

Campus 201 for qualified rehabilitation consultants (QRCs)

Campus 201 for QRCs

Course description

In this course, we will walk through the steps and demonstrate some of the more specific functionality that qualified rehabilitation consultants (QRCs) will use when handling rehabilitation cases and claims.

Audience

• Qualified rehabilitation consultants using Campus

Course length

Two hours



Prerequisites

• Campus 101 for rehabilitation providers

Agenda





R-forms are submitted by QRCs, QRC interns and their staff at various stages throughout the rehabilitation process. They are used to both initiate rehabilitation plans as well as change various aspects of the rehabilitation plan. For example, these forms could be used to change the assigned QRC, adjust the rehabilitation timeline, change the rehabilitation activities or indicate rehabilitation has been completed or is no longer needed. Each form has its own purpose and is submitted at different points in the rehabilitation process.



Rehabilitation Consultation Report (RCR)

- To access, click on the Submit a Filing drop-down menu.
- After filling in the form, you can use the Back button to go back one screen, Save as Draft to save a copy, Download PDF to download a copy, Preview to view the form on the screen or Cancel to exit without saving.

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My Ove	erview		Access a Case or Claim						
ſ		Γ	VRU Rehabilitation Consultation Request			Notifications	🗙 Clear All		
			Individual Rehab Provider Registration			Your Annual Claim for ×			
	U		Rehab Provider Registration	U		Reimbursement fro Injury Fund and Su Benefits submissio	Reimbursement from the Second Injury Fund and Supplementary Benefits submission has been approved Form submission 1425 has		
	Open Claims		Trading Partner Profile Registration	ew Docur	ments	approved Form submission			
	View details associated to your	2	Rehab Consultation Report	teview documen	ts in the	been approved. 15 days ago			
	claints in the my Queue portai.		Initiate a Dispute	accuracy.	to ensure				
		Ч	Request for Guidance with an Unreported Injury		Rights a	and Responsibilities			
Micours			Open Appeal/Petition		The Rights an	and Responsibilities must be received by the	Department of Labor and	Industry prior to closing the rehab case	
My Queu My Clain	ms My Disputes My Forms	Mv R	Submit Election To Exclude		+ Opidad			Desculation	
	,,,		Respond to Request For Information		File Name	e File I	уре	Description	Remove
					eligible for re of the initial n Employee: If y discuss any co Department. Any person w material fact	rehabilitation services. a Rehabilitation Plan (I I meeting (Minnesota Rule 5220.0410). If you disagree with or have questions about concerns. If your concerns are not resolved, it. who, with intent to defraud, receives worker ct is guilty of theft and shall be sentenced pur bad Document	R-2) must be developed a the information provided you may call the Departn s' compensation benefits suant to Minnesota Statu	nd circulated to the parties within 30 days of the on this form, you are encouraged to contact the nent at placeholder telephone, or request a deter to which the person is not entitled by knowingly tes 609.52. SUBDIVISION 3.	initial meeting and filed with the Department within 45 days Qualified Rehabilitation Consultant (QRC) and insurer to rmination by filing a Rehabilitation Request with the misrepresenting, misstating, or failing to disclose any
					File Name	e File T	ype	Description	Remove
					Electron Please type yr insurer, any a Full Name Full Name Initial Reheb C 4/28/2020	Provide Signature Proventient and Last Name as they appear on: y attorney(s), the Department of Labor and in the of Signatory * Consultation Date Consultati	your CAMPUS profile. By dustry and, if required, to going this electronic for I F Preview C	signing and dating this form. I certify copies of th the department's Vocational Rehabilitation unit and confirm that the information on this form	is form and attachments are being sent to the employee, (VRU). 9 Is true, accurate, and complete to the best of my knowledge.

Claim shell webform step

- This is a step in multiple webforms that allows you to create a claim shell based on the information entered.
- If you are trying to submit a Rehabilitation Consultation Report and are unable to locate a claim, this will allow you to file against the claim shell that was created by this step. *Please note this is a step in the webform, not the webform itself.



Rehab Consultation Report	(RCR)			
0				0
Locate a Claim				Report Details
Tell us more about the claim you	are filing to.			
The information you provided does not exactly match You're unathorized to access this information We were unable to narrow down the results with the	h a claim information you provided			
We need a few details about the claim. Fill out the inform	nation below to proceed to your filing.			
Claim details				
Date of Injury *	Cause of Injury	 Nature of Injury 	 Type of Loss 	*
(mm/dd/yyyy)				
Employee Social Security Number (SSN)	PIN	Employee ID (WID)		
5	PIN	Employee ID (WID)	Date of Birth *	
SSN must be 9 digits			(mm/dd/yyyy)	
First Name * First Name	Middle Name Middle Name	Last Name * Last Name	Suffix	*
Phone Type	Phone Country Code United States (+1)	Phone Number - Phone Number	Phone Extension Phone Extension	
Email Address DLITestExt1+QRC4@gmail.com				
Address 1 Address 1				

Navigating to R-forms

- You can access the rehabilitation case you would like to submit Rforms for by opening the My Rehab Cases queue and clicking the Rehab Transaction ID hyperlink.
 - QRCs will only be able to submit R-forms on a rehabilitation case when they are the assigned QRC on the case.

My Claims My Dis	putes My For	rms My Rehab	Cases					_			
Rehab Transaction ID	Employee	Associated C	Insurer	QRC	Initial Rehab	Date of Injury	Status	т			
<u>RT-</u>		<u>CL-</u>		Sarah McCurdy			Open				
<u>RT-</u>		<u>CL-</u>		Sarah McCurdy			Open				
RT-		<u>CL-</u>		Sarah McCurdy			Open				
<u>RT-</u>		<u>CL-</u>		Sarah McCurdy			Open				
RT-		<u>CL-</u>		Sarah McCurdy	1		Open				
<u>RT-</u>		<u>CL-</u>		Sarah McCurdy			Open				
RT-07-1509-519	Luke Danes	CL-06-0217-466		Troy QRC	7/15/2020	6/24/2020	Open		Г		
										R-2	
ក្ រ ព	EPARTMENT ABOR AND I	OF				Sara	h McCurdy 🗸			 Submit	
Dashboard >	EPARTMENT ABOR AND I PRK COMP CAMPUS Voc Rehab Cas	OF NDUSTRY	4		٢) Sara	h McCurdy 🗸			 Submit R-3	



Navigating to R-forms, continued

 Depending on the status of the rehabilitation case, different R-forms will be available for filing. Only those that can be filed at this time will present the option for submitting.

Rehab Tra	ansaction ID	Employee	Associated C Insurer	QRC	Initial Rehab	Date of Injury	Status T		
<u>RT-</u>	1		œ-	Sarah McCurdy			Open		
<u>RT-</u>	4		<u>CL-</u>	Sarah McCurdy			Open		
RT-			<u>CL-</u>	Sarah McCurdy			Open		
RT-			<u>CL-</u>	Sarah McCurdy			Open		
<u>RT-</u>			<u>CL-</u>	Sarah McCurdy	1		Open		
RT-			<u>CL-</u>	Sarah McCurdy			Open		
RT-07-150	9-519	Luke Danes	CL-06-0217-466	Troy QRC	7/15/2020	6/24/2020	Open	[
			·					R-2	
		EPARTMEN BOR AND RK COMP CAMPU	T OF INDUSTRY) Sara	ah McCurdy 🗸	R-2 Battalian Man Submit	
Dast		EPARTMEN BOR AND RR COMP CAMPU /oc Rehab Ca	T OF INDUSTRY ISE:		۹) Sara	ah McCurdy 🗸	R-2 Patroining Plan Submit R-3	



Vocational rehabilitation details page

The vocational rehabilitation details page shows the **Rehab Summary, Rehab Dates, Parties,** and **Related Cases and Claims** for the specific case selected.

From here, you can navigate to R-forms and contact parties attached to the case.

WORK COMP CAMPUS			Reed Hab V
Dashboard > Voc Rehab Case: RT-03-4	4328-315		
Rehab For: Fred Fli ocRehabCase: RT-03-4328-315	ntstone Investigation Needed Assi	gnee: her:	R-Form Details –
ehab Summary			
Assigned QRC Reed Hab	Associated Claim CL-01-7178-068	Rehab Provider Firm	
Employee Name Fred Flintstone	Employee Address 123 Bedrock Blvd Salt Lake City, UT	Employee Phone Number (555) 555-4444	Injury Date 1/1/2020
Is QRC Withdrawal No	Is Eligible Yes	Projected Rehab Cost	Right And Responsibility Filed Date
ehab Dates			
Rehab Requested Date	Initial Rehab Consultation Date 4/29/2020	RCR Filed Date 4/29/2020	RCR Due Date 5/13/2020
R2 Filed Date	R2 Development Due Date 5/29/2020	R2 Filing Due Date 6/13/2020	
Progress Report Filed Date (PPR/R3)	Progress Report Due Date (PPR/R3) Invalid date	Projected Rehab Completion Date	
arties Related Cases & Cla	ims		



R-2 and R-3 submission

- On the Rehab Case Details page, click the R-form Details button to begin the R-2 form submission process.
- The R-form Details page displays, allowing you to select an R-form; select R-2, Submit and follow the remaining steps.
- For an R-3, select R-3 in the drop-down menu on the R-form Details page and follow the remaining steps.





R-8, PPR and Retraining Plan forms submission

- On the Rehab Case Details page, click on the R-Form Details button to begin the form submission process.
- The R-Form Details page displays, allowing you to select an R-form to submit or amend; select R-8, Submit and follow the remaining steps.

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R-8, PPR and Retraining Plan forms submission, continued

- For PPR and Retraining Plan forms, select the submission from the dropdown menu on the **R-form Details** page and follow the remaining steps.
- Save as Draft will appear in your My Forms tab on the dashboard and will automatically be removed after 21 days if the form is not updated or submitted.

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Demonstration





In this demonstration, you will see how to ...

submit R-forms on a rehabilitation transaction

Agenda





Claim access authorization webform

Claim access authorization webform

- Users who are not parties to the claim (spouse of injured worker, QRC, representative of employee's estate, etc.) must submit the claim access authorization webform to DLI.
- DLI will review the submission and determine whether claim access will be granted.

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Exporting documents to zip file



Claim access authorization webform

Claim access authorization webform

- Upon submission, you will see a confirmation screen with a confirmation number and the associated ID code. You will also receive a confirmation email message.
- A DLI representative will review your submission and either accept or reject it.

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Exporting documents to zip file

DEPARTMENT OF LABOR AND INDUSTRY WORK COMP CAMPUS	Submit a Filing 🗸	Q	Tom Bombadil 🗸
	Claim Access Authorization Successfully Submitted:		
	Confirmation Number: 1436 Associated ID: CL-03-4328-571		
	A confirmation email has been sent to DLITestExt1+general9@gmail.com for your records. You may view your forms in My Form History .		

Claim access authorization webform, continued

Claim access authorization webform	Exporting documents to zip file	Exporting documents to zip file				
 If approved or denied, you will receive an email message to the account on file informing you of access approval or denial. If approved, the claim will display on the My Claims tab; if denied, you will be provided with the Campus support hotline information. 	Submit a Filing V Submit a Filing V Claim Access Authorization Successfully Confirmation Number: 1436 Associated ID:CL-03-4328-571 A confirmation email has been sent to DLITestExt1+general9@gmail.com for your record in My Form History.	€ Tom Bombadi ∨ Submitted!				

*Access will be granted for six months, beginning on the approval date. When your access expires, you will receive an automated email message informing you of your access removal.

**If at any point during the lifetime of a claim your access is removed, you will receive an email message indicating your removal.



Exporting documents to a zip file

Claim access authorization webform

> Exporting documents to zip file

- Documents relating to a claim or another case in Campus can be downloaded as a zip file that will contain all of the files together.
- When enacted, the zip file will begin downloading to your browser.

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Managing claim access

Claim access administrators – only – can easily edit required information in Campus via the **Your Profile** page.

Man	aging claim access	M	otion to intervene					
		DEPARTMENT OF LASE (NAY CARY)	Submit a Filing v		Minnie Apples v			
1.	Click the kebab menu.	Dashboard + My Groups						
2.	Select Manage	Ski & Shred, Inc. Employer			1 1			
	Case/Claim Access.	2 Members My Permissions Group Administrator	Group Admins Minnie Apples (DLITestExt1+general@gmail.com)	Date Joined 4/29/2020	View Group Manage Group			
3.	Use the Claims and Cases		Sarah McCurdy (dlitestext1+grc4@gmail.com)		Manage Cate/Claim Access Leave Group			
	tabs to specify the lists.	Stig Services TPA 2 Members			I			
4.	Claims and cases				RTMENT OF R AND INDUSTRY OWF CAMPYS	nit a Filing 🗸		Minnie Apples
	associated with the			Dashboard + Empl	loyer: ER-00-0000-057 · Group Case and Claim Access	s Management		
	group will display.			Ski & Shred, Inc.: I You can control your • The claims and	ER-00-0000-057 Employer Group Members' claim and case access from I cases on which your group is a party are listed in the ta	this page. Below are some tips to help you get started: ble below. Use the tab navigation to toggle between the list of claims a	nd cases.	
5.	Use the filter icon to			Control which a claim level also Control which a case level does Grant claim ac	group members have access to an individual claim by cli grants access to any cases that are on that claim. group members have access to an individual case by clic not grant access to the claim. cess in bulk by clicking "Bulk Edit Claim Access".	cking the claim row in the table. Then in the claim card that appears un king the claim row in the table. Then in the case card that appears und	ider the data table, click "Edit" next to the "Members with A er the data table, click "Edit" next to the "Members with Acc	xess" list. Note: granting access at ess" list. Note: granting access at ti
	narrow your search			Ski & Shred, In	с.			
	harrow your scarein			Claims Cases	3			6 Bulk Er
				Claim Name	Campus File N	lumber Group Role	Status	5
				Fred Flintstone:	Injury on 01/01/2020 CL-01-7178-06	8 Employer	Open Items per	page 10 -
	DEPARTMENT OF			Fred Flint	stone: Injury on 01/01/20	20	iterto per	
	LABOR AND INDUSIRY		www.dli.mn.gov	Member: No members have	s with Access [®] rear	Cases on this Claim [®] No related cases		

Managing claim access, continued

Claim access administrators – only – can easily edit required information in Campus via the **Your Profile** page.

Managing claim access	M	otion to intervene			
6. The Bulk Edit button will allow you to grant or remove member access to claims for multiple members at once.	Desboard : My Groups My Groups Ski & Shred, Inc. Engloyer 2 Menters My Permissions Group Administrator Stig Services TPA 2 Menters	Submit a Tiling v Group Admins Minnie Apples (Diffestiont'-general@gmail.com) Sarah McCurdy (diffestext+grc4@gmail.com)	Merrie Apples	ubmit a Filing. 🗸	Minute Apples
			Deshboard : Employer: ER-00-0000-057 : Group Case and Claim Acc Group Case and Claim Access Man Set & Shred, Inc.: ER-00-0000-057 Tota can control your Employer Group Members' claim and case access for 1 m Galima and cases on withy now group is a party case based are on the 1 m Galima and cases on withy now group is a party case based are on the 1 m Galima and cases on withy now group is a party case based are on the 1 m Galima and cases on withy now group is a party case based are on the 1 m Galima and cases on withy now group is a party case based are on that claim. 2 or and claim access in bulk by cloing that Edit Claim Access ¹ Ski & Shred, Inc. 1 Claims Cases 3	cess Management angement m this page. Below are some tips to help you get started: m this page. Below are some tips to help you get started: cluding the dam row in the table. Then in the clum card that appears under th clicking the claim row in the table. Then in the case card that appears under th	ses. He data table, click "Edit" next to the "Members with Access" list. Note: granting access a f data table, click "Edit" next to the "Members with Access" list. Note: granting access at
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DEPARTMENT OF LABOR AND INDUSTRY		www.dli.mn.gov	showing (1-1) of $1 \le (1 \ge 1)$ Fred Flintstone: Injury on 01/01/2 Claim: (L-01-7178-068 Members with Access [®] \checkmark Ess. No members have access	020 Cases on this Claim ^e No related cases	items per page 10 -



Motion to intervene

Managing claim access

Motion to intervene

- As a potential intervenor looking to gain access to a dispute, you will need to file a motion to intervene.
- To access the motion, click on the Submit a Filing drop-down menu and select Access a Case or Claim.

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Motion to intervene

Managing claim access

Motion to intervene

7 Next Back

- Fill in the required fields on the page.
- Click the + Upload **Document** button to attach supporting documentation.
- When complete, click Submit Form.

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lotion to Intervene					
0	0				0
ate a Dispute	Intervenor Details		Intervention Details		Serve Parties
mplete the following information related to the orga intervene under Minnesota Statutes § 176.361. e you one of the following potential intervenors?	nization filing this Motion to Inte	rvene. Intervenors provide	e services or pay benefits to or o	n behalf of the employee an	d have a statutory right
st Health Care Clinic					6 🖸
Next Back Cancel Save as Draft					
, i i i i i i i i i i i i i i i i i i i	Motion to Interven	e			
	•	•		•	•
	Locate a Dispute	Intervenor Deta	ils Interv	ention Details	Serve Parties
	The applicant is filing this Motion to Interv Medical Request Date *	vene in the following disputes: DS-03-5	5027-439		
	5/27/2020	۵			
	The applicant, APPLICANT, has provided so	ervices or paid benefits to or on beha	If of the employee and has a statutory right to i	intervene under Minnesota Statutes § 17	6.361.
	Attached to this Motion to intervene is an	exhibit(s) itemizing the charges for se	ervices provided or payments made to or on be	half of the employee by the applicant for	the dates below.
	Total Claim Amount to Date * \$	500 5/14/2020		End Date * 5/25/2020	e
		(mm/dd/yyyy)		(nm/dd/yyyy)	
	Upon request or a party or to present evic	sence of the intervention claim at nea	ring, the applicant acknowledges it will provide	aboltional documentation, records and r	eports as required by law.
	Act g pation in this case may affect th	e ability of the applicant to obtain pay	ment from any source for the tes provide	d or payments made to or on behalf of th	te employee as itemized in the
	attadize Exhibit(s).	whority to rattle on hehalf of the ann	licant can be contacted using the information h	al ros	
	First Name *	Last Name *		Title *	
	Tom	Bombadil		Other Rep	
	Phone * (101) 111-1111	Email * DLITestEx*	t1+general9@gmail.com		
	Therefore, the applicant requests it be allo statutory interest.	owed to intervene as a party in the ab	ove-captioned proceeding and that payment fo	or services provided or benefits paid be m	nade, plus appropriate
	Supporting Attachments				
	+ Upload Document				
	File Name		File Type Descript	tion Re	emove
	Intervention, Doc.docx		Other Other	i	i i
	Next Back Cancel Sav	ve as Draft			

Motion	to Intervene				
0		0	0		0
Locate a D	Dispute	Intervenor Details	Intervention Details		Serve Partie
Affidavi Parties Select the part + Add S	t of Service ties to serve below. You may ienvice Recipient	update service addresses for parties served via mail. Click the A	dd Service Recipient button to add parties to t	the service list.	
Serve Party	Name	Role	Address	Service Method	Service Date
	ABC Office	Pettioner		None	N/A
8	Clifton Employer	Other Representative	womptester+employer@gmail.com	Electronic	5/28/2020
51	Fifton Employer	Service of Process Designee for ABC Office	womptester-employer@gmail.com	Electronic	5/28/2020
	12 Smith	Employee	321 Snow Street St Paul, MN 55101	None	N/A
	Best Health Care Clinic	Potential intervenor		None	NA
0				None	N/A
5	Andy insurer	Service of Process Designee for UPWORTHINSURANCE	tcrange637+ir5@gmail.com	None	N/A
Notice Upon clicking	Andy Insurer Submit, Campus will: and menge an Affidavit of Sen nemail to all parties who nece	Service of Process Designee for UPNORTHINGURANCE vice with your field document, we service via Campus.	torange637-irf@gmail.com	Noné	No.4

Demonstration



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In this demonstration, you will see how to ...

• submit a claim access authorization webform

Agenda





Claim details page

The claim details page provides additional details about a claim, such as **Key Dates**, **Injury**, **Accident**, **Employment**, **Benefits** and **Payment**.

You can navigate to any of the sections by clicking on the main headers to expand the information.

on Coentrac Contents Owner:		+ Submit Filing + Submit eFROI eSROI / Webform
Employee	Date of Injury	Part of Body Injured 53: Knee
lessarer	Claim Administrator 🗣	Claim Administrator Claim Number Ψ
Claim Denied by Insurer	Employee Returned To Work	Employee Consulted for Vocational Rehab
		*
Claim Type 🕫		
Time of Injury		
	Employer *	
Employer's Insurance Status Not yet Implemented		
_		
	Click on each Title to expand the	-
	detail for that section	
		~
	Cam Dened by Issuer Cam De	Image: Developer Image: Developer Image: Developer Image: Developer Claim Develop by resurer Claim Develop by resurer Claim Develop by resurer Claim Type • Traphyper Resurred To strock Employee Resurred To strock Claim Type • Employee Resurred To strock Claim Type • Employee Resurred To strock Employee Resurred To strock Claim Type • Employee Resurred To strock Employee Resured To





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Parties

Parties

Submitting to a claim

- The Parties tab shows individuals and entities related to the claim.
- On the bottom of the Claim Details page, you can find the Parties tab on the far right.

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Parties, continued

Parties

- The only external users with access to the claim are the users listed as parties to the claim.
- Click Email All Parties to send an email message to the parties listed or click Cancel to exit without sending.

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Submitting to a claim

Batch Table of Cor Parties Batch Table of Cor Employee Employee Employee	ntents Benefits Documents Related Claim	s & Cases Reporting History Claim Payments		3 Contact Parkes	Contact Parties
ið es tsane Tite Darth Vader Administrator	Address Anual DL/TesiExt1-general15@gmail.com	Service Method Other Prove Number Address 5000000000	Default Service Method Mail	Social Webdcawn on 5/31/2020	Employee Administrator Darth Vader DLITestExt1+general13@gmail.com
					Employer
					Insurer No contact information available
					Claim Admin No contact information available
					Cancel



Submitting to a claim

Parties

Users can submit webforms related to the claim they are viewing via the + Submit Filing button on the top right of the claim details page.

 Depending on the selection, you will be directed to a webform to fill in the remaining information needed to continue.



Submitting to a claim

Dashboard > Clain	R AND INDUSTRY				Minnie Apples	
lint Barto aim: CL-05-9706-235	on: Injury on 1/04/1959	Default Status Placeholder			+ Submit F	
Campus File Number @	Employee		Date of Injury	Part of Body Injured		
	Submit a Filing			×		
Blouse Barn	Please indicate the type of filing you wish to make. Note that these Filing options are specific to Claims, will use data from this transaction, and will be associated to this transaction.					
	Clint Barton: Injury on 1/04/1959: CL-05-970	6-235			_	
_	Please indicate the type of filing you wish to	make.				
Claim Overv	Filing Name Initiate Dispute	-				
Claim Involved in I					nab	
Employee Receivir	Save Back					
Claim Dotaile						
Campus File Number @		Claim Type 🛛				

Demonstration

Injury Details					~			
Accident Details v								
Employment Details					~			
Benefits and Payment D	Details				~			
Parties Claim Summary B	Benefits Documents	Related Claims & Cases	Reporting History	Claim Payments				
				⊠ co	ntact Parties			
Employee Employer Insu	rer File Reviewer							
Minnesota Timberwolves	;							
ID	Address	Service Method	han shared					
41-1644554	Stillwater, MN 55082	NO Legal Service F	lequired					

In this demonstration, you will see how to ...

- view and email claim parties; and
- navigate to a webform on a claim

Congratulations for completing Campus 201 for QRCs!

Reach out with any questions.

