



Campus Update

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Summary of September 2025 Update

- Completed major user enhancements focused on:
 - Access management for Qualified Rehab Consultants
 - Ability to locate information through search and navigation
 - Benefit information
 - Compliance related improvements
 - Data quality
 - Automated testing
- Significant increase in deployments and number of items being delivered
- Completed 100+ usability study sessions

By the numbers

- Deployments every two weeks with minimal system downtime (average 2 minutes)
- Significant increase in deployments
 - 2024 – 18 deployments
 - 2025 – 46 deployments and 460 total user stories
 - 2026 (so far) – 29 deployments and 314 total user stories
- Average over 150 users touchpoints per year

Progress Since September 2025

Completed major user enhancements focused on:

- Benefit information
- Special Compensation Fund Assessments
- Infrastructure upgrades
- Internal permissions
- Data quality
- Reuseable components

Upcoming (2026 Q4) enhancements focused on:

- Special Compensation Fund Assessments
- Data integrations with other state agencies
- Infrastructure upgrades
- Prompt First Action
- Medical review vendor change

Added to the roadmap

- Data sharing requests
- Basement file digitization
- Accessibility audit
- Legislative changes
- Reporting
- Medical review vendor change

Staffing Updates

- Business Technology Office
 - EDI Specialist
 - EDI Support
 - Product Owner

MNIT

- Application Supervisor
- Developers

Other BTO Work

- Employee guide process improvement
- Campus Connect being sent to a growing list
- User experience survey
- Summit Planning

Thank you!

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