

Work Comp Campus release notes 1.0.7 – Dec. 4, 2020

Electronic data interchange (EDI)

1. Duplicate entity creation with EDI transactions

Issue: In some instances, EDI transactions were creating additional entities when the entity was already present in the system.

Status: This issue has been resolved and new entities are only created when necessary.

2. SROI UR sequencing issues

Issues: In some instances, SROI UR MTCs were being accepted following the previous acceptance of another SROI MTC.

Status: This issue has been resolved and SROI UR MTCs will now fail validation if a previous SROI MTC has been accepted.

3. Missing data element reference in EDI acknowledgements

Issue: In instances where Permanent Impairment information was not included in an EDI transaction where permanent partial disability benefits were being reported, the error message returned in the acknowledgement was not referencing a data element.

Status: This has been resolved and these error messages will now reference DN0078 – Number of Permanent Impairments.

4. Errors with multiple instances of the same Part of Body on EDI FROIs

Issue: In some instances where multiple instances of the same body parts were reported on EDI FROIs, the Body Part Injured Location Code (DN0421) was not recognized, causing failure of the transaction.

Status: This has been resolved and Part of Body Injured Location Code will now distinguish the reporting of two instances of the same body part on a FROI transaction.

5. Errors with contact information provided on EDI transactions

Issue: When phone numbers were sent in EDI transactions without related names, transactions rejected.

Status: This has been resolved and any phone numbers without referenced names will not cause rejections.

Law

1. Typo on the Affidavit of Service corrected.

2. Notice of Appearance

Issue: Attorneys were able to unintentionally bypass a step in the process, eventually causing an error.

Resolution: Each step in the process will need to finalize before moving to the next step.

3. Open petition webform add other party select address

Issue: When adding a party for service who has multiple addresses, some of the addresses were not available for selection.

Resolution: All addresses are now available for selection.

4. Office of Administrative Hearings (OAH) cases viewability

Issue: Message indicating no access displays when users attempt to click on certain OAH cases from the Related Claims and Cases tab on the claim. Confirmed entity is party to the case.

Resolution: If the entity is a party to the case, they should be able to view the case.

Qualified rehabilitation consultants (QRCs)

1. We noticed the My Rehab Cases tab was loading slowly (35 to 40 seconds) even when only three cases are assigned to that QRC, so we improved the overall performance.