

Agenda: Rehabilitation provider and intern orientation – Monday, Feb. 10, 2025

7:30 a.m.	Registration desk sign-in and download materials, as needed	
7:45 a.m.	General Information and Welcome	Jordan Trumbo, Assistant Commissioner Jessica Stimac and the Compliance, Records and Training director
8 a.m.	Workers’ Compensation 101	Jerrica Walker
9 a.m.	Working as a Rehabilitation Provider	Jordan Trumbo Rehabilitation statistics, completion of R-forms and applications of practice
10 a.m.	Break	
10:15 a.m.	Medical Aspects	Nicole Kue HIPAA information, treatment parameters, medical management information, IMEs and more
10:45 a.m.	Rehabilitation Consultation Practice and Ethics	Jordan Trumbo Rehabilitation consultation determinations and ethics discussion
11:45 a.m.	Lunch	
12:15 p.m.	A Vendor’s Perspective	Kari Terwey Vendor skill sets, referral information, job goal development, setting realistic expectations and communication
1 p.m.	Registration, Renewal and Completion of Internship	Tracey Haskin Registration renewal process, QRC intern and intern supervisor responsibilities, completion and general information
1:30 p.m.	Internship Completion Requirements	Jordan Trumbo Conducting labor market analysis, transferable skills analysis and vocational testing
2:30 p.m.	Engaging Interpreters in Workers’ Compensation Cases	Ingrid Christensen Maximizing your effectiveness through interpreter communications
3 p.m.	Break	
3:15 p.m.	Litigation Procedures at DLI	Nancy Wallrich and Debra Heisick Alternative Dispute Resolution interaction, disputes, filing requests for assistance and administrative conferences
4 p.m.	Follow-up Questions and Wrap-up	Jordan Trumbo