

Work Comp Campus release notes 1.0.24 – July 29, 2021

Law firms

1. Issue: Advanced search results for disputes do not include disputes linked to claim shells.

Expected: Users should now be able to find any dispute using the advanced search function, regardless of whether it is linked to a specific claim or claim shell.

2. Issue: Attorneys filing a Notice of Representation or Notice of Appearance form on a claim received an error message that the webform failed. As a result, additional attempts were made to submit the form, only to find that the filings were, in fact, successful and multiple notices had been filed.

Expected: When filed properly now, the notices should not generate an error message and should, instead, show a successful submission and service of the webform after just one attempt.

3. Issue: When filing a Request for Mediation form, the employee or requesting party is listed as "Petitioner" for Campus purposes.

Expected: The party will now be correctly listed and identified as the "Requesting Party" in Campus.

4. Issue: When filing a Motion to Intervene form, the submitting party is receiving an error message despite completing the document properly and submitting it as intended.

Expected: The user who properly completes and files a Motion to Intervene form now should not get an error message and will receive access as an intervenor.

Rehabilitation providers

1. Issue: After qualified rehabilitation consultants (QRCs) filed R-8 Notice of Rehabilitation Plan Closure forms and narrative reports to close rehabilitation files, the documents were not viewable in the QRCs' "My Forms" tab.

Expected: The errors have been resolved; R-8 forms and attachments are now viewable.

2. Issue: When QRCs filed R-3 Rehabilitation Plan Amendment forms a couple months after filing an R-2 Rehabilitation Plan form, the R-3 was mistaken as a Plan Progress Report (PPR) and Campus closed the PPR filing section prematurely.

Expected: Now, filing an R-3 form before a PPR form is due, will not trigger Campus to close the PPR function.

3. Issue: Users received an error message when attempting to file a Rehabilitation Consultation Report (RCR) form and could not file the form.

Expected: The coding language responsible for the error message has been removed and RCR forms can now be filed.