Work Comp Campus release notes 1.0.29 – May 5, 2022

Insurers, self-insurers, third-party administrators and trading partners

1. Issue: The responsible party was not displaying when a prohibited penalty is being assessed against a third-party administrator (TPA).

   Expected: The responsible party information is now displaying under the Responsible Party section on the Penalty page as expected.

2. Issue: The list of document types available to select from to name supporting attachments being uploaded during webform submissions were not transaction specific.

   Expected: The drop-down menu of available label options for the supporting attachments being submitted when filing webforms is now updated for each specific transaction type.

3. Issue: The "Download All Documents" feature on the Claim Documents tab at the bottom of the Claim Details page has an option, "Include Claim Summary Report," which was being generated without an extension, resulting in some users noting their operating system did not know what program to use to open that generated document with.

   Expected: The "Include Claim Summary Report" option is now being generated with a file name including the Adobe PDF (.pdf) extension as expected.

4. Issue: Electronic data interchange full suspension transactions (SX) that contained an actual return-to-work date and full suspension code S1 were creating discontinuance forms with dates populated in both the box 1 and box 2 fields.

   Expected: Full suspensions will now only populate the box 1 date field, "You returned to work at full wage, on," when an actual return-to-work date is present in the transaction and the full suspension code is S1.

5. Issue: External users submitting the annual assessment report, were able to submit more than one assessment report for the same year.

   Expected: Now, after an annual assessment report has been submitted, the "Submit Insurer's Report" button is greyed out and no longer allows submission of more than one assessment report per year.

6. Issue: External users submitting annual assessment reports, were only able to see the "Submit Insurer's Report" button when on their SCF Assessment History tab.

Expected: Now, the "Submit Insurer's Report" button appears on the dashboard, so external users can report annual assessments directly from their Insurer's dashboard.

7. Issue: When initiating a dispute and saving to draft, sometimes the partial data would not be saved.

   Expected: The draft function has been corrected.

8. Issue: The preview function was not always available for the webform when initiating a dispute.

   Expected: The preview function has been corrected.

9. Issue: "Case/Claim Access Removal" would, in some cases, generate multiple, duplicate email messages.

   Expected: This has been resolved; multiple, duplicate email messages will not generate.

10. Issue: Employees were not able to use their access code to review their claims.

    Expected: A ZIP code discrepancy was resolved to fix the issue.

11. Issue: When a request for assistance (RFA) was filed for mediation, but only one party was selected as part of the "dispute," when the filer amended the dispute to include the missing parties, the new parties were not added to the Parties tab of the dispute.

    Expected: The added parties will now properly appear in the Parties tab.

12. Issue: Captions in notices of mediation or conference sometimes would not display intervenors, claim numbers, employee numbers or dates of injury.

    Expected: Captions will now include complete information.

13. Issue: The Notice of Mediation would sometimes state, "I prefer not to say was filed on 'X' date," instead of "Request for Mediation was filed on 'X' date."

    Expected: The correct name of the filed document is now populating that statement.

14. Issue: When an amendment was filed on a migrated dispute, the resulting webform did not state it was amended.

    Expected: The title will now correctly include "amended."

15. Issue: The caption for the Notice of Mediation would sometimes not include the employee name and employee number.

    Expected: Captions will now include complete information.

Law firms

1. Issue: "Voting Memo Due Date" needed to be removed from the external appeal or petition case Details page.

    Expected: The unnecessary field has been removed.

2. Issue: "Case/Claim Access Removal" would, in some cases, generate multiple, duplicate email messages.

    Expected: This has been resolved; multiple, duplicate email messages will not generate.

3. Issue: When submitting a Petition to Vacate when there is no claim located, after claim information is manually entered to create a claim shell, the user is not able to proceed.

    Expected: The user can now proceed to complete the Petition to Vacate when a claim cannot be located.

4. Issue: Employees were not able to use their access code to review their claims.

    Expected: A ZIP code discrepancy was resolved.

5. Issue: When initiating a dispute and saving it as a draft, sometimes the partial data would not be saved.

    Expected: The draft function has been corrected.

6. Issue: The preview function was not always available for the webform when initiating a dispute.

    Expected: The preview function has been corrected.

7. Issue: When a request for assistance (RFA) was filed requesting mediation, but only one party was selected as part of the "dispute," when the filer amended the dispute to include the missing parties, the new parties were not added to the Parties tab of the dispute.

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Expected: The correct name of the filed document is now populating.

10. Issue: When an amendment was filed on a migrated dispute, the resulting webform did not say it was amended.

    Expected: The title will now correctly include the word "amended."

11. Issue: The caption for the Notice of Mediation would sometimes not include the employee name and employee number.

    Expected: Captions will now include complete information.

Employer

1. Issue: The Case/Claim Access Removal function would, in some cases, generate multiple, duplicate email messages.

   Expected: This has been resolved; multiple, duplicate email messages will no longer generate.

2. Issue: Employees were not able to use their access code to review their claims.

   Expected: A ZIP code discrepancy was resolved.

3. Issue: When a request for assistance (RFA) was filed requesting mediation, but only one party was selected as part of the "dispute," when the filer amended the dispute to include the missing parties, the new parties were not added to the Parties tab of the dispute.

   Expected: The added parties will now properly appear in the Parties tab.

4. Issue: Captions in notices of mediation or conference sometimes would not display intervenors, claim numbers, employee numbers or dates of injury.

   Expected: Captions will now include complete information.

5. Issue: Notice of Mediation would sometimes state, "I prefer not to say was filed on 'X' date," instead of "Request for Mediation was filed on 'X' date."

   Expected: The correct name of the filed document is now populating.

6. Issue: When an amendment was filed on a migrated dispute, the resulting webform did not say it was amended.

Expected: The title will now correctly include the word "amended."

7. Issue: The caption for the Notice of Mediation would sometimes not include the employee name and employee number.

Expected: Captions will now include complete information.

Rehabilitation providers

There were no issues resolved at this time.

Health Care providers

There were no issues resolved at this time.