



MINNESOTA

WORKERS' COMPENSATION
MODERNIZATION PROGRAM

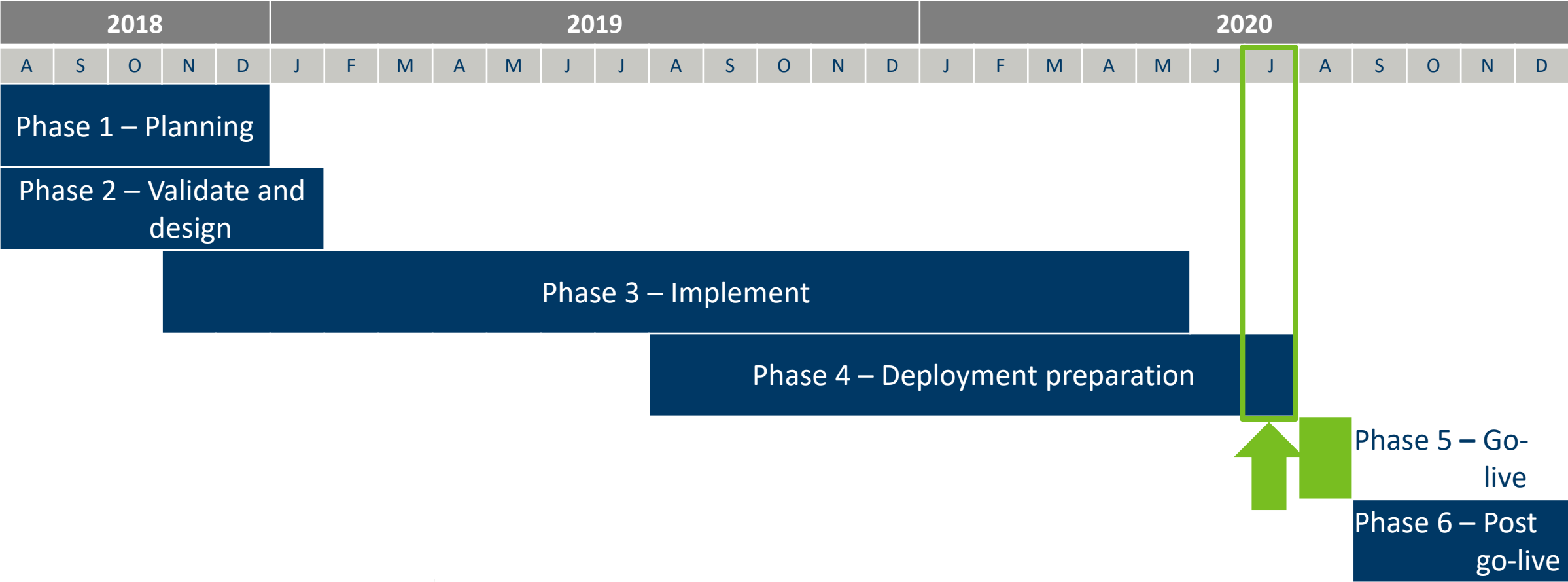
Insurer, Self-Insurer, and TPA Campus Answer Hour

July 22nd, 2020

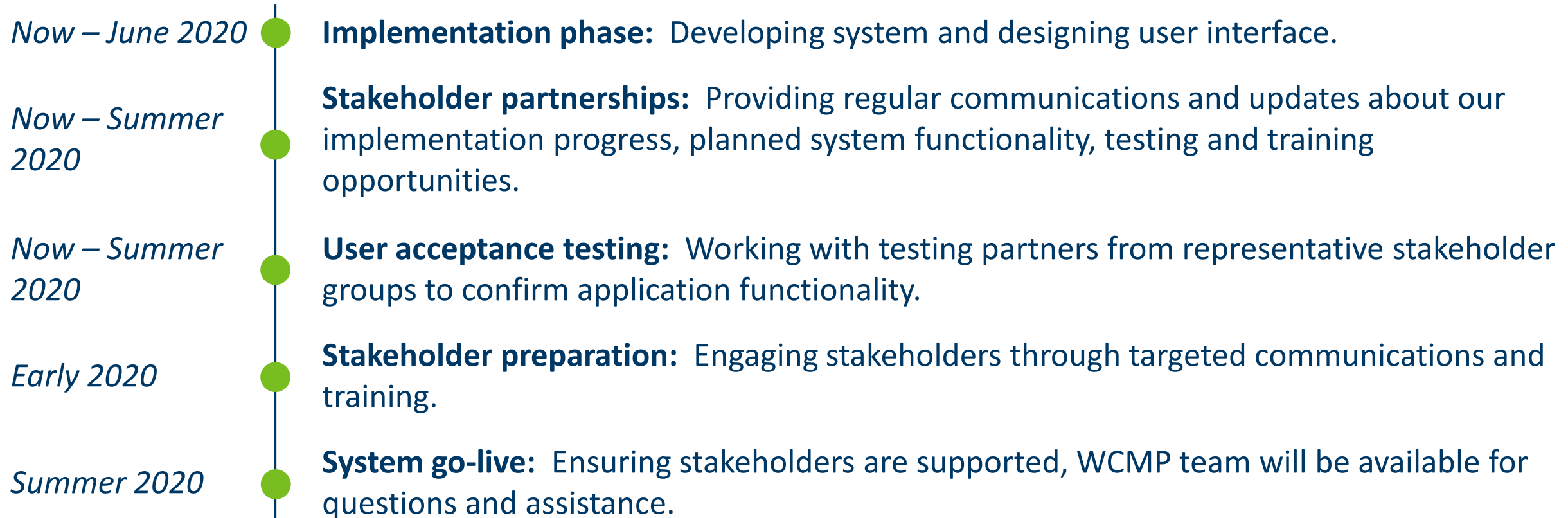
- Program Update
- Training
- Demonstration and Questions

Program Update

Work Comp Campus will go live August 31st, 2020



What's left for the Program?



Program Updates

- We have made adjustments to accommodate COVID-19 precautions and have still met every schedule and quality milestone!
- We are in the process of end-to-end testing
- EDI Documentation – 7/23/2020
- Group Administrator Emails
- Training

Training Information

Work Comp Campus – External Training



External user opportunities to learn how to use Work Comp Campus



External Work Comp Campus System Manual



Classroom instructor-led training

OR



Webinar / virtual classroom



Quick reference videos

WHAT ARE WE DOING TO PREPARE?

- **Communicating Status Updates | Ongoing**
- **Identifying Trainers | March-April**
- **Planning/Scheduling Trainers | April-May**
- **Training-the-Trainer | July**
- **Training Begins | July-August**

A multi-channel, blended-approach ensures we're meeting users' needs and reaching them where they are

We're committed to getting you ready to use the system

Engagement



Newsletters & communications



Speaking engagements



Q & A sessions

Testing



In-person user acceptance testing

Training



Work Comp Campus System Manual



Instructor-led training (classroom or virtual)



Quick reference videos

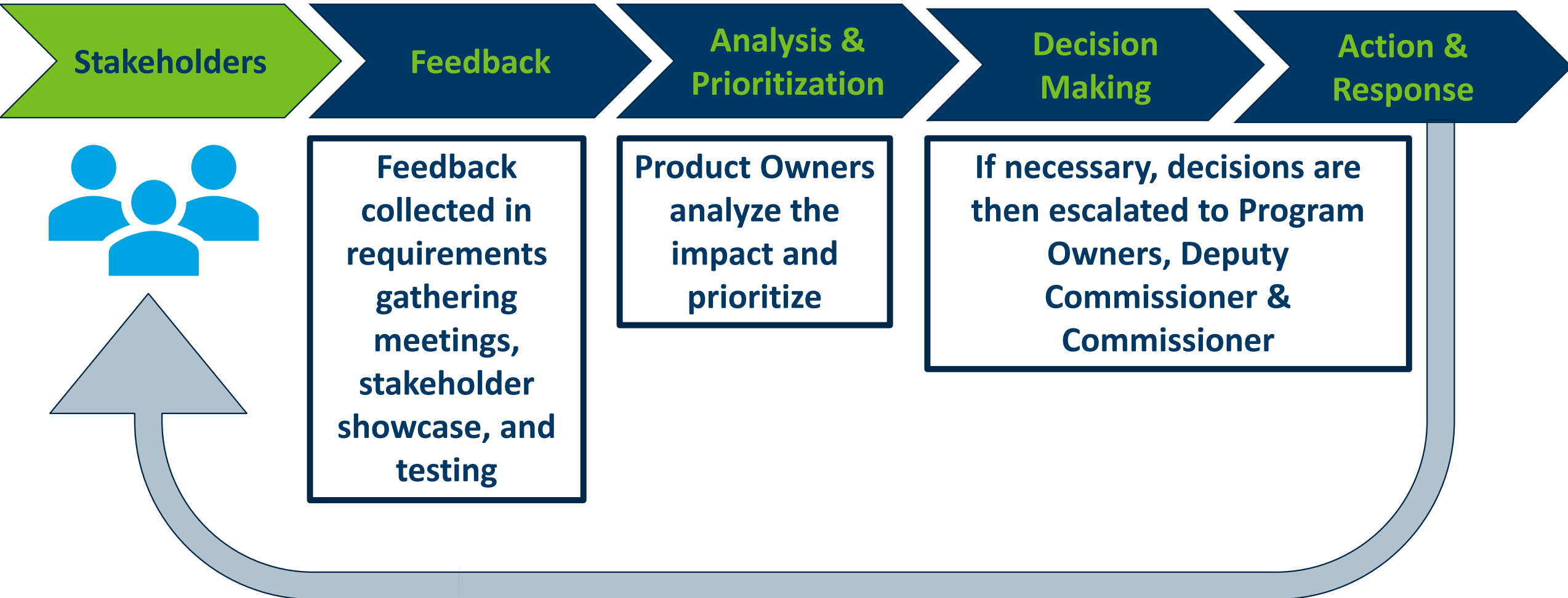
External Stakeholders Campus Training Schedule

August 2020

Monday	Tuesday	Wednesday	Thursday	Friday
3	4	5	6	7
10	11	12	13	14
Campus 101				
17	18	19	20	21
Campus 201 Sessions				
Role Based Sessions				
24	25	26	27	28
Role Based Sessions				

- Training will be 100% virtual
- External Training will begin 8/10/2020
- Training will be recorded
- Registration information will be sent via email
- Campus 101 and Campus 201 – General Training for use
- Role based trainings will also be provided
- Feedback will be documented throughout the training sessions

Feedback loops are critical to the Program's success



Campus Demo and Questions

- Registration and Sign In
- Group Management
- Profile Management
- Claims and Documents
- Webforms
- Requests for Information
- Penalties/Penalty Objections

Thank you!

Questions? Contact:

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