

## Agenda: Rehabilitation provider and intern orientation – Monday, Aug. 11, 2025

7:30 a.m.	<b>Registration desk sign-in and download materials, as needed</b>	
7:40 a.m.	<b>General information and welcome</b> .....	Jordan Trumbo, Assistant Commissioner Jessica Stimac and Director Sandy Stoddard of Compliance, Records and Training
7:50 a.m.	<b>Staff introductions</b> .....	DLI staff members
8 a.m.	<b>Workers' Comp 101</b> .....	Jerrica Walker
9 a.m.	<b>Working as a Rehabilitation Provider</b> .....	Jordan Trumbo Rehabilitation statistics, completion of R-forms and applications of practice
10 a.m.	<b>Break, networking</b>	
10:15 a.m.	<b>Medical Aspects of Workers' Compensation</b> .....	Sharon Benkufsky HIPAA information, treatment parameters, medical management information, IMEs and more
10:45 a.m.	<b>Rehabilitation Consultation Practice and Ethics</b> .....	Jordan Trumbo Rehabilitation consultation determinations and ethics discussion
11:15 a.m.	<b>Business Technology Office Work Comp Campus User Research</b> .....	Sarah Monson, Sawad Brooks and Silvia Casadey Review of Work Comp Campus engagement project
11:45 a.m.	<b>Lunch, networking</b>	
12:15 p.m.	<b>A Vendor's Perspective</b> .....	Kari Terwey Vendor skill sets, referral information, job goal development, setting realistic expectations and communication
1 p.m.	<b>Registration, Renewal and Completion of Internship</b> .....	Tracey Haskin and Nicole Kue Registration renewal process, QRC intern and intern supervisor responsibilities, completion and general information
1:30 p.m.	<b>MARP presentation</b> .....	MARP leadership
1:45 p.m.	<b>Internship Completion Requirements</b> .....	Jordan Trumbo Conducting labor market analysis, transferable skills analysis and vocational testing
2:15 p.m.	<b>Break, networking</b>	
2:30 p.m.	<b>Engaging Interpreters in Workers' Compensation Cases</b> .....	Ingrid Christensen Maximizing your effectiveness through interpreter communications
3 p.m.	<b>Litigation Procedures at DLI</b> .....	Debra Heisick and Rena Cummings Alternative Dispute Resolution interaction, disputes, filing requests for assistance and administrative conferences
4 p.m.	<b>Follow-up questions, wrap-up</b> .....	Jordan Trumbo