

## Agenda: Rehabilitation provider and intern orientation – Monday, Feb. 9, 2026

8 a.m.	<b>Registration desk sign-in and download materials, as needed</b>	
8:10 a.m.	<b>General information and welcome</b> .....	Jordan Trumbo, Assistant Commissioner Jessica Stimac and Compliance, Records and Training leadership
8:30 a.m.	<b>Workers' Compensation 101</b> .....	Jerrica Walker
9:30 a.m.	<b>Ethics</b> .....	Jordan Trumbo Ethics in rehabilitation services discussion and case studies
10:30 a.m.	<b>Break, networking</b>	
10:45 a.m.	<b>Medical Aspects of Workers' Compensation</b> .....	Sharon Benkufsky HIPAA information, treatment parameters, medical management information and IMEs
11:15 a.m.	<b>Registration, Renewal and Completion of Internship</b> .....	Jordan Trumbo Registration renewal process, QRC intern and intern supervisor responsibilities, internship completion and general information, conducting labor market analysis, transferable skills analysis and vocational testing
12:15 p.m.	<b>Lunch, networking</b>	
1 p.m.	<b>Working as a Rehabilitation Provider</b> .....	Jordan Trumbo Rehabilitation basics and discussion of R-forms and applications of practice
2 p.m.	<b>Litigation Procedures at DLI</b> .....	Debra Heisick and Rena Cummings Alternative dispute resolution interaction, disputes, filing requests for assistance and administrative conferences
3 p.m.	<b>Break, networking</b>	
3:15 p.m.	<b>Rehabilitation Resource Review</b> .....	Jordan Trumbo Guided tour of online resources
4 p.m.	<b>Follow-up questions, wrap-up</b> .....	Jordan Trumbo