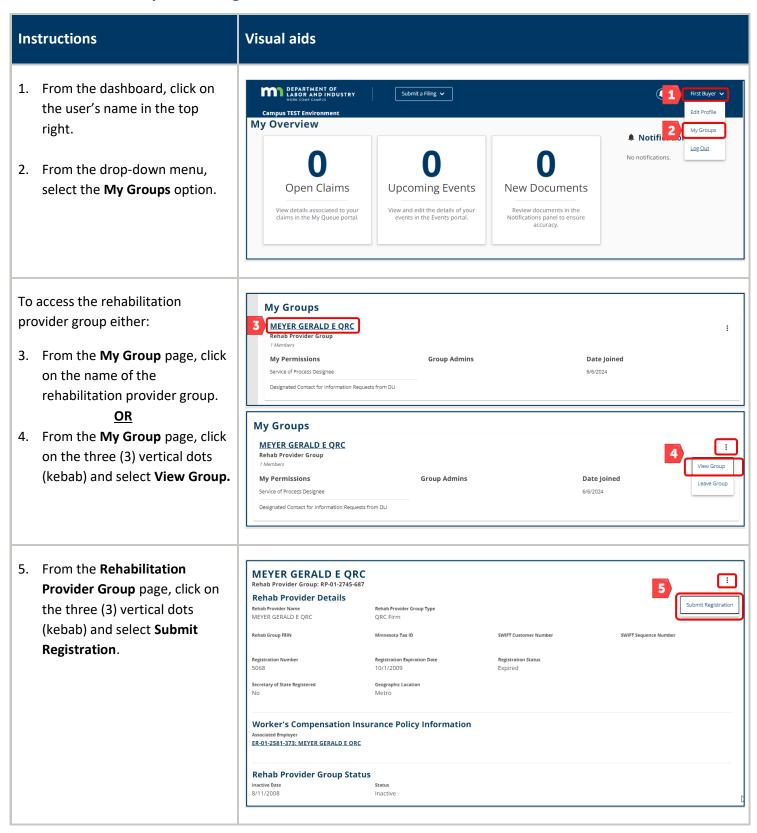


To view the status of the submission, go to the **My Forms** 

tab on the dashboard. Once a form has been approved its status will change from **Pending Review** to **Submitted.** 



#### Rehabilitation provider registration renewal



On the Rehab Provider
 Registration page, under the
 Registration Details, the
 Registration Type will
 automatically populate as a
 renewal.

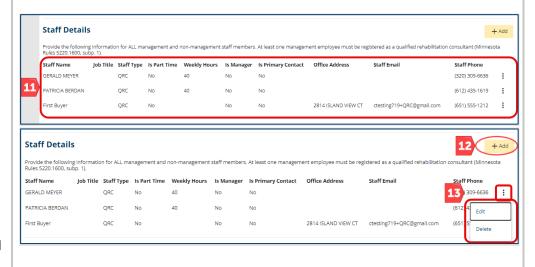
Note: Some fields will populate based on the rehabilitation provider's profile and is not editable.

- 7. Under the **Company Details** section, verify and ensure that all the fields with an asterisk (\*) have information entered.
- 8. Under the **Office Address List** section, verify the information.
- If any additional office locations need to be added, do so by clicking on the yellow
   +Add button.
- If any office information needs to be edited or deleted, click on the three (3) vertical dots (kebab) and select Edit or Delete.
- 11. Under the **Staff Details** section, verify the information.
- If any staff members need to be added click on the yellow +Add button.
- 13. If any staff member information needs to be edited or deleted, click on the three



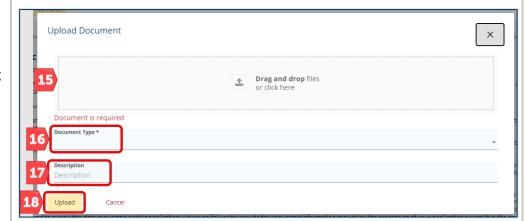
If any populated information is not accurate, it can be changed by going into the **Amend My Profile** functions.



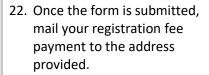


- (3) vertical dots (kebab) and select **Edit** or **Delete**.
- 14. Under the Supporting
  Attachments section, add any documentation to support your application for registration.
  Examples include but are not limited to:
  - Resume
  - List of activities
  - License/certification information
- 15. In the **Upload Document** popup window, select the file(s) by dragging and dropping them in the box or by clicking and using the upload button.
- 16. Under the **Document Type** drop-down, select the appropriate option.
- 17. Enter a detailed description of the document or any information you need to share with DLI.
- 18. Click the yellow **Upload** document to add the information to the form.





- 19. Type your full name in the **Full Name of Signatory** field (must match your Campus user profile name) to sign electronically.
- 20. Click the checkbox to attesting the legally signature and confirming the accuracy of the document.
- 21. Click the **Submit Form** button to save and continue.





Registration Fee

Your registration has been submitted for review. Please mail your registration fee as a check or money order for \$200 payable to the "Minnesota Department of Labor and Industry". Send payment to the department's Financial Services unit at: Minnesota Department of Labor and Industry, Financial Services, 443 Lafayette Road N., St. Paul, MN 55155.

OK

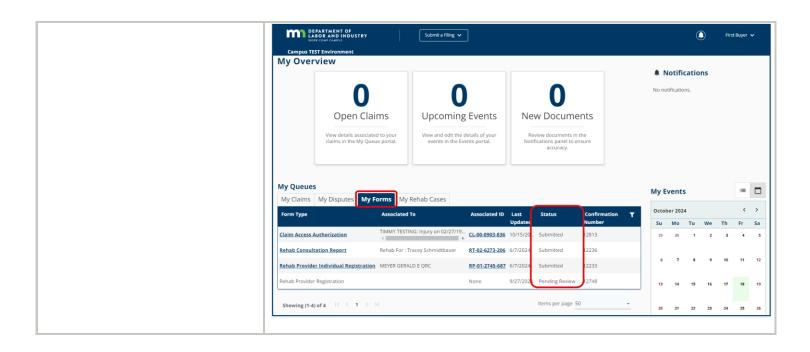
Send registration fees as a check or money order for \$200 payable to "Minnesota Department of Labor and Industry" and send payment to:

Minnesota Department of Labor and Industry Financial Services 443 Lafayette Road North St. Paul, MN 55155

23. After your application is approved, a notification will be generated by Campus and appear in **Notifications**.

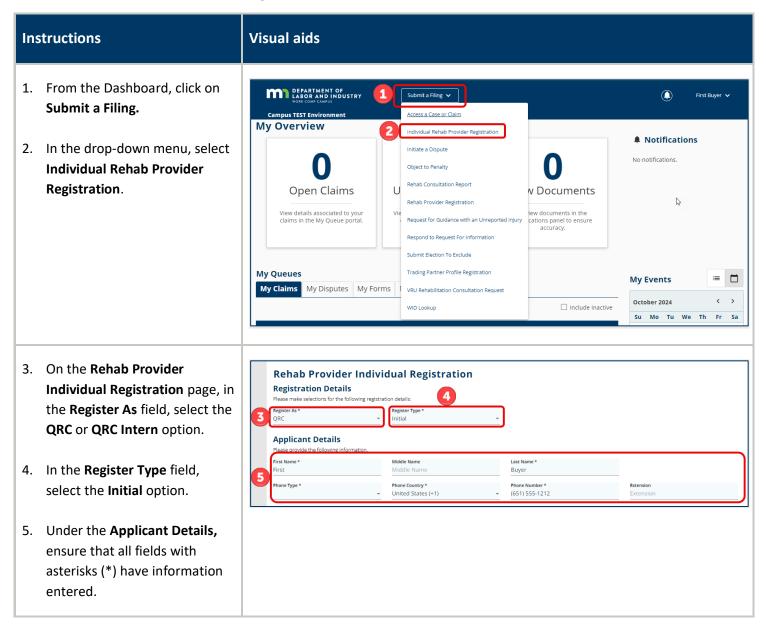


To view the status of the submission, go to the **My Forms** tab on the dashboard. Once a form has been approved its status will change from **Pending Review** to **Submitted.** 

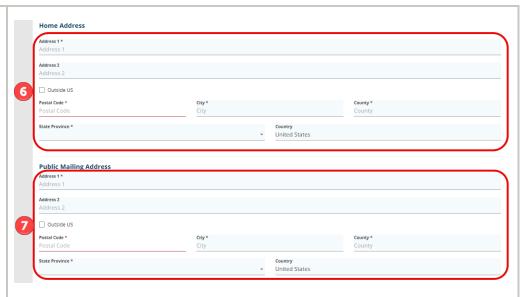


### **Individual Rehab Provider Functions**

#### **QRC and QRC Intern initial registration**



- 6. Under the **Home Address** section, verify personal information and ensure that all fields with asterisks (\*) have information entered.
- Under the Public Mailing Address section, enter QRC firm's business address.



- 8. Verify the pre-filled information and ensure that all fields with asterisks (\*) have information entered.
  - SSN: Social Security
     Number
  - Work email address
  - QRC number
  - If applicable, Applicant's Minnesota Tax ID Number
- SSN \*
  SSN

  Work Email Address \*
  creating 719+QRC@gmail.com
  QRC Number \*
  432

  Applicant's Minnesota Tax ID Number
  Applicant's Minnesota Tax ID Number

- Under the Firm Details section, in the Rehab Provider Firm field, use the Lookup tool to locate the firm.
- 10. In the Rehab Provider Group Lookup, a search can be done by:
  - Rehab Provider Group
     Name entering the name of the firm
  - FEIN Federal Employer
     Identification Number
  - Address
- 11. Once the information is entered click the **Search**



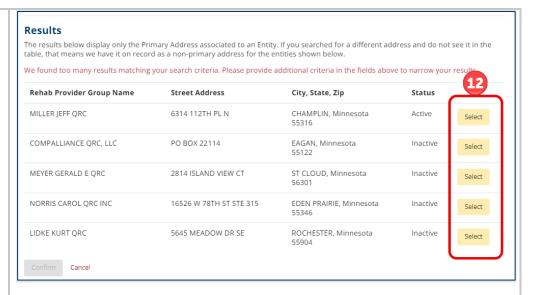


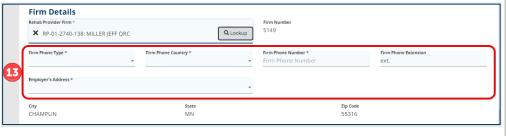
button.

12. The results will display under the **Search** button. Locate the appropriate Rehab Provider Group name and select it by clicking on the **Select** button.

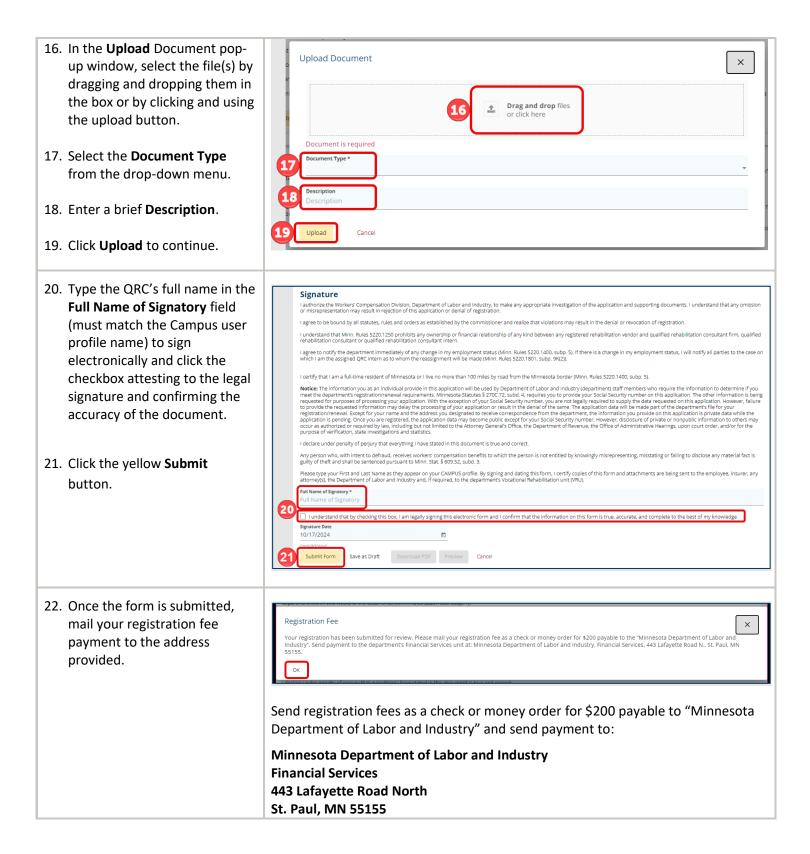
This will close out the search window and bring you back to the registration form.

- 13. The selected firm information will populate. Prior to moving forward, ensure that all fields with asterisks (\*) have information entered.
- 14. Under the **Certifications** section, check all the boxes that apply.
- 15. Under the **Supporting**Attachments section, add any documentation to support your application for registration.
  Examples include but are not limited to:
  - Resume
  - List of activities
  - License/certification information





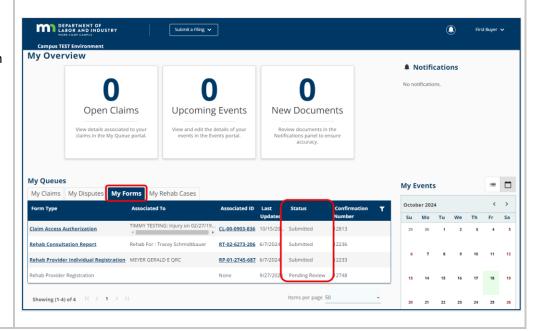




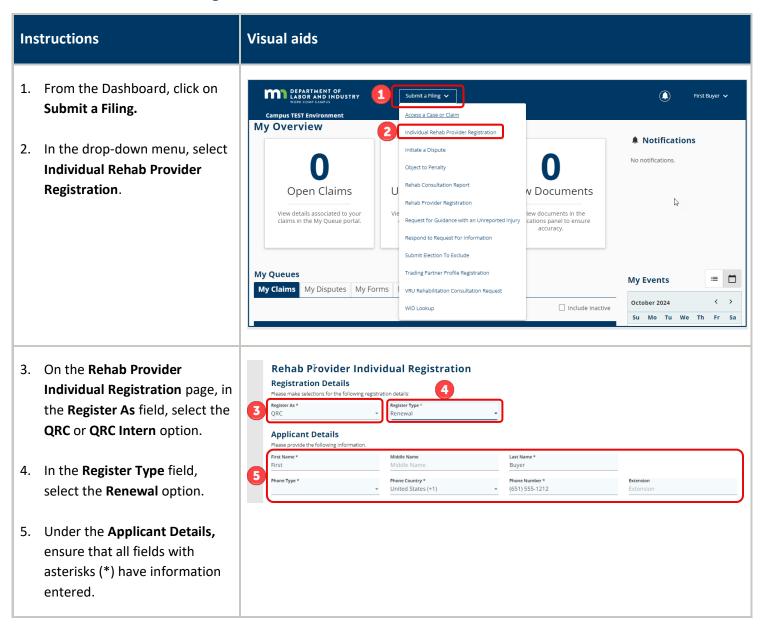
23. After your application is approved, a notification will be generated by Campus and appear in **Notifications.** 

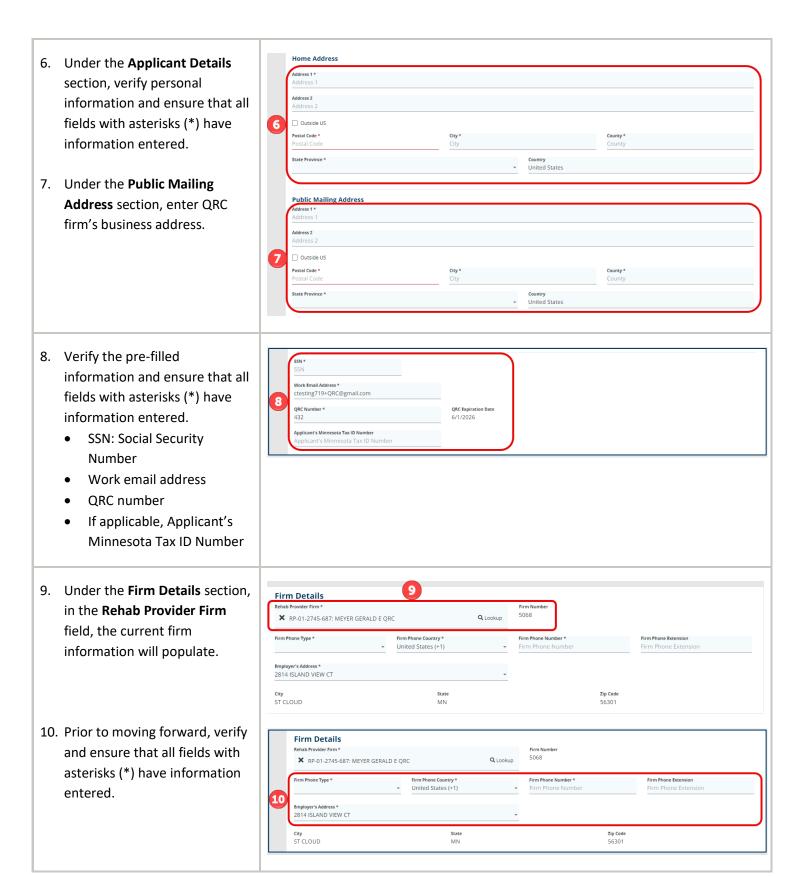


To view the status of the submission, go to the **My Forms** tab on the dashboard. Once a form has been approved its status will change from **Pending Review** to **Submitted.** 

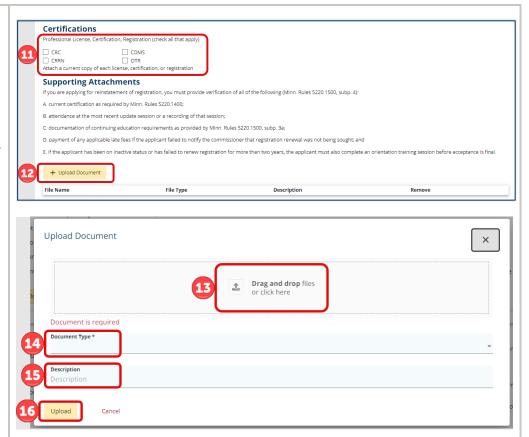


## **QRC and QRC Intern registration renewal**





- 11. Under the **Certifications** section, check all the boxes that apply.
- 12. Under the **Supporting**Attachments section, add any documentation to support your application for registration.
  Examples include but are not limited to:
  - Resume
  - List of activities
  - License/certification information
- 13. In the **Upload** Document popup window, select the file(s) by dragging and dropping them in the box or by clicking and using the upload button.
- 14. Select the **Document Type** from the drop-down menu.
- 15. Enter a brief **Description**.
- 16. Click **Upload** to continue.
- 17. Type the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and click the checkbox to attest the legal signature and confirm the accuracy of the document.
- 18. Click the yellow **Submit** button.





 Once the form is submitted, mail your registration fee payment to the address provided.



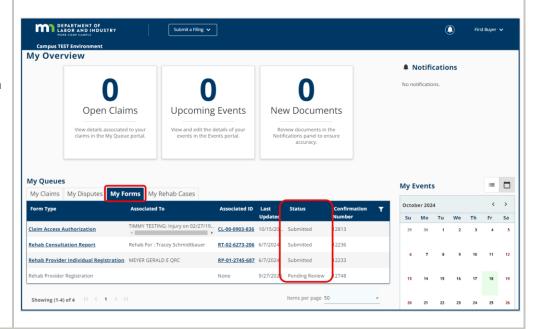
Send registration fees as a check or money order for \$200 payable to "Minnesota Department of Labor and Industry" and send payment to:

Minnesota Department of Labor and Industry Financial Services 443 Lafayette Road North St. Paul, MN 55155

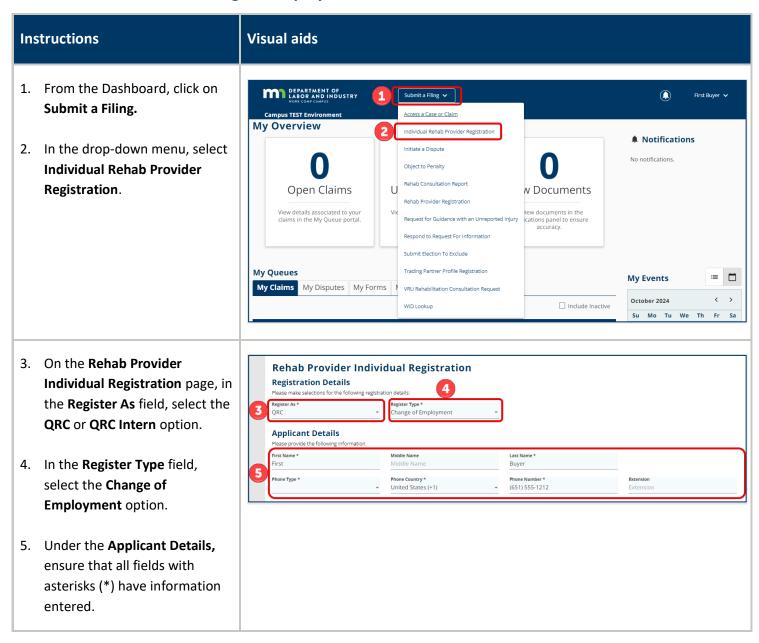
20. After your application is approved, a notification will be generated by Campus and appear in **Notifications**.



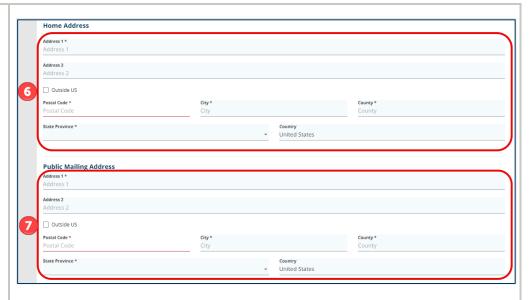
To view the status of the submission, go to the My Forms tab on the dashboard. Once a form has been approved its status will change from Pending Review to Submitted.



## **QRC** and **QRC** Intern change of employment

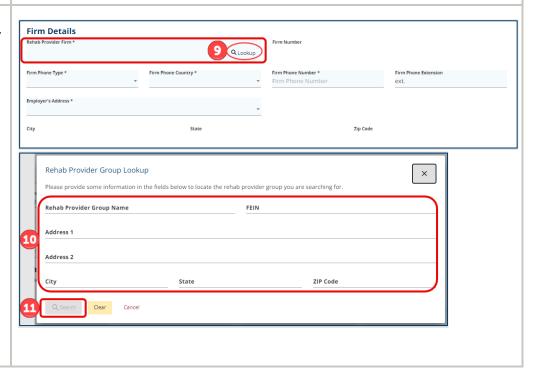


- 6. Under the **Home Address** section, verify personal information and ensure that all fields with asterisks (\*) have information entered.
- Under the Public Mailing Address section, enter QRC firm's business address.



- Verify the pre-filled information and ensure that all fields with asterisks (\*) have information entered.
  - SSN: Social Security
     Number
  - Work email address
  - QRC number
  - If applicable, Applicant's Minnesota Tax ID Number
- SSN \*
  SSN
  Work Email Address \*
  Costing 719+QRC@gmail.com
  QRC Number \*
  432
  Applicant's Minnesota Tax ID Number
  Applicant's Minnesota Tax ID Number

- Under the Firm Details section, in the Rehab Provider Firm field, use the Lookup tool to locate the new firm.
- 10. In the Rehab Provider Group Lookup, a search can be done by:
  - Rehab Provider Group
     Name entering the name
     of the firm
  - FEIN Federal Employer
     Identification Number
  - Address
- 11. Once the information is entered click the **Search**

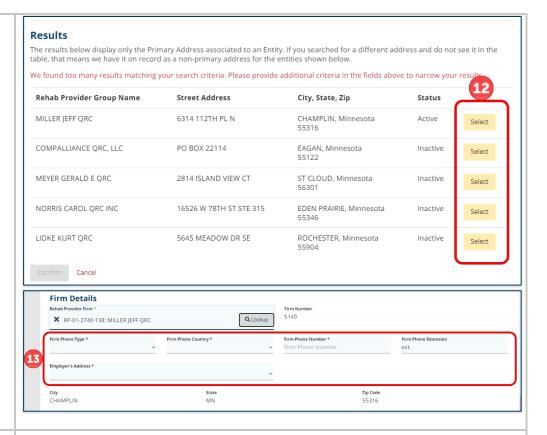


button.

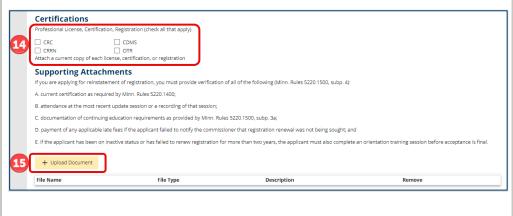
12. The results will display under the **Search** button. Locate the appropriate Rehab Provider Group name and select it by clicking on the **Select** button.

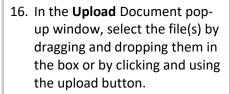
This will close out the search window and bring you back to the registration form.

13. The selected firm information will populate. Prior to moving forward, ensure that all fields with asterisks (\*) have information entered.



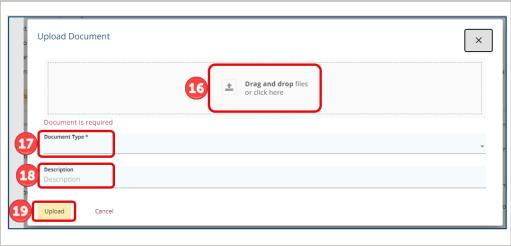
- 14. Under the **Certifications** section, check all the boxes that apply.
- 15. Under the **Supporting**Attachments section, add any documentation to support your application for registration.
  Examples include but are not limited to:
  - Resume
  - List of activities
- 10. License/certification information
- 11. Change of employment documentation

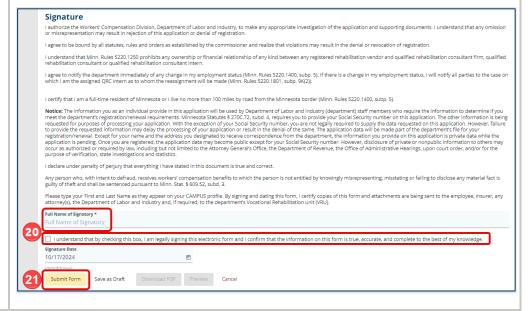




- 17. Select the **Document Type** from the drop-down menu.
- 18. Enter a brief **Description**.
- 19. Click **Upload** to continue.
- 20. Type the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and click the checkbox attesting to the legal signature and confirming the accuracy of the document.
- 21. Click the yellow **Submit** button.

22. Once the form is submitted, mail your registration fee payment to the address provided.





Registration Fee

Your registration has been submitted for review. Please mail your registration fee as a check or money order for \$200 payable to the "Minnesota Department of Labor and Industry. Send payment to the departments Financial Services unit at: Minnesota Department of Labor and Industry. Financial Services. 443 Lafayette Road N., St. Paul, MN 55155.

OK

Send registration fees as a check or money order for \$200 payable to "Minnesota Department of Labor and Industry" and send payment to:

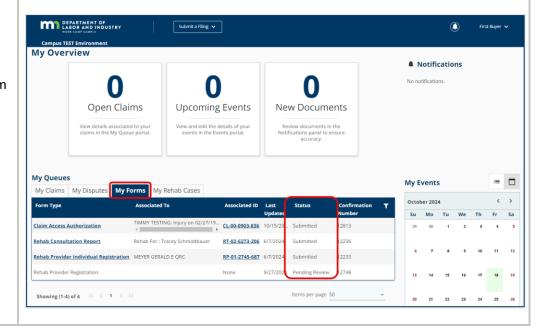
Minnesota Department of Labor and Industry Financial Services 443 Lafayette Road North St. Paul, MN 55155 23. After your application is approved, a notification will be generated by Campus and appear in **Notifications**.

↑ Notifications × Clear All

Your Rehab Provider × Registration submission has been approved
Form submission 3580 has been approved.

15 hours ago →

To view the status of the submission, go to the **My Forms** tab on the dashboard. Once a form has been approved its status will change from **Pending Review** to **Submitted.** 

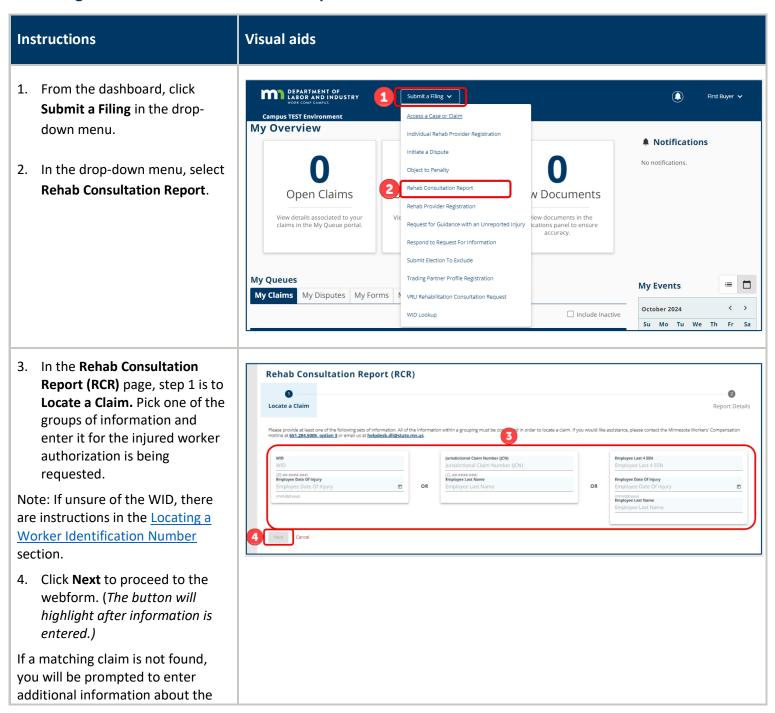


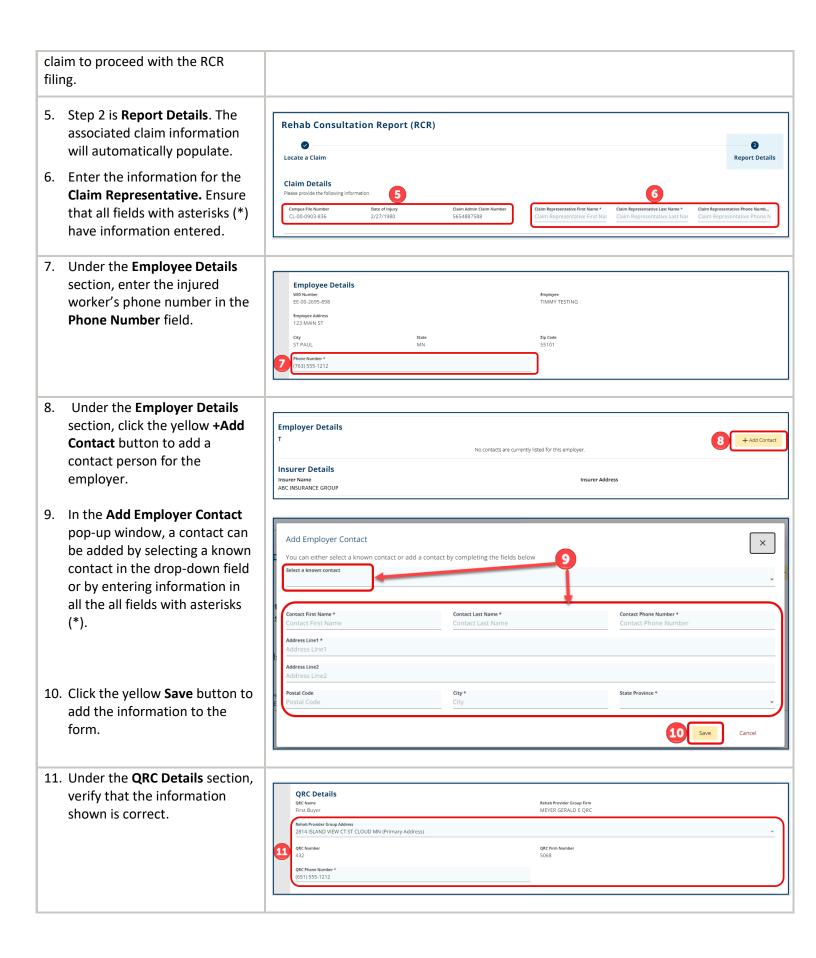
## **Rehabilitation Forms**

# **Rehabilitation Consultation Reports (RCR)**

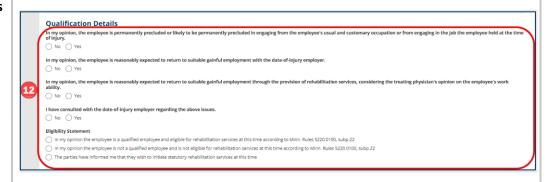
The purpose the rehabilitation consultation is for a QRC to determine an injured worker's eligibility for statutory rehabilitation services. The QRC files the Rehabilitation Consultation Report (RCR) with DLI and distributes to the parties within 14 days of the initial meeting.

# **Filing a Rehabilitation Consultation Report**





12. Under the **Qualification Details** section, answer all the questions and select an option under the eligibility statement.



13. Under the Narrative Report section, provide a narrative in the Narrative Report field or by attaching a document in the attachment section.



Note: One must be entered to submit the form.

14. Under the **Rights and Responsibilities** section, click
the yellow **+Upload Document**button to upload the rights and
responsibilities document.

The Department of Labor and Industry has <u>Rehabilitation Rights</u> and <u>Responsibilities of the Injured</u> <u>Worker</u> form that can be used.

Rights and Responsibilities
The Rights and Responsibilities must be received by the Department of Labor and Industry prior to closing the rehab case

+ Upload Document

| File Name | File Type | Description | Remove

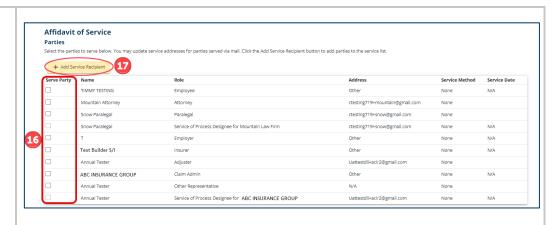
Note: This document must be received by the Department of Labor and Industry prior to closing the rehab case.

15. Under the **Supporting**Attachments section, click the yellow **+Upload Document**button to attach any additional documentation.

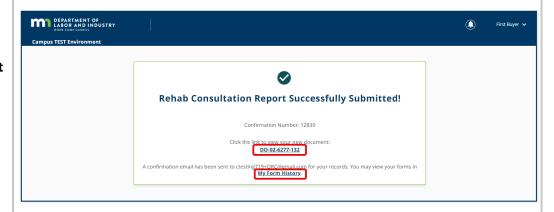


- 16. Under the **Affidavit of Service** section, select the **Parties** to serve by clicking on the applicable checkbox(s).
- If any parties are missing, click the yellow +Add Service Recipient button to add parties.
- 18. Under the **Declaration** section, check the box attesting to the accuracy of the document.
- 19. Under the Electronic Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- In the Initial Rehab
   Consultation Date, enter the date of the initial consult.
- 21. Once completed, click the yellow **Submit Form** button.
- 22. If **successful**, a confirmation page will display.

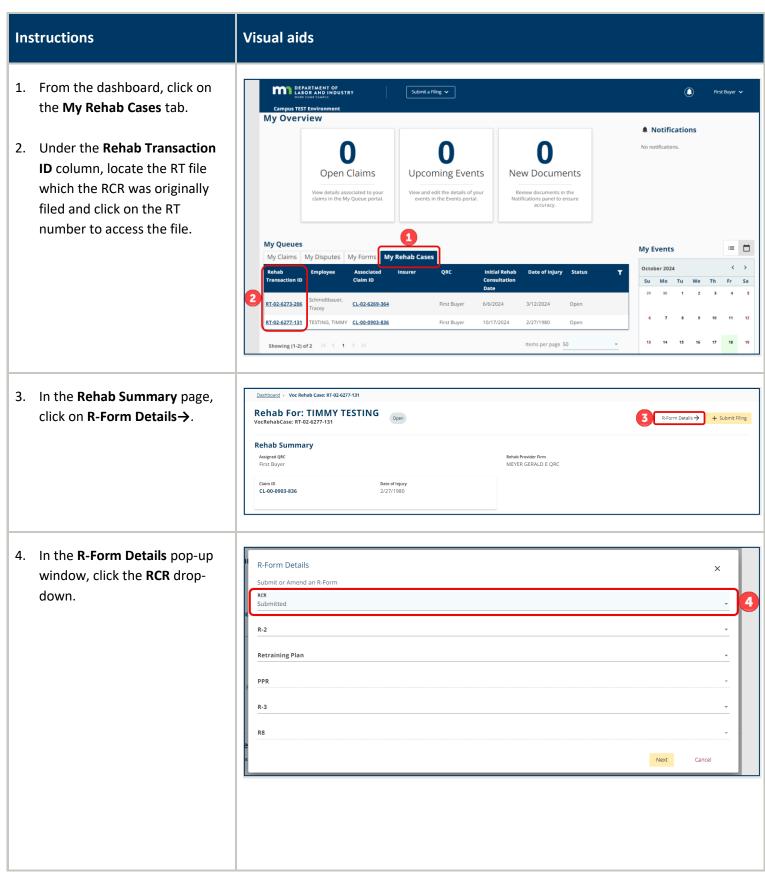
This includes links to the document number (DO) that was created within Campus. This will also be visible on the user's Campus Dashboard under the My Forms tab and the new file will display under the My Rehab Cases tab.



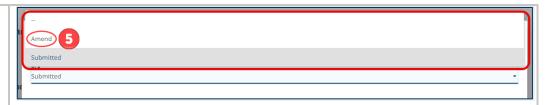




# Filing an amended Rehabilitation Consultation Report (RCR)



5. In the drop-down menu, select the **Amend** option.



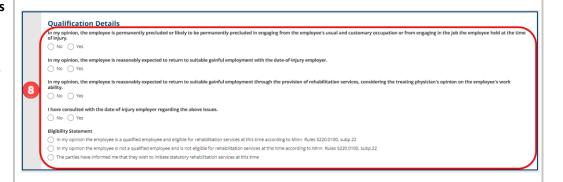
Once selected, click the yellow Next button.



7. On the Amend Rehab
Consultation Report (RCR)
page, the information from the
original filing will be
automatically populated.



 Under the Qualification Details section, answer all the questions and select an option under the eligibility statement.



 Under the Narrative Report section, provide a narrative in the Narrative Report field or by attaching a document in the attachment section.



Note: An updated narrative report must be added.

 Under the Rights and Responsibilities section, click the yellow +Upload Document button to upload the rights and responsibilities document.

If this was previously uploaded, go to step 11.

- Under the Supporting
   Attachments section, click the yellow +Upload Document button to attach any additional documentation.
- 12. Under the Do you want to distribute this document?, select the answer that fits best.a) If Yes go to step 13.
- 12. If **No** move to step 16.
- 13. If Yes, the Distribute
  Electronically section will
  appear. Under the Send to
  Party column, select the parties
  that should be served



Note: This document must be received by the Department of Labor and Industry prior to closing the rehab case.

The Department of Labor and Industry has <u>Rehabilitation Rights and Responsibilities</u> of the <u>Injured Worker</u> form that can be used.

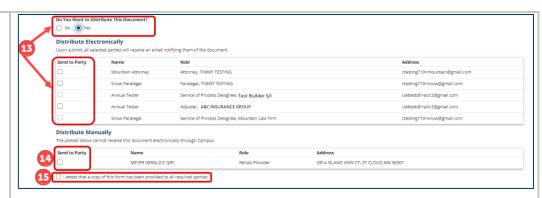


electronically via email.

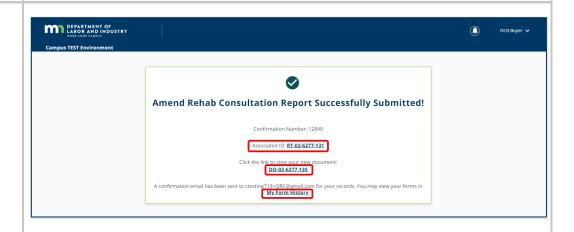
- 14. Under the **Distribute Manually** section, the parties that cannot receive the document electronically will be listed. Select the parties to be served by mail.
- 15. Mark the box attesting that the form has been provided to all required parties.
- 16. Under the Electronic Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 17. Once completed, click the yellow **Submit Form** button.
- 18. If **successful**, a confirmation page will display.

This includes links to the

Associated ID (RT), document
number (DO) that was created
within Campus. This will also be
visible on the user's Campus
Dashboard under the My Forms
tab and the new file will display
under the My Rehab Cases tab.

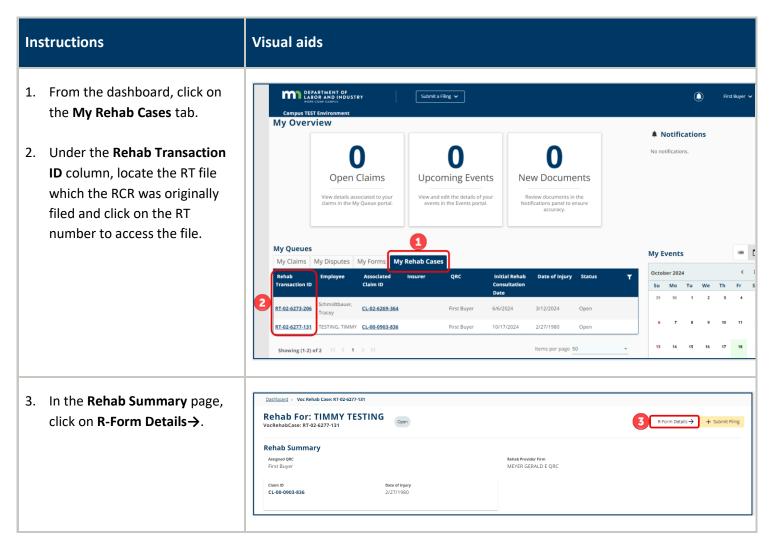




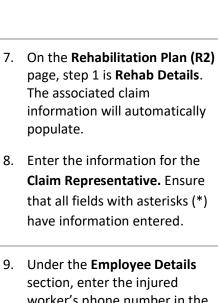


#### **R-2 Rehabilitation Plan**

After filing the Rehabilitation Consultation Report determining an employee eligible for vocational rehabilitation services, the QRC will utilize the information obtained to develop the rehabilitation plan (R-2) with the injured worker. Per Minn. Rules part 5220.0410, the plan must be developed with the employee within 30 days and filed within 45 days of finding them eligible. Employee signature requested on this form.



4. In the **R-Form Details** pop-up R-Form Details × window, click the R-2 drop-Submit or Amend an R-Form down. R-2 R8 No R-Forms can be submitted once inactivated. Next R-Form Details Submit or Amend an R-Form 5. In the drop-down menu, select the **Submit** option. 5 Submit No R-Forms can be submitted once inactivated. R-Form Details Submit or Amend an R-Form Retraining Plan 6. Once selected, click the yellow Next button. No R-Forms can be submitted once inactivated.

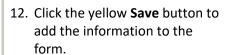




worker's phone number in the Phone Number field.

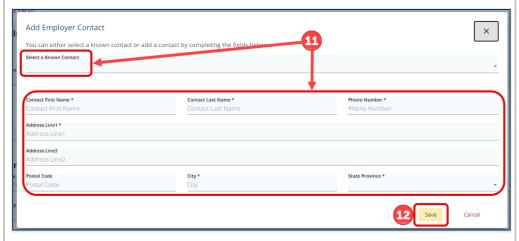


- 10. Under the Employer Details section, click the yellow +Add Contact button to add a contact person for the employer.
- 11. In the Add Employer Contact pop-up window, a contact can be added by selecting a known contact in the drop-down field or by entering information in all the all fields with asterisks (\*).



- 13. Under the Occupation Details section, ensure that all fields with asterisks (\*) have information entered.
- 14. Once all the information is entered, click the yellow Next button.



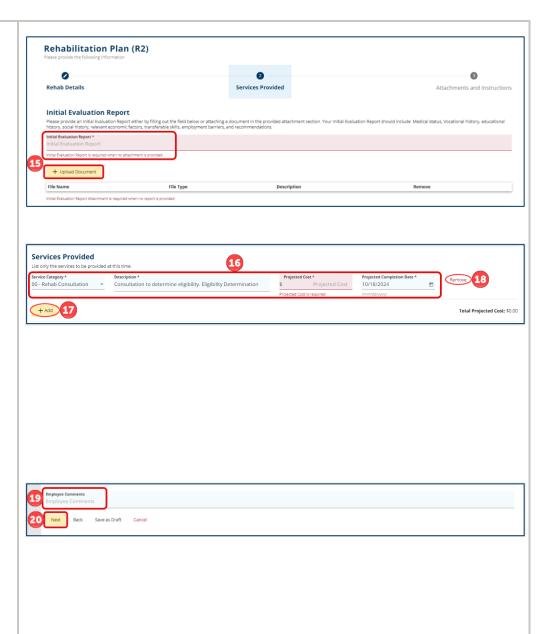




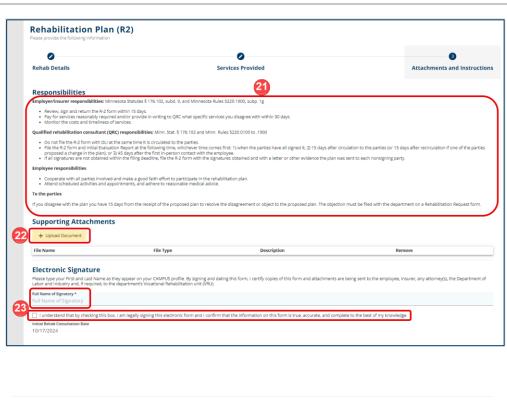
15. Step 2 is Services Provided.
Under the Initial Evaluation
Report section, provide a
narrative in the Initial
Evaluation Report field or by
attaching a document by
clicking the yellow +Upload
Document button.

Note: One must be entered to submit the form.

- 16. Under the **Services Provided** section, ensure that all fields with asterisks (\*) have information entered.
- 17. If needed, additional service categories can be added by clicking the yellow **+Add** button.
- 13. Lines can also be removed by clicking the red **Remove.**
- 18. In the **Employee Comments** field, enter any comments by the injured worker.
- 19. Once all the information is entered, click the yellow **Next** button.



- 20. Step 3 is Attachments and Instructions. Under the Responsibilities section, ensure to review the information listed.
- 21. Under the **Supporting**Attachments section, click the yellow **+Upload Document**button to add any additional documentation to the form.
- 22. Under the Electronic Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 23. Read through the information under the R-2 Rehabilitation Form Information, Instructions to QRC completing the R-2 Rehabilitation Plan Form, and From the Dictionary of Occupational Titles Definition Trailer Abridged sections.



#### R-2 Rehabilitation Form Information

#### Rehabilitation plan privacy and confidentiality

Private or confidential data you supply on this form will be used to process your workers' compensation claim. The data will be used by Opepartment of Labor and industry staff members who have authorized access to the data and may be used for state investigations and statistics. You may refuse to supply the data, but if you refuse in your claim may be delegated or ender for may be returned to you. The data will be made part of the departments for it is not additionable to anyone who has access to the file or the data by authorization or court order, the employer and insurer for your claim; the Office of Administrative Hearings; the Workers' Compensation Court of Appeals; the Departments of Revenue and Health; and the Workers' Compensation Reinfurnance Ascolation.

#### Rehabilitation form availability

This form and access to the electronic submission format is located at www.dli.mn.gov/WC/WcForms.asp. The form can be made available in different formats, such as large print, Braille or audio. To request, call (placeholde

#### tent to commit fraud

Any person who, with intent to defraud, receives workers' compensation benefits to which the person is not entitled by knowingly misrepresenting, misstating or falling to disclose any material fact is guilty of theft and shall sentenced oursushant to Minn. Stat. 6 509 S.Z. subd. 6 509 S.Z. subd. 6

#### Instructions to QRC completing the R-2 Rehabilitation Plan form

Purpose: The Rehabilitation Plan form documents the services proposed to be provided to the employee by the QRC and the responsibilities of the QRC, insurer and employee. The form also instructs the parties about how to proceed the three parties about how to proceed the process of the QRC insurer and employee. The form also instructs the parties about how to proceed the process of the QRC insurer and employee. The form also instructs the parties about how to proceed the parties of the QRC insurer and employee. The form also instructs the parties about how to proceed the parties of the QRC insurer and employee. The form also instructs the parties about how to proceed the parties of the QRC insurer and employee. The form also instructs the parties about how to proceed the parties are the parties about how to proceed the parties are the parties about how to proceed the parties are the parties about how to proceed the parties are th

Instructions for Occupation Details: Enter information about the job the employee had at the time of injury and the physical demands of the job. See Dictionary of Occupational Titles physical demands and strength rating description.

Service codes and descriptions: See Minn. Rules 5220.0100 for service code definitions. However, for service codes 10A and 10B the statutory definition of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of the statutory definition of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. Stat. \$176.102, subd. \$5, amends the definitions of job development in Minn. \$176.102, subd. \$176.102, s

- Service code 10A: "Job development" means systematic contact with prospective employers resulting in opportunities for interviews and employment that might not otherwise have existed and includes identification of job lead
- job development services for dates of injury on or after October 1, 2013.

  Service code 1987: "ob placement "means activities that support a qualified employee's search for work including the preparation of a client to conduct an effective job search and communication of information about the labor

List only the services to be provided during the R-2 plan period. In the description column specify the activities to be performed within the service category. Enter the projected cost and projected completion date for each of the

Responsibility section: Review these instructions with the employee

Signature block: The QRC, employee and insurer representative sign here. If a QRC intern is completing the R-2 form, the QRC intern's supervisor must also sign the form before it is forwarded to the parties for their rev

#### From the Dictionary of Occupational Titles - Definition Trailer Abridged

Strength rating (strength) -- The Physical Demands Strength Rating reflects the estimated overall strength requirement of the job, expressed in terms of the letter corresponding to the particular strength rating, it represents the strength requirements which are considered to be important for average, successful work performance.

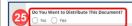
S-sedentary work — Exerting up to 10 pounds of force occasionally (occasionally: activity or condition exists up to 1/3 of the time) and/or a negligible amount of force frequently (frequently activity or condition exists from 1/3 to 2/3 of the time) to lift, carry, push, pull, or otherwise move objects, including the human body. Sedentary work involves sitting most of the time, but may involve walking or standing for brief periods of time, jobs are sedentary if walking and standing are remitted nother control and in the reservationary criteria are me.

L-light work — Exerting up to 20 pounds of force occasionally, and/or up to 10 pounds of force frequently, and/or a negligible amount of force constantly (constantly activity or condition exists 2/3 or more of the time) to move objects. Physical demand requirements are in excess of those for sederately work. Even though the weight lifted may be only a negligible amount, a job should be areafed light work. I when it requires walking or standing to a significant degree or (2) when it requires stiting most of the time but entails pushing and/or pulling of mare for locations, and/or (3) when the job requires working at a production rate pace entailing the constant pushing and/or pulling of mare for except the pushing and/or pulling of mare for except the pushing and the push

M-medium work - Exerting 20 to 50 pounds of force occasionally, and/or 10 to 25 pounds of force frequently, and/or greater than negligible up to 10 pounds of force constantly to move objects. Physical demand requirements are in excess of those for libits work.

H-heavy work – Everting 50 to 100 pounds of force occasionally, and/or 25 to 50 pounds of force frequently, and/or 10 to 20 pounds of force constantly to move objects. Physical demand requirements are in excess of those for medium work.

V-very heavy work – Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force (excess of 50 pounds of force constantly to move objects. Physical demand requirements are in excess of those for heavy work. (Be even vo.coustainlaninfo org/appendus), 1 Intries TSERIORITH for additional information.)



24. Under the **Do you want to distribute this document?**,
select the answer that fits best.

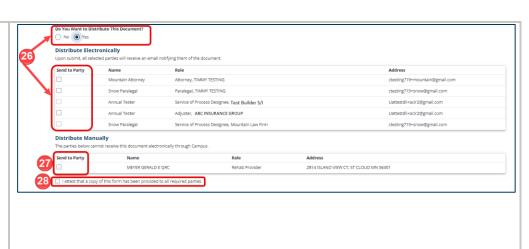
- If **Yes** go to step 26.
- If **No** move to step 29.
- 25. If Yes, the Distribute
  Electronically section will
  appear. Under the Send to
  Party column, select the
  parties that should be served
  electronically via email.
- 26. Under the **Distribute Manually** section, the parties that cannot receive the document electronically will be listed.
  Select the parties to be served by mail.
- 27. Mark the box attesting that the form has been provided to all required parties and click the yellow Submit Form button.
- 28. If **No**, click the yellow **Submit Form** button.

Note: There is a **Save as Draft** option if signatures or additional information is needed. This will allow for the form to save in the **My Forms** tab on the dashboard.

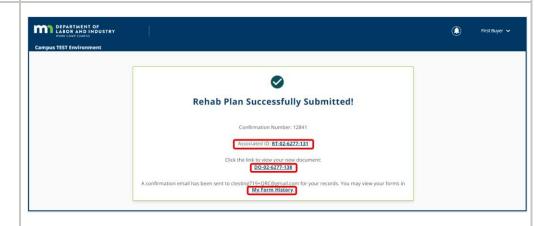
29. If **successful**, a confirmation page will display.

This includes links to the

Associated ID (RT), document
number (DO) that was created
within Campus. This will also be
visible on the user's Campus
Dashboard under the My Forms
tab and the new file will display
under the My Rehab Cases tab.

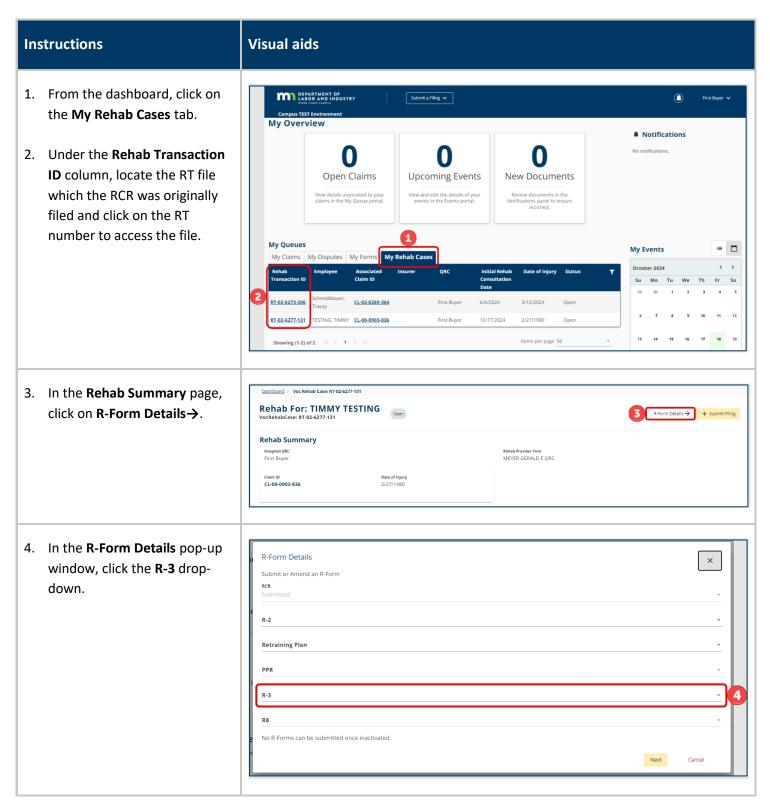


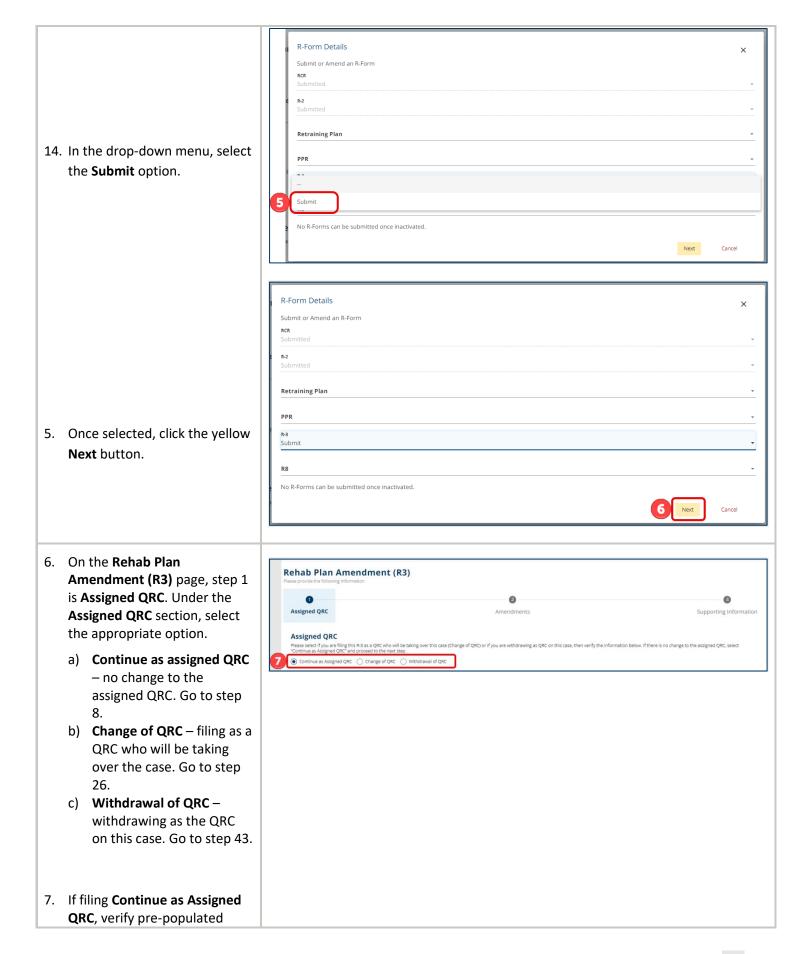




#### R-3 Rehabilitation Plan Amendment

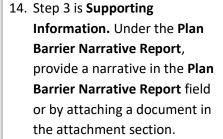
QRCs develop a Rehabilitation Plan Amendment (R-3s) with injured workers. They file it with the department and distribute to parties on the claim to let them know of any changes to the plan, including if a new QRC is taking over the case. Multiple R3's can be filed over the lifetime of a case. Employee signature requested on this form.





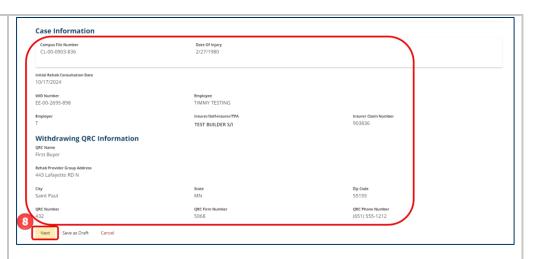
information and click the yellow **Next** button.

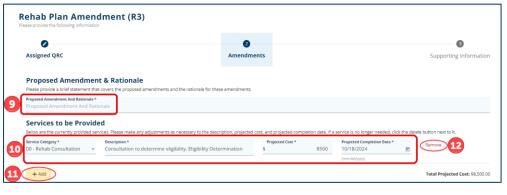
- Step 2 is Amendments. Under the Proposed Amendment and Rational section, enter a brief statement that cover the proposed amendments and rational in the Proposed Amendment and Rational field.
- Under the Services Provided section, ensure that all fields with asterisks (\*) have information entered.
- If needed, additional service categories can be added by clicking the yellow +Add button.
- 11. Lines can also be removed by clicking the red **Remove.**
- 12. Under the **Projected Cost and Duration** section, verify the information for accuracy.
- 13. Once complete, click the yellow **Next** button.



Note: One must be entered to submit the form.

15. Under the Supporting Attachments section, click the yellow +Upload Document button to add any additional









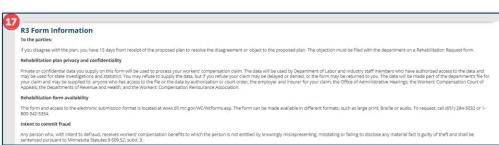
documentation to the form.

16. Review the information in the **R-3 Form Information** section.

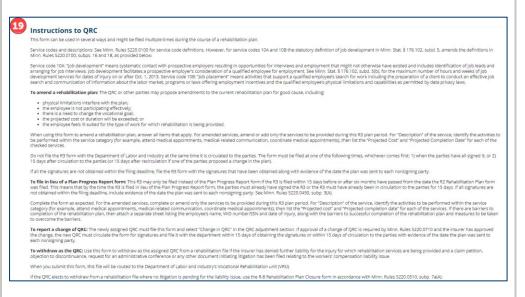
- 15. Under the Electronic Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 17. Review the information under the **Instructions to QRC** section.

- Under the Do you want to distribute this document?, select the answer that fits best.
  - a) If **Yes** go to step 21.
  - b) If **No** move to step 24.
- 19. If **Yes**, the **Distribute Electronically** section will appear. Under the **Send to**



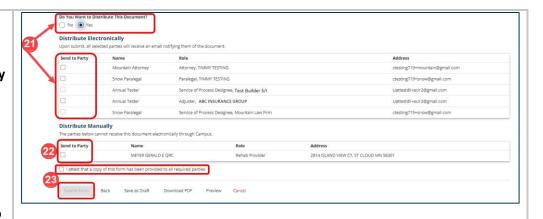








- **Party** column, select the parties that should be served electronically via email.
- 20. Under the **Distribute Manually** section, the parties that cannot receive the document electronically will be listed. Select the parties to be served by mail.
- 21. Mark the box attesting that the form has been provided to all required parties and click the yellow **Submit Form** button.
- 16. If **No**, click the yellow **Submit Form** button.





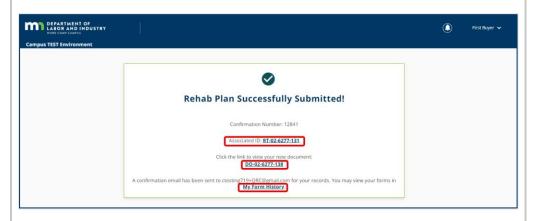
Note: There is a **Save as Draft** option if signatures or additional information is needed. This will allow for the form to save in the **My Forms** tab on the dashboard.

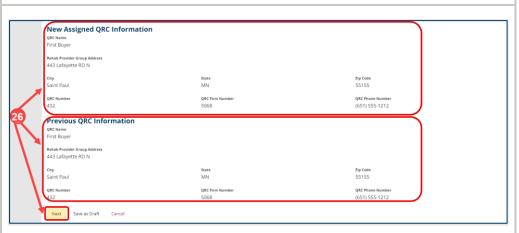
22. If **successful**, a confirmation page will display.

This includes links to the

Associated ID (RT), document
number (DO) that was created
within Campus. This will also be
visible on the user's Campus
Dashboard under the My Forms
tab and the new file will display
under the My Rehab Cases tab.

23. If filing a Change of QRC, verify pre-populated information which includes the New Assigned QRC Information and Previous QRC Information, then click the yellow Next button.

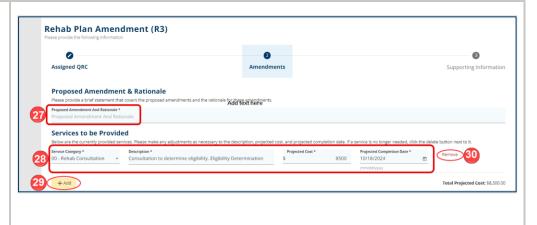




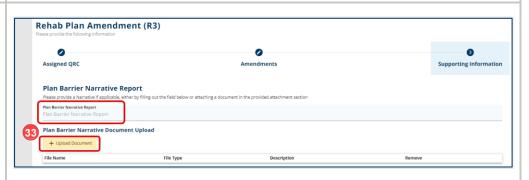
- 24. Step 2 is Amendments. Under the Proposed Amendment and Rational section, enter a brief statement that cover the proposed amendments and rational in the Proposed Amendment and Rational field
- 25. Under the **Services Provided** section, ensure that all fields with asterisks (\*) have information entered.
- If needed, additional service categories can be added by clicking the yellow +Add button.
- 27. Lines can also be removed by clicking the red **Remove.**
- 28. Under the **Projected Cost and Duration** section, verify the information for accuracy.
- 29. Once complete, click the yellow **Next** button.
- 30. Step 3 is Supporting
  Information. Under the Plan
  Barrier Narrative Report,
  provide a narrative in the Plan
  Barrier Narrative Report field
  or by attaching a document in
  the attachment section.

Note: One must be entered to submit the form.

31. Under the **Supporting**Attachments section, click the yellow **+Upload Document**button to add any additional documentation to the form.



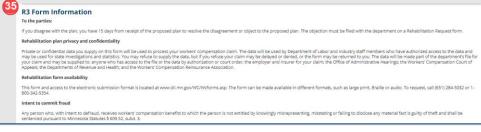






32. Review the information in the **R-3 Form Information** section.

33. Under the E-Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.

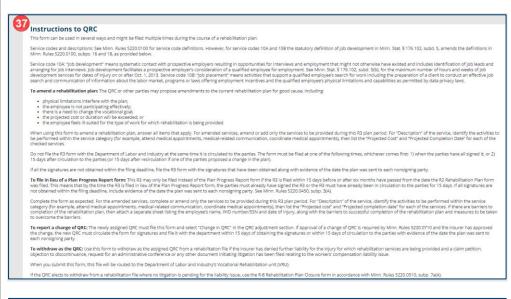


E-Signature

Please type your First and Last Name as they appear on your CAMPUS profile. By signing and dating this form, I certify copies of this form and attachments are being sent to the employee, insurer, any attorney(s), the Department of Labor and Industry and, If required, to the department's Vocational Rehabilitation unit (VRU).

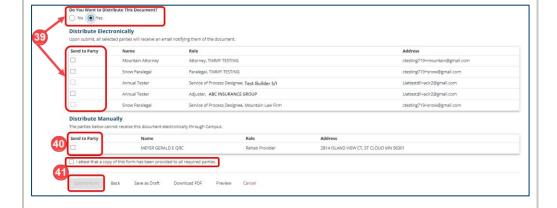
Tout Name of Signatury\*

Tout Name of Signatury



34. Review the information under the **Instructions to QRC** section.



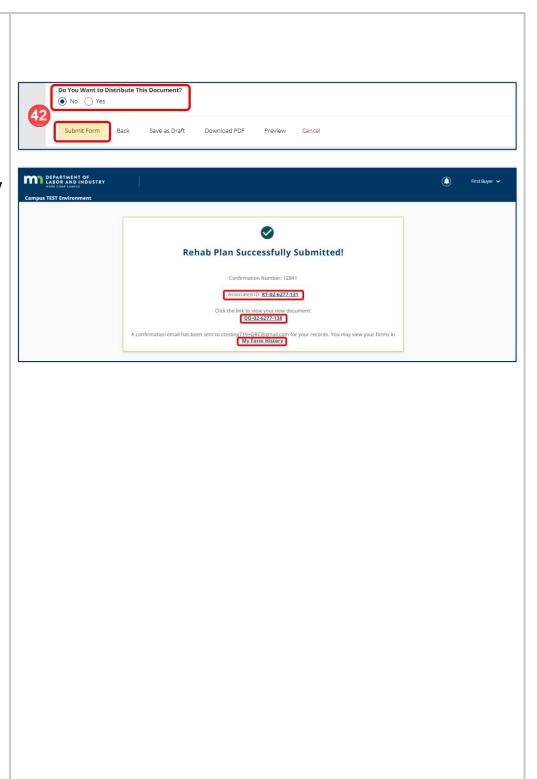


- 35. Under the Do you want to distribute this document?, select the answer that fits best.
  - a) If **Yes** go to step 39.

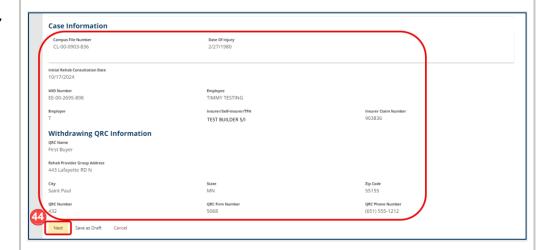
- b) If **No** move to step 42.
- 36. If Yes, the Distribute
  Electronically section will
  appear. Under the Send to
  Party column, select the
  parties that should be served
  electronically via email.
- 37. Under the **Distribute Manually** section, the parties that cannot receive the document electronically will be listed. Select the parties to be served by mail.
- 38. Mark the box attesting that the form has been provided to all required parties and click the yellow **Submit Form** button.
- 39. If **No**, click the yellow **Submit Form** button.

Note: There is a **Save** as **Draft** option if signatures or additional information is needed. This will allow for the form to save in the **My Forms** tab on the dashboard. 40. If **successful**, a confirmation page will display.

This includes links to the Associated ID (RT), document number (DO) that was created within Campus. This will also be visible on the user's Campus Dashboard under the My Forms tab and the new file will display under the My Rehab Cases tab.



41. If filing a Withdrawal of QRC, verify pre-populated information and click the yellow Next button.



- 42. Step 2 is Supporting
  Information. Under the Plan
  Barrier Narrative Report,
  provide a narrative in the Plan
  Barrier Narrative Report field
  or by attaching a document in
  the attachment section.
- 43. Under the Supporting
  Attachments section, click the yellow +Upload Document button to add any additional documentation to the form.
  Examples include but are not limited to:
  - a) Commentary from the Employee.
  - b) Proof that this form was sent for signature.
- 44. Under the R3 Form
  Information section, click the
  yellow +Upload Document
  button to add all incurred costto-date information regarding
  the Rehab Plan.
- 45. Review the information in this section.





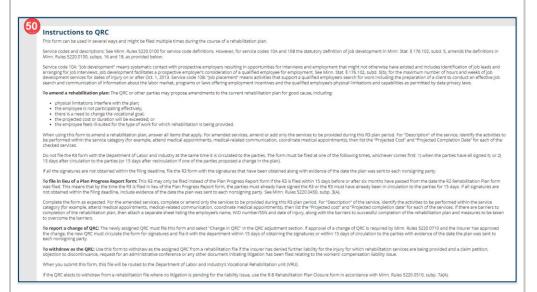
Note: If you are a withdrawing QRC, you are **required** to attach documentation including services provided and associated costs to date.

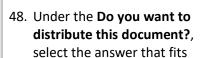


46. Under the E-Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.



47. Review the information in the **Instructions to QRC** section.





best.

- a) If Yes go to step 52.
- b) If **No** move to step 55.
- 49. If Yes, the Distribute
  Electronically section will
  appear. Under the Send to
  Party column, select the
  parties that should be served



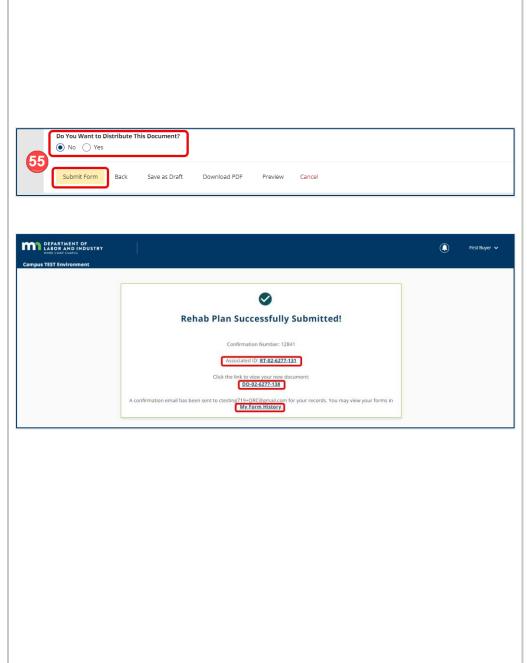
electronically via email.

- 50. Under the **Distribute Manually** section, the parties that cannot receive the document electronically will be listed. Select the parties to be served by mail.
- 17. Mark the box attesting that the form has been provided to all required parties and click the yellow **Submit Form** button.
- 51. If **No**, click the yellow **Submit Form** button.

Note: There is a **Save as Draft** option if signatures or additional information is needed. This will allow for the form to save in the **My Forms** tab on the dashboard.

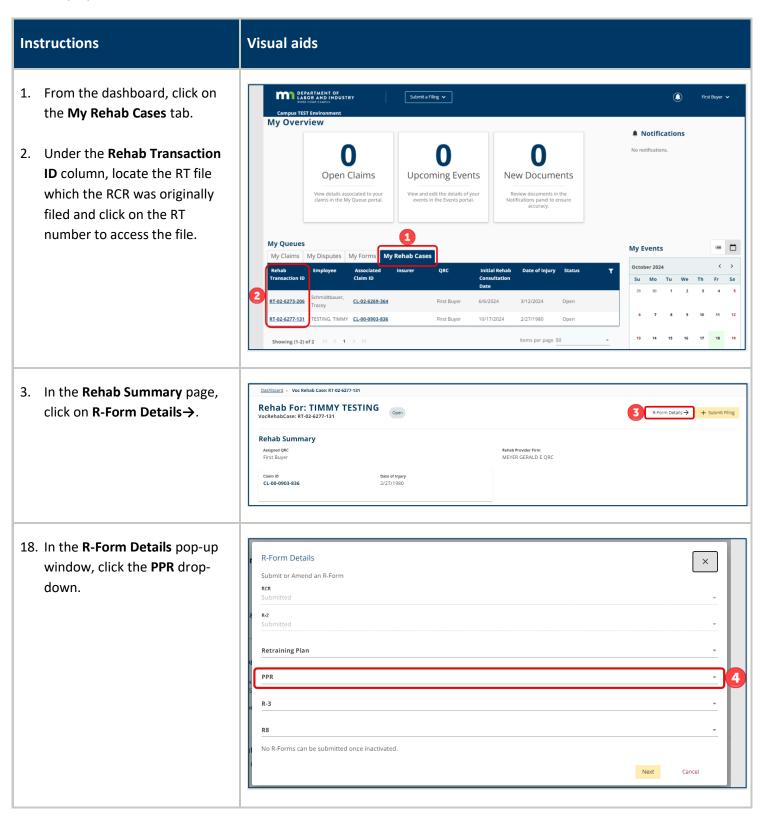
52. If **successful**, a confirmation page will display.

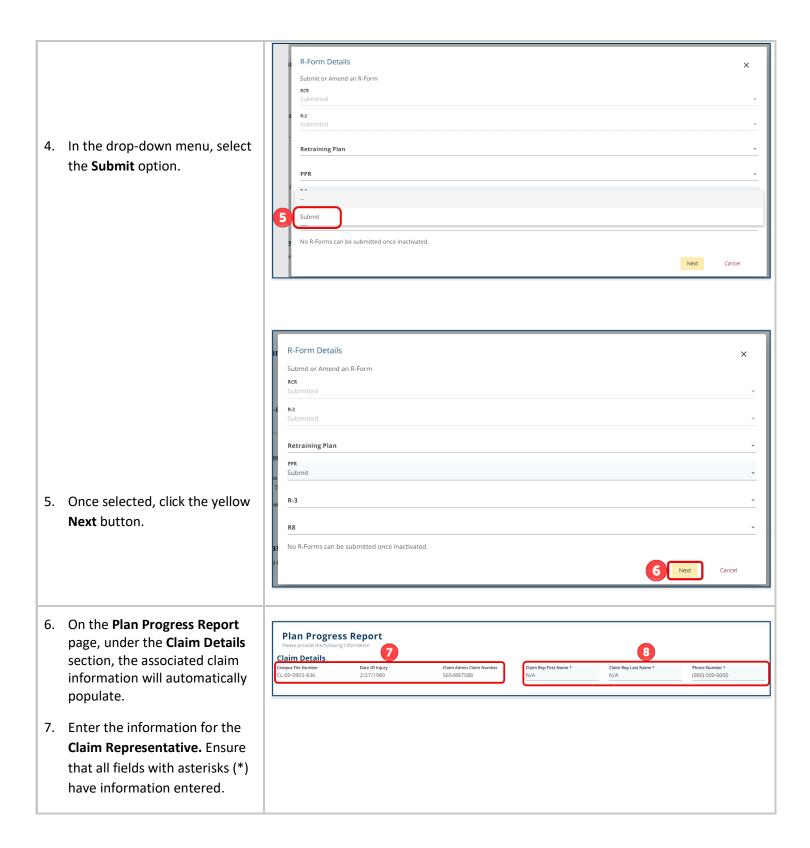
This includes links to the Associated ID (RT), document number (DO) that was created within Campus. This will also be visible on the user's Campus Dashboard under the My Forms tab and the new file will display under the My Rehab Cases tab.



# **Plan Progress Report (PPR)**

A Plan Progress Report must be filed with the department and distributed to parties six (6) months after the R2 is filed to update them on the case status and what is being done to assist the injured worker in finding suitable employment.

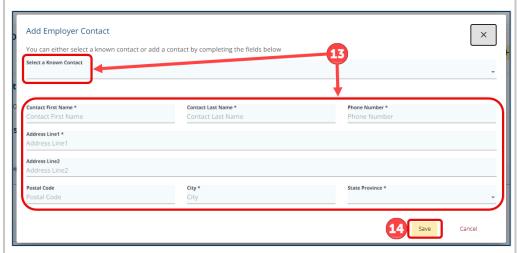




- Under the Employee Details section, verify the date prepopulated in the Date of Report field.
- Enter the injured worker's phone number in the **Phone Number** field.
- 10. Verify the pre-populated date of birth for the injured worker in the **Date of Birth** field.
- Under the Employer Details section, click the yellow +Add Contact button to add a contact person for the employer.
- 12. In the **Add Employer Contact** pop-up window, a contact can be added by selecting a known contact in the drop-down field or by entering information in all the all fields with asterisks (\*).
- Click the yellow Save button to add the information to the form.
- 14. Under the QRC Details section, in the Rehab Provider Group Address field, click the dropdown and select the appropriate address for the QRC firm.
- Verify the pre-populated number in the **Phone Number** field.







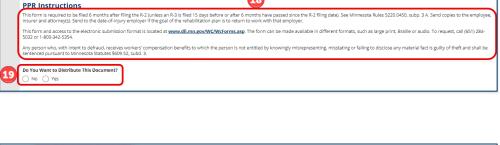


16. Under the **Rehabilitation Plan Details** section, ensure that all fields with asterisks (\*) have information entered and mark the appropriate boxes.

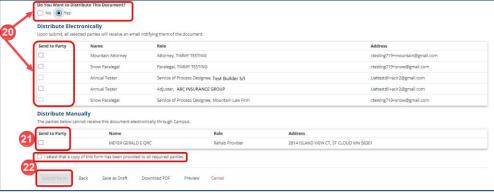


- 17. In the **PPR Instructions** section, review the information.
- 18. Under the **Do you want to distribute this document?**, select the answer that fits best.
  - a) If **Yes** go to step 20.
  - b) If No move to step 23.
- 19. If Yes, the Distribute
  Electronically section will
  appear. Under the Send to
  Party column, select the
  parties that should be served
  electronically via email.
- 20. Under the Distribute Manually section, the parties that cannot receive the document electronically will be listed. Select the parties to be served by mail.
- 21. Mark the box attesting that the form has been provided to all required parties and click the yellow **Submit Form** button.
- 22. If **No**, click the yellow **Submit Form** button.

Note: There is a **Save as Draft** option if signatures or additional information is needed. This will allow for the form to save in the **My Forms** tab on the dashboard.



18





23. Under the **Supporting**Attachments section, click the yellow **+Upload Document**button to add any additional documentation to the form.

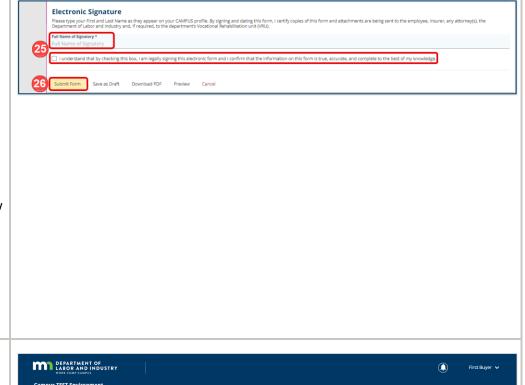


- 24. Under the Electronic Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 25. Once complete, click the yellow **Submit Form** button.

Note: There is a **Save as Draft** option if signatures or additional information is needed. This will allow for the form to save in the **My Forms** tab on the dashboard.

26. If **successful**, a confirmation page will display.

This includes links to the Associated ID (RT), document number (DO) that was created within Campus. This will also be visible on the user's Campus Dashboard under the My Forms tab and the new file will display under the My Rehab Cases tab.



Plan Progress Report Successfully Submitted!

Confirmation Number: 12843

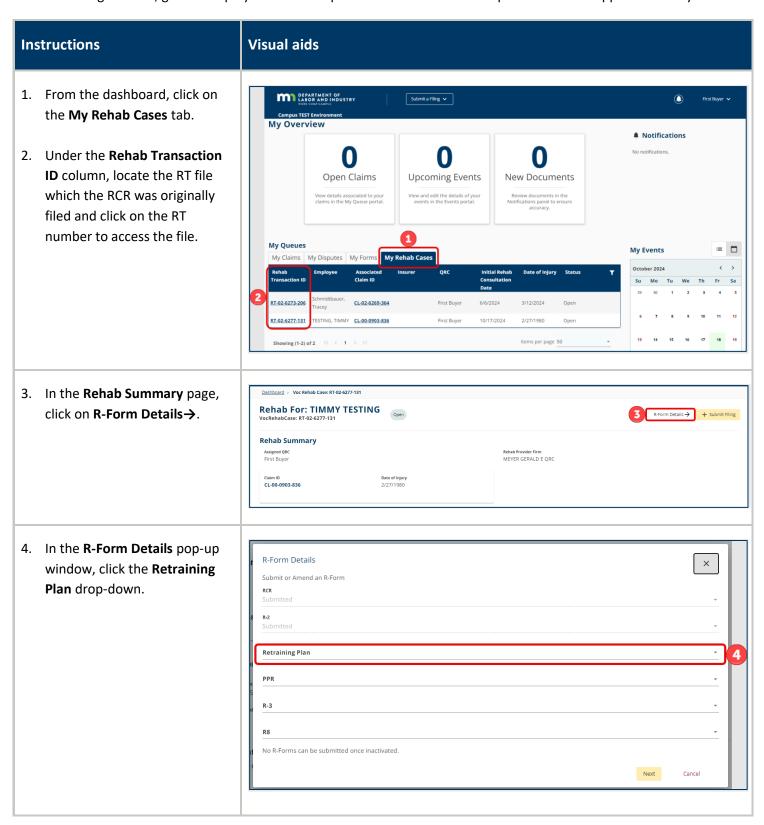
Associated ID: <u>RT-02-6277-131</u>

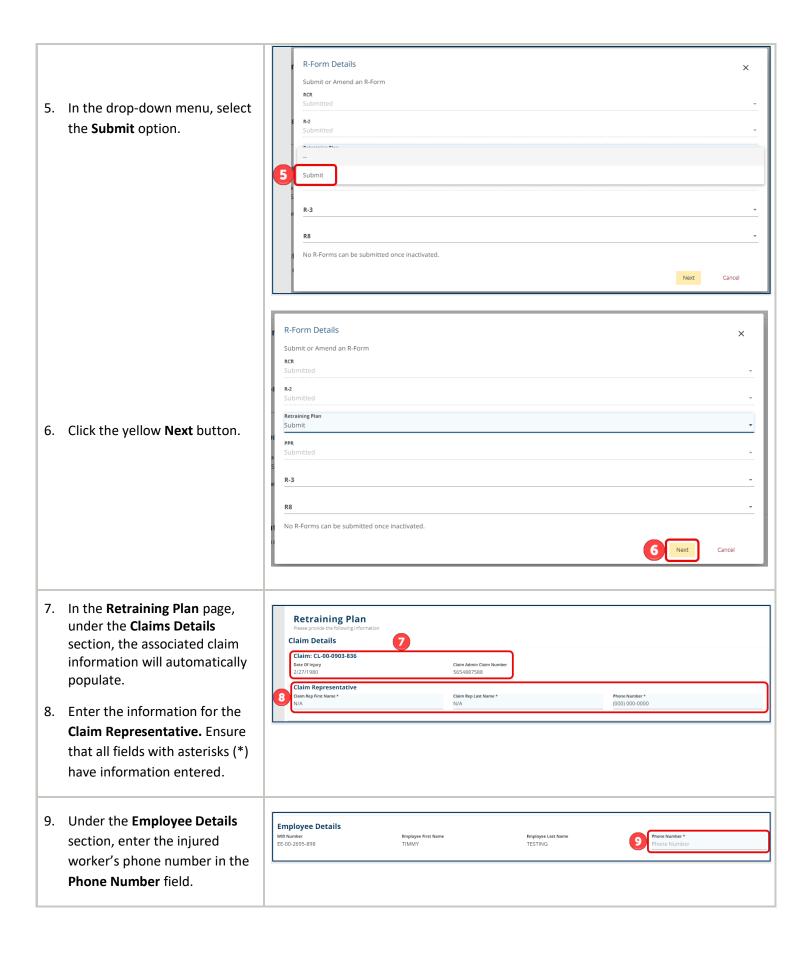
DO-02-6277-144

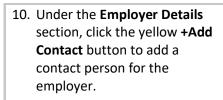
nation email has been sent to ctesting719+QRC@gmail.com My.Form History.

# **Retraining Plan**

The Retraining Plan is a request submitted to the department for funds for schooling to assist the injured worker in finding suitable, gainful employment. The Department will review the request and either approve or deny.

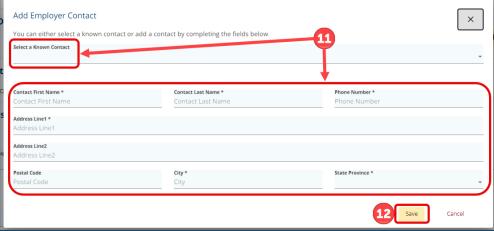


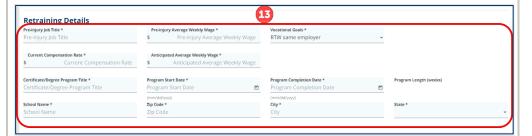




- 11. In the **Add Employer Contact** pop-up window, a contact can be added by selecting a known contact in the drop-down field or by entering information in all the all fields with asterisks (\*).
- 12. Click the yellow **Save** button to add the information to the form.
- 13. Under the **Retraining Details** section, ensure that all fields with asterisks (\*) have information entered.
  Fields that need information to be entered:
  - a) Pre-injury job title
  - b) Pre-injury Average Weekly Wage
  - c) Vocational Goals
  - d) Current Compensation Rate
  - e) Anticipated Average Weekly Wage
  - f) Certificate/Degree Program Title
  - g) Program Start Date
  - h) Program Completion Date
  - i) School Name
  - j) Zip Code
  - k) City
  - I) State
- 14. Under the **Itemized Cost Details** section, if applicable, enter as much information as possible in the following fields:
  - a) Tuition/Lab/Activity Fees
  - b) Books/Tools Fees
  - c) Special/Unique Costs
  - d) Custodial Day Care









- e) Travel/Parking
- f) Comments
- 15. Under the Retraining Rationale section, provide a narrative in the Retraining Rationale field or by attaching a document by clicking the yellow +Upload Document button.

Retraining Rationale

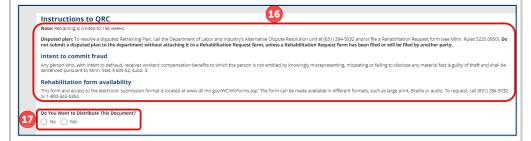
Please provide details regarding any Itemized costs and rationale for retraining (see Minn. Rules 5220.0750, subp. 2(F).

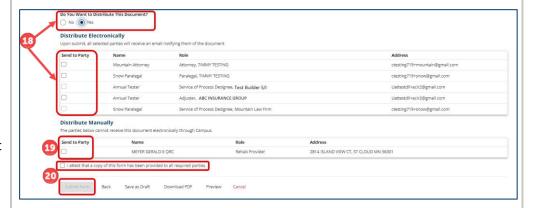
Retraining Rationale

+ Upload Document

Note: One must be entered to submit the form.

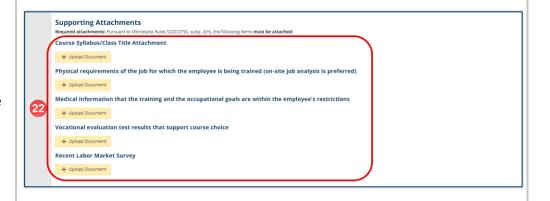
- 16. In the **Instructions to QRC** section, review the information.
- 17. Under the **Do you want to distribute this document?**, select the answer that fits best.
  - a) If Yes go to step 18.
  - b) If No move to step 21.
- 18. If Yes, the Distribute
  Electronically section will
  appear. Under the Send to
  Party column, select the
  parties that should be served
  electronically via email.
- 19. Under the **Distribute Manually** section, the parties that cannot receive the document electronically will be listed.
  Select the parties to be served by mail.
- 20. Mark the box attesting that the form has been provided to all required parties and click the yellow **Submit Form** button.
- 21. If **No**, click the yellow **Submit Form** button.







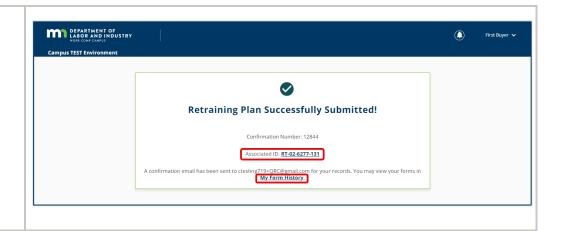
- 22. Under the **Supporting**Attachments section, attach documentation to each section:
  - a) Course Syllabus/Class TitleAttachment
  - b) Physical requirements of the job for which the employee is being trained (on-site job analysis is preferred)
  - Medical information that the training and occupational goals are within the employee's restrictions
  - d) Vocational evaluation test results that support course choice
  - e) Recent Labor Market Survey
- 23. Under the Electronic Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 24. Once complete, click the yellow **Submit Form** button.





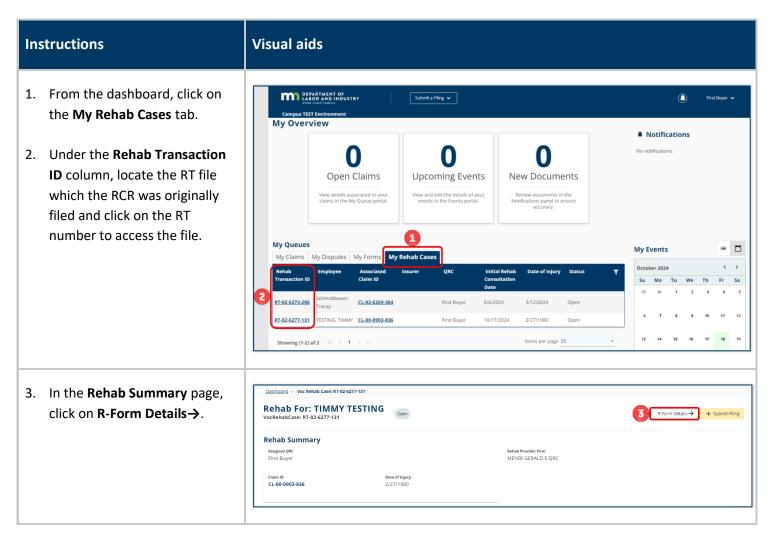
25. If **successful**, a confirmation page will display.

This includes links to the Associated ID (RT), document number (DO) that was created within Campus. This will also be visible on the user's Campus Dashboard under the My Forms tab and the new file will display under the My Rehab Cases tab.

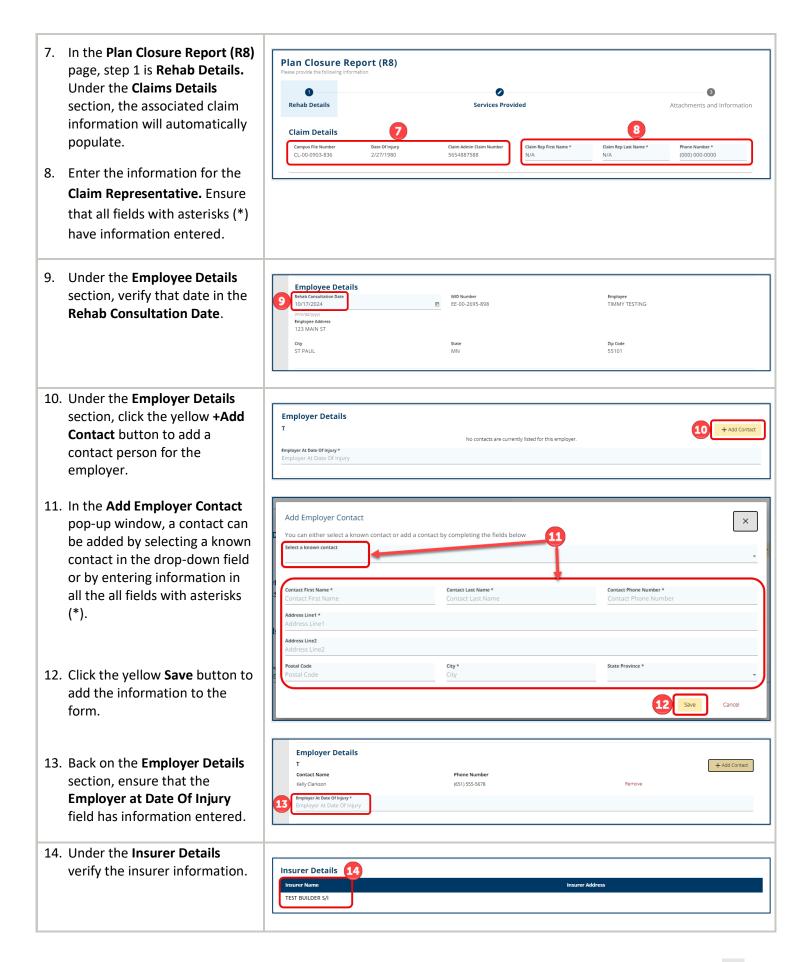


### R-8 Notice of Rehabilitation Plan Closer

QRCs develop, file, and distribute a notice of rehabilitation plan closure (R-8) to notify parties when vocational rehabilitation services are no longer being provided to an injured worker. This form will have all costs from beginning of case to closure, even if there were multiple QRC's that have worked with the injured worker over the lifetime of the case.

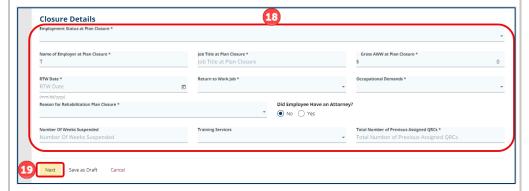


4. In the **R-Form Details** pop-up R-Form Details × window, click the R-8 drop-Submit or Amend an R-Form down. Retraining Plan PPR R8 No R-Forms can be submitted once inactivated. R-Form Details × Submit or Amend an R-Form 5. In the drop-down menu, select the **Submit** option. Retraining Plan PPR Submitted Submit R-Form Details Submit or Amend an R-Form Retraining Plan 6. Click the yellow **Next** button. No R-Forms can be submitted once inactivated.

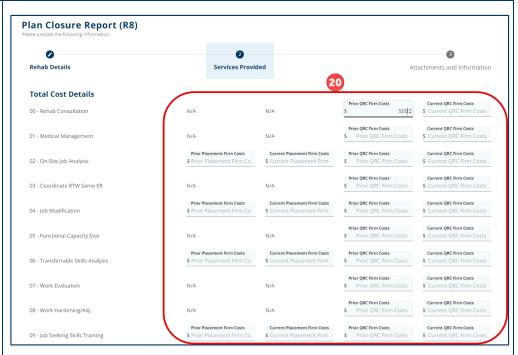


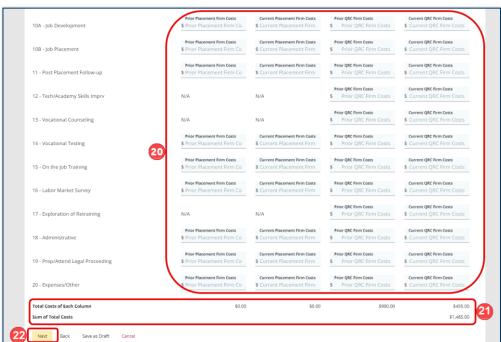
- 15. Under the **QRC Details** section, click on the drop-down menu in the **Rehab Provider Group Address** and select the appropriate address for the QRC firm.
- 16. Verify the number in the **Phone Number** field.
- Enter the information in the Vendor Name and Vendor Number fields.
- 18. Under the **Closure Details** section, ensure that all fields with asterisks (\*) have information entered. Fields that need information to be entered:
  - a) Employment Status at Plan Closure
  - b) Name of Employer at Plan Closure
  - c) Job Title at Plan Closure
  - d) Gross AWW at Plan Closure
  - e) RTW Date
  - f) Return to Work Job
  - g) Occupational Demands
  - h) Reason for Rehabilitation Plan Closure
  - i) Did the Employee Have an Attorney?
  - j) Number of WeeksSuspended
  - k) Training Services
  - Total Number of Previous Assigned QRCs
- 19. Click the yellow **Next** button to continue.





20. Step 2 is **Services Provided.**Enter all the costs incurred by both prior and current QRCs for all the applicable fields.

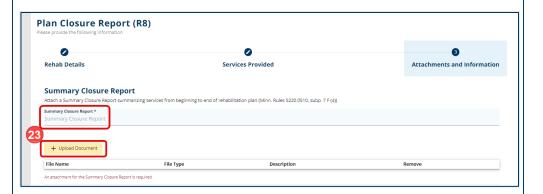




- 21. At the bottom, the amounts entered will add up and a total will be displayed.
- 22. Click the yellow **Next** button to continue.

Note: There is a **Save as Draft** option if signatures or additional information is needed. This will allow for the form to save in the **My Forms** tab on the dashboard.

23. Step 3 is Attachments and Information. Under the Summary Closure Report section, provide a narrative in the Summary Closure Report field or by attaching a document by clicking the yellow +Upload Document button.

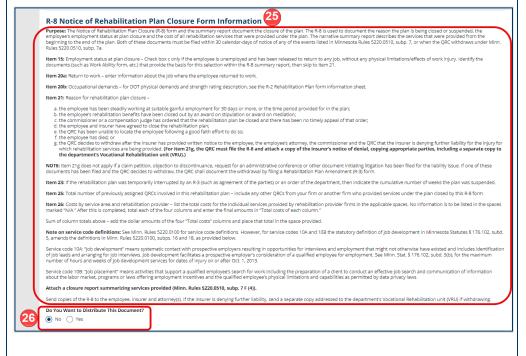


Note: One must be entered to submit the form.

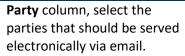
24. Under the **Supporting**Attachments section, add any additional documentation by clicking the yellow **+Upload Document** button.



- 25. In the R-8 Notice of Rehabilitation Plan Closure Form Information section, review the information.
- 26. Under the **Do you want to distribute this document?**,
  select the answer that fits best.
- a) If **Yes** go to step 27.
- 19. If **No** move to step 30.

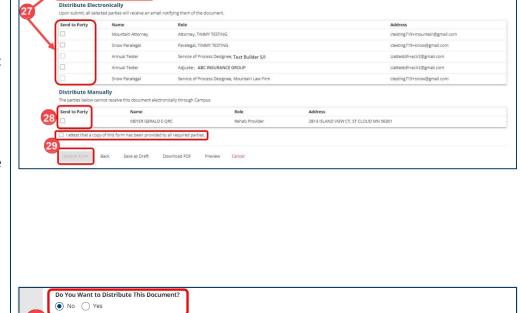


27. If Yes, the Distribute Electronically section will appear. Under the Send to



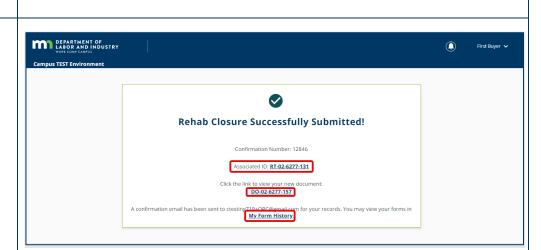
- 28. Under the **Distribute Manually** section, the parties that cannot receive the document electronically will be listed. Select the parties to be served by mail.
- 29. Mark the box attesting that the form has been provided to all required parties and click the yellow **Submit Form** button.
- 30. If **No**, click the yellow **Submit Form** button.

30



- 31. Under the Electronic Signature section, enter the QRC's full name in the Full Name of Signatory field (must match the Campus user profile name) to sign electronically and mark the checkbox attesting to the legality of the signature and confirm the accuracy of the document.
- 32. Once complete, click the yellow **Submit Form** button.
- 33. If **successful**, a confirmation page will display.

This includes links to the Associated ID (RT), document number (DO) that was created within Campus. This will also be visible on the user's Campus Dashboard under the My Forms tab and the new file will display under the My Rehab Cases tab.





Save as Draft

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# **Document History**

Version	Description	Date
1.0	Initial document	10/22/2024